

Draft Key Performance Indicators Policy and Resources Committee 2018-19

Providing a Clean Safe and Green Environment						
Indicator	Quarter 1	Quarter 2	Quarter 3	2017-18 Target	2018-19 Target	Notes
The percentage of relevant land and highways that is assessed as having acceptable levels of litter	N/A	95%	99.67%	93.5%	94%	
The percentage of relevant land and highways that is assessed as having acceptable levels of detritus	N/A	91.5%	97.84%	84%	94%	
Percentage of fly tips cleared within 2 working days	88.78%	77.55%	89.26%	88%	88%	
Percentage of fly tips with evidential value which result in enforcement action	10%	60%	56.4%	20%	50%	
Number of litter reports attended to	131	133	130	Information Only	Information Only	
Percentage of household waste sent for reuse, recycling , composting	52.67%	53.88%	51.72%	52.5%	52.5%	
A Home for Everyone						
Indicator	Quarter 1	Quarter 2	Quarter 3	2017-18 Target	2018-19 Target	Notes
Processing of Major planning applications in 13 weeks	100%	89.66%	81.48%	85%	85%	
Processing of Minor planning applications in 8 weeks	84.31%	81.67%	69.67%	85%	80%	Target has been lowered to reflect performance throughout 2017-18
Processing of Other planning applications in 8 weeks	90.24%	95.05%	90.39%	85%	85%	

Appendix 1

Number of affordable homes delivered	39	83	43	50 ¹ (200)	TBC	
Number of households prevented from becoming homeless through the intervention of housing advice	133	137	107	75 (300)	150	Target has been increased significantly to reflect the positive performance throughout 2017-18, changes in resources and legislative requirements
Households living in temporary accommodation last night of the month (Council owned and Nightly Paid)	84	91	73	Information only	Information only	
Households living in nightly paid temporary accommodation last night of the month	New	New	New	Information only	Information only	
Regenerating The Town Centre						
Indicator	Quarter 1	Quarter 2	Quarter 3	2017-18 Target	2018-19 Target	Notes
Footfall in the High Street	3,074,067	3,167,617	3,330,499	10,600,000	TBC	Awaiting final quarters data to make a more educated assessment of predicated performance for 2018-19.
Percentage of vacant retail units	Not measured for quarters			11%	TBC	Annual indicator awaiting final data
Business Rates Income in the town centre	Not measured for quarters			Information Only	TBC	

¹ The figure in brackets represents the annual target