

AGENDA

CORPORATE SERVICES OVERVIEW AND SCRUTINY COMMITTEE MEETING



Overview and Scrutiny

Date: Tuesday 2 August 2011
Time: 6.30 pm
Venue: Town Hall, High Street,
Maidstone

Membership:

Councillors: Harwood, Mrs Wilson, Mrs Gooch,
Barned, Mrs Gibson, Hogg, Paine,
Pickett and de Wiggondene

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1. **The Committee to consider whether all items on the agenda should be web-cast.**
2. **Apologies.**
3. **Notification of Substitute Members.**
4. **Notification of Visiting Members.**

Continued Over/:

Issued on 25 July 2011

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Alison Broom

**Alison Broom, Chief Executive, Maidstone Borough Council,
Maidstone House, King Street, Maidstone Kent ME15 6JQ**

5. Disclosures by Members and Officers:	
a) Disclosures of interest.	
b) Disclosures of lobbying.	
c) Disclosures of whipping.	
6. To consider whether any items should be taken in private because of the possible disclosure of exempt information.	
7. Minutes of the meeting held on 06 July 2011	1 - 9
8. Complaints Policy	10 - 17
Interview with Angela Woodhouse, Head of Change and Scrutiny.	
9. 'The Council as a Business?' The Executive's Outlook	18 - 23
Interviews with:	
Alison Broom, Chief Executive; and	
Steve Goulette, Assistant Director Environment and Regulatory Services.	
10. 'The Council as a Business?' Staff/Councillor Survey interim report	24 - 28
11. Future Work Programme and Scrutiny Officer Update	29 - 38