

# AGENDA

## CORPORATE SERVICES OVERVIEW AND SCRUTINY COMMITTEE MEETING



Overview and Scrutiny

Date: Tuesday 1 November 2011

Time: 6.30 pm

Venue: Town Hall, High Street,  
Maidstone

Membership:

Councillors: Mrs Wilson, Mrs Gooch (Chairman),  
Yates, English, Mrs Gibson, Hogg,  
Paine (Vice-Chairman), Pickett and  
de Wiggondene

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1. **The Committee to consider whether all items on the agenda should be web-cast.**
2. **Apologies.**
3. **Notification of Substitute Members.**
4. **Notification of Visiting Members.**

**Continued Over/:**

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**Issued on 24 October 2011**

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*Alison Broom*

**Alison Broom, Chief Executive, Maidstone Borough Council,  
Maidstone House, King Street, Maidstone Kent ME15 6JQ**

<b>5. Disclosures by Members and Officers:</b>	
a) Disclosures of interest.	
b) Disclosures of lobbying.	
c) Disclosures of whipping.	
<b>6. To consider whether any items should be taken in private because of the possible disclosure of exempt information.</b>	
<b>7. Minutes of the Meeting held on 4 October 2011</b>	<b>1 - 6</b>
<b>8. Quarter 2 Complaints Monitoring Report</b>	<b>7 - 12</b>
Interview with Ellie Kershaw, Policy and Performance Manager	
<b>9. Revenues and Benefits Update</b>	<b>13 - 17</b>
Interview with Steve McGinnes, Head of Revenues and Benefits	
<b>10. The Budget Strategy</b>	<b>18 - 33</b>
Interview with Paul Riley, Head of Finance and Customer Services	
<b>11. Future Work Programme and Scrutiny Officer Update</b>	<b>34 - 45</b>