

# AGENDA

## CORPORATE SERVICES OVERVIEW AND SCRUTINY COMMITTEE MEETING



Overview and Scrutiny

Date: Tuesday 7 August 2012  
Time: 6.30 pm  
Venue: Town Hall, High Street,  
Maidstone

Membership:

Councillors: Mrs Gooch (Chairman), Yates, English,  
Mrs Gibson, Mrs Grigg, Hogg, Pickett,  
Moss and Mrs Stockell

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1. **The Committee to consider whether all items on the agenda should be web-cast.**
2. **Apologies.**
3. **Notification of Substitute Members.**
4. **Notification of Visiting Members.**

**Continued Over/:**

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**Issued on 30 JULY 2012**

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*Alison Broom*

**Alison Broom, Chief Executive, Maidstone Borough Council,  
Maidstone House, King Street, Maidstone Kent ME15 6JQ**

<b>5. Disclosures by Members and Officers:</b>	
a) Disclosures of interest.	
b) Disclosures of lobbying.	
c) Disclosures of whipping.	
<b>6. To consider whether any items should be taken in private because of the possible disclosure of exempt information.</b>	
<b>7. Minutes of the meeting held on 12 June 2012.</b>	<b>1 - 4</b>
<b>8. Annual Performance Plan</b>	<b>5 - 24</b>
Interviews with:	
• Clare Wood, Performance and Scrutiny Officer; and	
• Steve Goulette, Assistant Director of Environment & Regulatory Services; and	
<b>9. Cabinet Priorities for the 2012-13 Municipal Year</b>	<b>25 - 33</b>
Interview with the Leader of the Council and the Cabinet.	
<b>10. Review of Complaints 2011-12</b>	<b>34 - 45</b>
Interview with Ellie Kershaw, Senior Corporate Policy Officer.	
<b>11. Review of Complaints January - March 2012.</b>	<b>46 - 55</b>
Interview with Ellie Kershaw, Senior Corporate Policy Officer.	
<b>12. Budget Strategy 2013 14 Onwards</b>	<b>56 - 88</b>
Interview with Paul Riley, Head of Finance and Customer Services	
<b>13. Capital Programme 2012 to 2016</b>	<b>89 - 102</b>
Interview with Paul Riley, Head of Finance and Customer Services.	
<b>14. Future Work Programme and Forward Plan of Key Decisions</b>	<b>103 - 112</b>