
Maidstone Borough Council: Knowledge Test Training Material

Under the Local Government (Miscellaneous Provisions) Act 1976, a district Council must only grant an application for a Hackney Carriage or Private Hire Driver's Licence, when the applicant has demonstrated they are a fit and proper person.

In order for the Council to establish a consistent approach to assessing individuals as fit and proper and to ensure the public receive a safe and efficient service, all applicants must provide evidence of the following:

- Honesty & Trustworthiness
- Professional driving standard
- Medical fitness
- Criminal history
- Knowledge of the District
- Good understanding of English (spoken, written and reading)

The following training material is provided to assist applicants with their Knowledge of the Borough. Enclosed are the questions which you may be asked in the Knowledge Test. Applicants are ultimately responsible for researching the questions and should drive to locations to establish location however other sources are available (including but not limited to, Google Maps). The internet may also assist with the Highway Code and Road signs sections.

The answers to Policy questions can be found in the [Hackney Carriage and Private Hire Licensing Policy](#)

Compulsory (Hackney Carriage, Dual & Private Hire) requires 100% pass rate:

What is the offence of 'plying for hire'? see here for [ply for hire](#)

If you are diagnosed with a medical condition whilst you are a licensed driver, what are you required to do?

What should a licensed driver/applicant do if they receive any convictions or cautions?

A licensed vehicle can only be driven by who?

On checking the vehicle after dropping off a passenger, you discover they have accidentally left property in the vehicle. What must you do?

How should a licensed driver behave at all times?

Highway Code (Hackney Carriage & Dual requires 80 % pass rate & Private Hire requires 90% pass rate)

While driving behind a vehicle on a road that is slippery and wet, what time gap should you leave between their car and yours?

How can excessive or uneven tyre wear be caused?

While driving you approach a bus at a designated Bus Stop, how might this effect your driving?

What is the national speed limit for the outside lane of a motorway?

What should the left-hand lane of a motorway be used for?

When approaching an unmarked crossroads, who has right of way?

If reversing into a side road which you aren't sure is clear, what actions should you take?

After heavy rain, the motorway is wet and road spray is affecting visibility and overall driving conditions. What steps should you take in respects to your visibility?

If turning left to enter a side road, which hazard should you watch out for the most?

You're going down a steep hill, what should you do to help control the vehicle?

How close may you park to a junction?

What is the national speed limit for a built-up area?

What is the national speed limit on a single carriageway?

Icy road, or surfaces with fresh snow, mean that it could take your car longer to come to a halt than it normally does. In these conditions, how many times more would the stopping distance be compared to the normal stopping distances?

When are you allowed to reverse from a quiet side road into the main road?

When is it illegal for a horn to be sounded?

Residential areas where the street is narrow may have a speed limit that is?

You are overtaking a stationary bus. Why should you proceed with caution?

When is it best for the pressure of your tyres to be checked?

A driver behind you on a motorway flashes their headlights, what should you do?

Cyclists travelling at slow speeds are likely to?

Can you drive in a bus lane?

If the rear of your vehicle is skidding to the right what should you do?

An overtaking vehicle cuts in, close in front of you. What should you do?

You break down on a two way road. At what distance should a red triangle be placed behind the vehicle?

What is the national speed limit on a dual carriageway?

Road signs and markings (Hackney Carriage, Dual & Private Hire) require 80% pass rate:

What information does this sign display?



What information does this sign display?



The sign indicates National Speed Limits apply. What is the maximum speed limit on a dual carriageway?



Where would you expect to see this sign?



What information does this sign display?



What information does this sign display?



What information does this sign display?



What information does this sign display?



What information does this sign display?



What information does this sign display?



What information does this sign display?



What does this sign mean?



What does this sign mean?



What information does this sign display?



When are these signs used?



What information does this sign display?



What do these signs inform drivers of?



What information does this sign display?



What action must you take when approaching this person?



What information does this sign display?



What does this road marking instruct driver to do?



What information does this sign display?



What information does this sign display?



What information does this sign display?



What information does this sign display?



What information does this sign display?



What information does this sign display?



What information does this sign display?



What does this road marking mean?



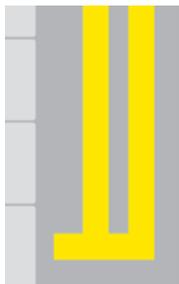
What does this road marking mean?



What does this road marking mean?



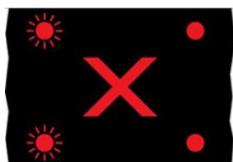
What does this road marking mean?



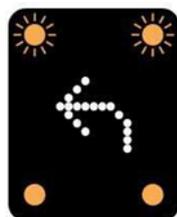
What does this hand signal mean?



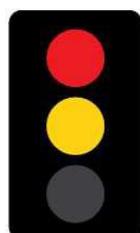
You see this sign on the motorway? What does it mean?



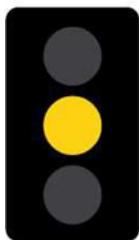
You see this amber flashing sign on the motorway gantry. What does it mean?



You have stopped at a red light. The traffic light changes red and amber. What should you do?



You arrive at a traffic amber light. What should you do?



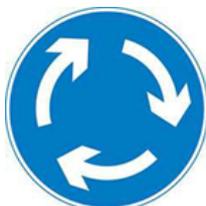
What action must you take when approaching this person?



What does this sign mean?



What does the following Road Traffic Sign mean:



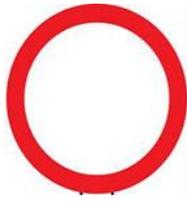
What does this sign mean?



What does this sign mean?



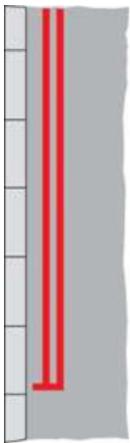
What does the following Road Traffic Sign mean:



What does the following Road Traffic Sign mean:



You arrive at a section of road bordered by a pair of red lines. What do these lines mean?



Where will you find this sign?



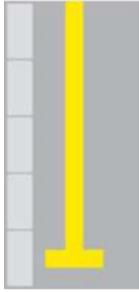
What does this sign mean?



What do these road markings mean?



What does this sign mean?



What information does this sign display?



Generic Policy and Law (Hackney Carriage, Dual & Private Hire) require 80% pass rate:

You move home. Within how many days must you advise the Licensing Authority of your new address?

Do you have to help the passengers with their luggage?

When can a private hire or hackney carriage driver refuse to carry a passenger's assistance dog?

Who is responsible for ensuring that a passenger under 14 years of age is wearing a seat belt?

Which vehicle can use an illuminated roof sign?

How long must you have held a full driving licence before you can apply for a hackney carriage/private hire driver's licence?

When hired, the journey from start to destination must be by the (complete the sentence)

If your vehicle suffers any damage, what action should you take?

What must you do if you receive a criminal conviction during the period of your licence?

A passenger says: "Could you help me get my shopping from the boot?" What should you do?

Your operator wants you to work Monday to Friday from 0700 hours to 1900 hours with a one hour unpaid lunch break. How many hours will you work in a week?

Do you have to disclose convictions, cautions, fixed penalty notices and any pending matters?

Maidstone Policy (Dual only) requires 80% pass rate:

How many times can a first time applicant attempt the knowledge test?

In accordance with Byelaw 2(i), where on a vehicle should the number of the Hackney Carriage Vehicle licence be displayed?

According to Byelaws 14(a) - (c), if a Hackney Carriage vehicle is constructed to carry luggage, there are three requirements the driver should comply with, if required by the hirer. What answer is not correct?

According to Byelaw 16(a), where must a statement of the table of fares be displayed?

What "word" must appear on the taximeter before beginning a journey for which a fare is charged according to Byelaw 5(b)?

According to Byelaw 17 what should the proprietor or driver of a Hackney Carriage do immediately after the termination of any hiring?

According to Byelaw 13, when should a driver wear his badge?

Does a hackney carriage or private hire vehicle have to clearly display no smoking signs?

What two items of clothing are deemed an unacceptable standard of dress?

What is the maximum age allowed for a vehicle when it is first licensed?

Where must the licence plate be located on the exterior of the vehicle?

How can a member of the public hire a Hackney Carriage?

At what point should you start the taximeter for a fare?

What should you do if your customer asks you to allow 5 passengers in your private hire vehicle, when the maximum number is 4 passengers?

Maidstone Policy (Hackney Carriage only) requires 80% pass rate:

In accordance with Byelaw 2(i), where on a vehicle should the number of the Hackney Carriage Vehicle licence be displayed?

What "word" must appear on the taximeter before beginning a journey for which a fare is charged according to Byelaw 5(b)?

According to Byelaw 16(a), where must a statement of the table of fares be displayed?

According to Byelaws 14(a) - (c), if a Hackney Carriage vehicle is constructed to carry luggage, there are three requirements the driver should comply with, if required by the hirer. Which of these answers is incorrect?

How many times can a first time applicant attempt the knowledge test?

In accordance with Byelaw 8, when standing or plying for hire, is a Hackney Carriage Driver allowed to call out in order to obtain a fare?

According to Byelaw 17 what should the proprietor or driver of a Hackney Carriage do immediately after the termination of any hiring?

Does a hackney carriage have to clearly display no smoking signs?

What two items of clothing are deemed an unacceptable standard of dress?

At what time of day/night does time and a half start and finish (not including public holidays or New Years Eve)?

What is the maximum age allowed for a vehicle when it is first licensed?

Where must the licence plate be located on the exterior of the vehicle?

How can a member of the public hire a Hackney Carriage?

At what point should you start the taximeter for a fare?

Maidstone Policy (Private Hire only) requires 80% pass rate:

When should a private hire driver wear their badge?

Does a private hire vehicle have to clearly display no smoking signs?

What two items of clothing are deemed an unacceptable standard of dress?

What is the maximum age allowed for a vehicle when it is first licensed?

Where must the licence plate be located on the exterior of the vehicle?

As a Private Hire driver when are you legally exempt from wearing a seat belt?

What should you do if your customer asks you to allow 5 passengers in your private hire vehicle, when the maximum number is 4 passengers?

How many times can a first time applicant attempt the knowledge test ?

Numeracy (Hackney Carriage, Dual & Private Hire) requires 80% pass rate:

If the standard fare is £5.00, what is the fare at time and a half?

The fare for the journey is £11.30 and the passenger gives you a £10 note, a £5 note and a 50p coin. How much change must you give?

The fare for the journey is £16.20 and the passenger gives you a £20 note saying take a £1.50 tip. How much change must you give?

The fare for the journey is £11.20 and the passenger gives you a £10 note, a £5 note and a 50p coin. How much change must you give?

The fare for the journey is £13.90 and the passenger gives you a £20 note saying take a £1.50 tip. How much change must you give?

The fare for the journey is £3.20 and the passenger gives you a £10 note and a 50p coin. How much change must you give?

The fare for the journey is £14.60 and the passenger gives you a £20 note saying take a £1.50 tip. How much change must you give?

You collect one passenger for an agreed fare of £4.80. On route the passenger asks you to collect a friend and you agree an additional cost of £1.50. What is the total cost of the fare?

If the fare is £11.50 and the customer gives you a £20 note, how much change is owed?

If the fare is £6.75 and the customer gives you a £20 note, how much change is owed?

A passenger gives you £8 for a fare that costs £7.35, he tells you to keep 50p as a tip. How much change to you give him back?

Your passenger gives you a handful of coins to pay for his fare. How much money has he paid?



Maidstone Places (Hackney Carriage, Dual & Private Hire) requires 80% pass rate

Kent Police Headquarters

County Hall, Maidstone

Vinters Park Crematorium

Maidstone Leisure Centre

Maidstone Prison

Maidstone Hospital

Leeds Castle (Main Entrance)

Museum of Kent Life

Hazlitt Theatre

Archbishop's Palace

Mote Park

Maidstone Museum and Art Gallery

Teston Bridge Country Park

Cobtree Manor Park

Teapot Island

White Horse Wood Country Park

Tyland Barn

Maidstone Mosque & Islamic Centre

Oakwood House

Tudor Park Marriott Hotel & Country Club

Mercure Great Danes Hotel

KIMS Hospital

Kent County Showground

Thurnham Castle

Headcorn Aerodrome

Bearsted Golf Course

Hollywood Bowl

Iden Croft Herb Garden

Coldblow Farm Camping

Maidstone Town Hall

Maidstone Routes (Hackney Carriage & Dual only) requires 80% pass rate: Removed from private hire test until June 2022

Applicants will be required to identify the shortest route by distance, from the three possible answers given in the test. Applicants are therefore encouraged to work out the shortest route in advance of the test but also be mindful of the adjoining roads which will assist them in finding the correct answer in the test.

Marks and Spencers to Morrisons, Parkwood

Calder Road to Gala Bingo

Stilebridge Inn to County Hall

Woolley Road to Sissinghurst Castle and Gardens

Malta Inn to Boughton Lane

Westmorland Road to Kent County Showground

Kent Police Headquarters to Marriott Tudor Park Hotel

Gala Bingo to Maidstone East Railway Station

Somerfield Private Hospital to Egerton Road

Crown Courts to Woolley Road

Poplar Grove to Odeon Cinema

Lenham Square to Parkgate Restaurant

Bearsted Railway Station to Walnut Tree Public House, Yalding

Archbishops Palace to Maidstone Leisure Centre

Invicta Barracks to Notcutts Garden Centre

Lenham Railway Station to Hilton Hotel

Mangravet Avenue to Gatwick Airport

Spot Lane to Lockmeadow Complex

Cripple Street to Windmill Public House, Hollingbourne

Maidstone Art College to Maidstone TV Studios

Langley Golf Range to Mercure Hotel

Marks and Spencer to Boughton Lane

Lancet Lane to King Street Car Park (opp Boots)

Maidstone East Railway Station to Chilston Park Hotel

Maidstone Grammar School for Girls to Lockmeadow Complex

Lower High Street to Sir Thomas Wyatt, Travel Inn

Coombe Road to King Street Car Park (opp Boots)

Lockmeadow Complex to Maidstone Hospital

Leeds Castle to Who'd A Thought It Public House

Lenham Railway Station to Hilton Hotel

Bearsted Railway Station to Hazlitt Theatre

Bearsted Railway Station to Archbishops Palace

Marden Road, Staplehurst to Cock Inn, Boughton Monchelsea

Crown Courts to Woolley Road

Weald of Kent Golf Course to Maidstone West Station

Westmorland Road to Orchard Medical Centre, Coxheath

Hilton Hotel to Archbishops Palace

Marks and Spencers to Westborough Sports Centre

Maidstone Leisure Centre to Maidstone TV Studios

Langley Golf Range to Newnham Court Inn, Notcutts

Maidstone Police Station to HM Prison East Sutton

Malta Inn to Strawberry Moons

Sainsbury's to Somerfield Hospital

Boots Kings Street to Morrisons

Hazlitt Theatre to Egerton Road

Woolley Road to Whatman's Park

Marley's, Harrietsham to Lockmeadow Complex

Cobtree Manor Golf Course to Notcutts

Allington Marina to Archbishops Palace

Calder Road to Stilebridge Inn

Marks and Spencers to Wallis Avenue

Maidstone West Station to Leeds Castle

Mangravet Avenue to South Aylesford Retail Park

Maidstone Hospital to KINS Hospital

All Saints' Church, Staplehurst to Vinters Park Crematorium

Invicta Motors, Sutton Road to High Street, Yalding

Maidstone Driving Test Centre to Weaving Street

Maidstone West Railway Station to Royal British Legion Village

Lockmeadow Entertainment Centre to Maidstone Leisure Centre

Mid Kent College to Maidstone Grammar School

Courtenay Road to White Horse Wood Country Park (car park)

Cornwallis Academy to Sutton Valence School

Harrietsham Railway Station to The Ridge Golf Club

Plains Avenue to Hunton Village Hall

Maidstone Cemetery, Sutton Road to St. Nicholas Church, Otham

Teapot Island, Yalding to Maidstone Hospital

Maidstone Streets (Hackney Carriage Dual only) requires 80% pass rate: Removed from private hire test until June 2022

Applicants will be required to identify all the streets which directly join the street mentioned below. Applicant will be given the name of three roads, only one of which actually adjoins the road mentioned below.

Allington Way, Maidstone

Bircholt Road, Maidstone

Chapman Avenue, Maidstone

Bower Mount Road, Maidstone

Stede Hill, Harrietsham

Grigg Lane, Headcorn

Gravelley Bottom Road, Kingswood

Ham Lane, Lenham

Goudhurst Road, Marden

Amber Lane, Chart Sutton

Copperfield Drive, Langley

Plains Avenue, Maidstone

Dean Street, Maidstone

Station Road, Aylesford

Lunsford Lane, Leybourne

New Barn Road, Staplehurst

Eyhorne Street, Hollingbourne

Hampstead Lane, Yalding

Lower Road, East Farleigh

New Cut Road, Maidstone

Queens Road, Maidstone