

MAIDSTONE BOROUGH COUNCIL

**RECORD OF DECISION OF THE COMMUNITIES, HOUSING AND
ENVIRONMENT COMMITTEE**

Decision Made: 18 April 2017

**Report of the Head of Policy and Communications -
Communities, Housing and Environment - Key Performance
Indicators 2017-18**

Issue for Decision

To consider performance indicators for 2017-18.

Decision Made

That the following Strategic Plan Key Performance Indicators be agreed for the Communities, Housing and Environment Committee for 2017-18:-

Providing a Clean and Safe Environment

- The percentage of relevant land and highways that is assessed as having deposits of litter at an acceptable level (provide photos of the standards for information) – Target 94%
- The percentage of relevant land and highways that is assessed as having acceptable levels of detritus (provide photos of the standards for information) – Target 84%
- Number of fly tips assessed within 2 working days – Target 88%
- Percentage of fly tips with evidential value which result in enforcement action – Target 20%
- Number of reports of litter attended to – Target – (TBC)
- Percentage of household waste sent for reuse, recycling and composting (NI 192) – Target – 52.5%
- SMP Information (Contextual)
 - * Domestic Abuse and other Violent Crime
 - * Substance Misuse
 - * Anti-Social Behaviour

Encouraging Good Health and Wellbeing

- Percentage spend of disabled facilities grant – Target (TBC)
- Number of completed home hazards grants – Target (TBC)
- Number of completed housing assistances – Target (TBC)

A Home for Everyone

- Processing of Major planning applications in 13 weeks – Target 85%
- Processing of Minor planning applications – Target 85%
- Processing of Other planning applications – Target 85%
- Number of affordable homes delivered (gross) – Target 200
- Number of households prevented from becoming homeless through the intervention of housing advice – Target 300
- Number of households housed through housing register – Target 600
- Number of households in temporary accommodation – Target (TBC)

Should you wish to refer this decision to the Policy and Resources Committee, please submit a Decision Referral Form, signed by three Councillors, to the Head of Policy and Communications by: **26 April 2017**.