

AGENDA

CORPORATE SERVICES OVERVIEW AND SCRUTINY COMMITTEE MEETING



Date: Tuesday 6 November 2012
Time: 6.30 pm
Venue: Town Hall, High Street, Maidstone

Membership:

Councillors: Mrs Gooch, Yates, English, Mrs Gibson, Mrs Grigg,
Hogg, Pickett, Moss and Mrs Stockell



Overview and Scrutiny

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1. **The Committee to consider whether all items on the agenda should be web-cast.**
2. **Apologies.**
3. **Notification of Substitute Members.**
4. **Notification of Visiting Members.**
5. **Disclosures by Members and Officers:**
6. **To consider whether any items should be taken in private because of the possible disclosure of exempt information.**
7. **Minutes of the meeting held on 7 August 2012** 1 - 5
8. **Review of Complaints April-June 2012** 6 - 17
Interviews with Ellie Kershaw, Policy and Programmes Manager; and Dave Lindsey, Head of IT.
9. **Quarter 1 Key Performance Indicator Report 2012/13** 18 - 42
10. **Use of 2011-12 Revenue Under spend** 43 - 51
Interview with Leader of the Council, Councillor Garland.
11. **Budget Setting Update** 52 - 53
Interview with Paul Riley, Head of Finance and Customer Services.
12. **Future Work Programme** 54 - 87

Continued Over/:

Issued on 29 October 2012

Alison Broom

**Alison Broom, Chief Executive, Maidstone Borough Council,
Maidstone House, King Street, Maidstone Kent ME15 6JQ**

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