Residents Comments from the Budget Survey by Objective

Thriving Place	Safe Clean and Green	Homes and Communities	Embracing Growth	Cross Cutting Themes
I would like to see more arts	Parts of the town centre are	We need support struggling	I have no confidence in	I think more money
and community projects.	designated non drinking areas,	families and homeless	Maidstone Borough Council,	needs to be put into our
Music, dance, art.	but alias this is not enforced, if a	people.	won't matter what people	local mental health
	young smoker is seen dropping a		say about priorities, the	team. Mental health
	ciqerette butt the full force of the		Council will decide its own	continues to be on the
	the enforcers is borne down on		anyway. There are too many	rise yet you have not
	the perpetrator s , this will not		houses being built with no	mentioned our system
	happen to aggressive street		increased infrastructure. The	at all. It's a shambles
	drinkers		transport policy is appalling	and I have seen this
				myself from people
				around me needing the
				local mental health
				team / system and there
				not being enough help.
				That's includes trained
				staff and easy access to
				the right help and
				support. The children's
				mental health service
				we run in Maidstone is
				useless as is the adults
				and I see and here this
				over and over again and
				recently. We have good
				people wanting to help
				but not enough funding
				for them or for the
				programs that they
				need. Please do
				something about our

				local mental health system !!!!
Maidstone used to be a very	Tidying up our street stop waiting	Housing and homelessness	The council must strive to be	We need support
busy town. Now the shops are empty. In the mornings there is so much congestion as people leave Maidstone to go to their place of work. We need more businesses and jobs in Maidstone. Make Maidstone a cheap place to set up a business and less businesses will go	money on poor road surfaces and get the companies who dig up our roads and replace it with poor quality to pay to fix it through recognized companies you recommend.	should be number 1 priority.	more economical, this is likely to involve investing in technology and to work more closely with other councils and agencies e.g. the way Kent and Essex police work. The housing planning department appear incompetent (seriously - how do they keep their jobs?) It is	struggling families and homeless people.
to London. There seems to be no business that have a flagship site or head office in Maidstone. Businesses will draw jobs and prosperity.			one thing to meet house building targets and another to drastically reduce the quality of life in the area that you build them. Notably	

			Barming/Aylesford and Hermitage Lane in particular.	
I would like to see less money being poured into Maidstone town centre projects and more being spent on facilities for outlying villages.	Good Planning to ensure a good environment and public services.	Any services that are not necessary then the individuals should pay for as this is a choice. Money should not be spent on housing people from other boroughs or areas and they should not be housed as those originating in the area should be prioritised.	There is too much building on green belt without any infrastructure, not enough attention paid to brownfield sites and regenerating the town centre. Park and ride is a waste of time and money, encourage people to come into the town centre by scrapping car park charges in the town centre. The buses are too large in rural areas, reduce them to the size of minibuses and they are more likely to be full and run more efficiently.	More money for heritage

We urgently need a decent theatre in Maidstone. As the county town it's rubbish!	Clean safe attractive town with good facilities will attract investment which will potentially create jobs meaning people will have a better chance of getting moving out of poverty and need for benefits	Housing should be a priority. Additional work opportunities enable people to be housed and take a pride in their environment, reducing other costs. Lockmeadow Market is a mess and should either be improved or closed down as it is a waste of money in it's present form. More opportunities for small businesses (food etc) should be created in the town centre to draw more people into what is supposed to be the County Town. Love the redevelopment of the town centre but not supported by development of new trading to encourage people to come.	You have to sort out the mess you have created by allowing the building of too many houses and not creating the infrastructure to support all the extra people. The major road network is not appropriate, there are not enough schools and medical services - this results in poor business performance and dissatisfied residents.	Maidstone has a highly varied community i.e. some poor areas and some rich Want Maidstone to concentrate more series on "the poor" areas
Encourage business and developers to regenerate town centre.	street cleaning and tidying verges, grass growing over pavements	Better contracts for town improvement, Gabriels Hill etc. very extravagant when money is tight.	Parking; especially S1; too many permits, especially so called visitor permits, too often used as a second vehicle permit and are sold by some residents! Scrap the current visitor permit, charge a £1 a day, scratch card style permits, sell in books of £20 - £25 There would be an increase in revenue use to	Everyone should have offer of at least a room with bed, basic food supplies& toiletries, chair & table of their own, & basic facilities which could be shared. Safe environment for all. Fast removal of all items that are hazardous to health.

			subsidise Park and Ride; trial	
			on S1. Also ban illegal	
			conversions of gardens to	
			private parking Hastings	
			Road is a mess as is Upper	
			and Lower roads. Mote Road	
			car park is under used. Ban	
			commercial vehicles from S1	
			and allow permit holders to	
			park there, or charge a £1 a	
			day!	
The town centre requires	Keeping people safe is top	somehow money needs to	Planning Department needs	It is important to
continuous investment and	priority. More CCTV investment	be found for housing. far too	a shakeup. Poor value for	support those in the
development	and use of technology. Increase	few landlords accept benefit	money. Free waste disposal -	community that most
	charges for planning. Review use	these days they do not need	persuade KCC not to charge	need help; the elderly
	of brown field sites and empty	to with so many working	Listen to the Community Pay	and the ill, for example.
	buildings that are falling into	people unable to get a	members only expenses.	Arts centres and
	disrepair.	mortgage. as someone who	Make car parking costs	theatre, while fine in
		works on the Maidstone	support retail offer in	principle, are luxuries
		homeless shelter every	Maidstone. Do not take	that should meet their
		winter it is sad to see so	development risk - Pump	own costs in austere
		many people without a	prime Listen to the market.	times and not divert
		home and little chance of	Take proper advice that is	funding away from the
		getting one as things stand.	not dictated to by questions	primary care (people
			that provide the answer the	and environment)
			Council wants. Advice needs	responsibilities.
			to be unbiased, market-	
			driven, and based upon due	
			diligence and experience	
			which MBC might not have	
			in-house.	

Try to get local businesses to	Basically, when I see that litter is	Make housing for people	Building Control is vital - stop	carers should receive
sponsor some of the	not picked up before the grass	who were born in the area	the horrendous uncontrolled	more help from the
facilities that are in danger	verges are mowed, chewing up		sprawl of new housing	council - I care for my
of getting cut or losing	the litter, tells you all you need to		estates, particularly on	wife 24/7 but get no
funding, to avoid having to	know!		farmland/greenbelt.	help or assistance what
cut back if at all possible. Let				so ever from mbc
them have advertising space				reduction in council tax
on council facilities in				should be a priority for
return.				carers
The council has wasted huge	the state of this boroughs roads	Build proper council houses,	I am not impressed by the	Preference should be
amount of our council tax in	and pavements is a disgrace and	use the rent to help the	unrealistic "modal shift"	toward services for
the last couple of years on	embarrassment this needs	elderly escape from housing	concept. This is putting your	those most in need, not
the Fairmeadow road	prioritising and the council needs	associations who don't care	head in the sand. People will	those who shout loudest
changes (which seem to	to stop wasting money on	about them.	continue to use their cars.	
have made things worse)	pointless activities		The infrastructure is not	
and on lining the subways in			there to support all the new	
marble but failing to pump			housing being built. Fight the	
the river water out of them.			ridiculous government	
It did not spend enough			targets for building.	
fixing the Tonbridge road				
sinkhole - 6 months is a				
totally unacceptable length				
of time to have a major				
thoroughfare blocked. It				
now seems to have decided				
to spurge on replacing Week				
Street's road surface with				
bricks, which I hope does				
not turn out to be a vanity				
project.				

We need a positive	Budget priorities should be aimed	Look to introduce a selective	You must look after the	Facilities and parking for
approach to developing the	at Mali g the town a safer place	licensing scheme for rented	needs of our senior residents	disabled people
Town Centre with fully	with less land being plundered.	properties to generate	with more respect, town	continues to be reduced
occupied shops, no litter, no		income and improve	centre chaos and local road	though the allocated
drop-outs hanging around		conditions in the private	congestion at most times of	spaces being taken up
drunk or drugged, secure		rented sector, encourage	the day	with long-term building
environment, easy access		businesses to rent council		projects and no
from out of town - Make		owned land and properties,		alternative spaces are
Maidstone the County Town		license more taxis		being made available. As
to be proud of				a blue badge holder, my
				ability to visit Maidstone
				town continues to
				decrees and we are a
				growing population.
				Please give us more
				support.

	I			1
Better contracts for town	I think you completely misuse the	things that affects people's	Recent years have seen the	
improvement, Gabriels Hill	money and if you managed it	life directly should be	massive changes to the	
etc. very extravagant when	better we wouldn't have to pay	prioritised, such as tackling	finance of the Borough.	
money is tight.	more or cut services. Stop putting	criminal activities and	Facilities within the town	
	money into the pavements and	homelessness	have been raped leaving few	
	roads in the town centre, stop		public toilets. planning allow	
	cutting down all the trees, reduce		stupidly small access roads	
	the business rates to attract		for new housing estates	
	better retailers.		trying to satisfy the	
			developers and maximise the	
			number of houses per metre.	
			Providing insufficient parking	
			leading to access restrictions	
			for dust carts and emergency	
			vehicles. The planners do not	
			visit sites they have granted	
			permissions for or they	
			would be changing the	
			rules!! Tourism promotes	
			income, but coming to	
			maidstone cost too much to	
			park, if you can find a space.	
			Look at Sevenoaks and	
			Tunbridge Wells. some areas	
			of the budget have been	
			repeatedly cut and now are	
			in need of more staff to	
			make them work. I suspect a	
			lot of skill, knowledge and	
			experience has retired or	
			moved to the private sector	
			to get a liveable wage. A 5 to	
			10 year recovery plan needs	

	to be started to improve the quality of service provided and this will cost more money. Stopping waste within the councils operating systems to streamline service.	

Stop shoppers from parking	Environmental Protection should	With an ageing and	Park and Ride free to	
in resident bays	be a budget priority, particularly	therefore more vulnerable	pensioners	
	in Parished areas where there has	population greater emphasis		
	been a large amount of housing	could be made to cover the		
	development in recent years,	needs of this group in our		
	with more agreed, though not	community not least in		
	visable yet, which will have a	housing and easily accessible		
	huge image on our environment	services such as GP's, Day		
	and the quality of life of current	centres etc. With a greater		
	residents. Anti-Coalescence	variety of available BUT		
	policies/Rural Buffers/Geen Zones	AFFORDABLE housing there		
	are vital to prevent Maidstone's	would be more		
	rural Parishes morphing into	encouragement for		
	another Milton Keynes	increased exchanging of		
	(particularly in Otham, Langley,	suitable housing right across		
	Boughton Monchelsea). Building	the age ranges i.e. from		
	more roads is not the answer, as	young families/couples		
	will generate even more traffic	through to the elderly in		
	and toxic fumes. The way ahead	'managed' facilities.		
	is better public transport, useable			
	cycle lanes and more footpaths			
	through the countryside, linking			
	Maidstone towns and villages.			
	The town centre is the most			
	sustainable location for future			
	housing development, as it has			
	transport links to London and			
	Ebbsfleet for employment. More			
	living in the town centre would			
	help boost the local and save our			
	High Street.			

Far too much attention is	may paths safer for people to	Homelessness and anti social	My current experience of the	
given to the town centre.	walk on starting with the	behaviour in the town centre	planning function suggests	
The environment within a	international shop next to gala	need to be a top priority.	that the Borough is too	
few hundred yards of it	bingo	licea to be a top priority.	rooted in its aspiration to	
compare most unfavourably	Singo		grow housing provision	
with it. Examine and reduce			(because it will bring in more	
allowances paid to			council tax?) to undertake	
councillors who, with one or			proper, forward looking	
two exceptions , deliver			planning for the future. As a	
poor value and who seem to			result, we are already	
be content to waste			suffering from over-strained	
ratepayers' money on going			infrastructure, and this can	
to court.			only get worse as current	
			building developments	
			progress to completion. This	
			is a massive failure.	
Bring down rates for new	Priorities should be a clean ,	Stop funding gypsies. That	The priority has to be the	
shop for year to get more	green and tidy borough with	wanna travel then let them	creation of a well functioning	
shops in town bringing in	improvements to the Town	travel.	place. If the town functions	
more revenue	centre . Ease traffic pollution and		well in terms of transport	
	support the High Street retailers.		strategy, growth strategy,	
			housing provision, urban	
			regeneration of and	
			management of the public	
			realm projects (such as	
			redevelopment of the river	
			frontage & stone street) will	
			when done properly create a	
			prosperous society that will	
			then enable all of the other	
			aspirationscurrently we	
			have a poorly functioning	
			borough which has no	

			clear/planned spatial strategy for growth or transportation which is resulting in constraining the borough from achieving its aspirations.	
Too much money has already been spent on Maidstone Town Centre with little benefit to the local economy, witnessed by number of empty shops.	Financially you are scraping the barrel, but enforcement of the law and protection of citizens must be a priority. The council made a dangerous mistake in moving the town's CCTV centre. This is still a vital tool in the council's duty in protecting it's citizens. The ridiculous programme of building so many more houses has the one advantage to the budget, of providing more revenue from council tax.	Housing	Road infrastructure needs to be addressed. All the new housing estates and buildings but access still remains via victorian roadways	

The town centre has lost	Please do not charge at waste	Spend less providing homes	A more common sense	
any charm it had and the	disposal site	for people being transferred	approach in the	
ridiculous traffic circulation	disposar site	from another authority and	management of planning	
situation drives people		concentrate on help for	and approvals, particularly	
		those who have lived and		
away. Pretty poor for the		contributed to the local	regarding large new	
County Town.			developments with	
		economy.	inadequate parking or in	
			areas where the	
			infrastructure is simply not	
			capable of taking the	
			additional load. Whilst it is	
			easy to approve new	
			schemes to get the extra	
			council tax and let Kent	
			Highways try to pick up the	
			pieces with the roads, this	
			approach ultimately leads to	
			more congestion, longer	
			journey times and poorer	
			environment or all	
			concerned. Don't ignore Kent	
			Highways because of the	
			extra council tax you'll e	
			receiving - McDonalds / Aldi	
			at Hermitage Lane?!	
Maidstone town center	A lot of money is spent on new	Spend less on Travellers	Free bus passes for over 65.	
becomes less and less	trees and flower beds around the		Buses are full of non paying	
attractive, and Park and	town centre, which is a good		retirees. How r u supposed	
Ride needs to be	thing. But a few months later		to pay for fuel, maintenance	
reconsidered and improved.	they become weed beds. Then		and drivers. Think if	
Car parking needs to be	the whole bed is cleared and the		pensioners had choice of no	
better and cheaper	process starts again. Maybe more		free buses or 50p per	
and sindapo.	thought should go into the initial		journey. They would pay 50p	
<u> </u>	thought should go into the initial		Journey, They would pay Joh	

	planting. Or better maintenance		per journey. This is a national matter i know.	
More people who can pay for services should. Like park & ride other services like car parking should allow disabled parking but still charge for it. Bus passes should not start until 70 years of age and improve the services with the savings. Prevent use of high street by all cars as rarely any measures to stop them. Make pudding lane and mill street all disabled parking one side only with no access further up high street. The town is a mess is it pedestrian or not as paving leads people to feel free to walk anywhere until you realise it has practically full use by transport. Including week street. This is a comolaint I hear on the buses and in the cafe's regularly so seems to matter to a lot of the town's people	loss of social care day centres has had extra burden on care in the community. Still problems with local minor crime and presence of policing. Street cleaning and waste collection not up to standard.	Stop using expensive and inexperienced in house services to complete routine tasks when a knowledgeable contractor could complete the job for a fraction of the cost in half the time - building of the fence around the Mallards Way open space in Downswood using your own staff has been a complete joke and a total waste of public money	Anything to do with housing development should be considered only once a sustainable transport infrastructure has been put in place. The current developments in Maidstone are unsustainable	

& visitors. Buses don't go through Canterbury town centre or taxis and the route around is far bigger. Also not seen disabled vehicle drives there. Park and ride is good in both towns. I'm growing increasingly inclined to visit Canterbury as you can walk safely.				
MBC needs to attract and maintain a better quality of retailers into the town centre. Also it should focus on maintaining reasonable housing levels - by increasing private and affordable housing only, and implementing a realistic, controlled reduction in council housing with an aim of raising the social standards of Maidstone and attracting a better quality of resident	Anti social behaviour is on the rise in all the new build social housing estates. Little is don by housing associations or police to manage this.	Value for money is not being provided in the local community.	high car park charges are a false economy	

Spend less on town	People need a good general	LESS HOMELESS - MAKE IT	You cannot close the park	
improvements and more in	service first and foremost.	BETTER FOR PEOPLE TO GET	and ride at Willington Street.	
the borough's other centres	Essential things like refuse	HOMES - BETTER SCHOOLS -	Since the alterations to the	
Example shepway shopping	collection, keeping the town	MAKE SURE OUR PARKS ARE	service bearsted traffic	
area Bring back bulky	clean and tidy and a nice place to	CLEAN AND THAT EVERY	especially on Willington	
collection say every 2	be, free from too much building	BODY CAN USE THEM.	Street has dramatically	
months to each borough /	and congestion. Then the other		increased, always traffic jams	
community area.	services can be added and will be		at peaktimes. If this service	
	more successful because of the		closes getting out of the	
	firm foundations.		village will be near	
			impossible. The services	
			reduces the amount of traffic	
			heading into/from town a	
			lot.	
More money needs to be	Concentrate on making	Whilst many things are	Council should press for	
spent on filling shops and	Maidstone an attractive place,	desirable, health and	better roads as the town	
not to keep replacing	other good things will follow. Park	housing are essential before	badly needs a southern ring	
pavements, which are	and Ride on each main road into	we get on to any extras. To	road. No more houses	
causing people to fall over.	Maidstone. Work with KCC to sort	think of people living on the	should be built until the	
Escalators are a disgrace at	out the transport mess, in	streets or families struggling	roads can cope with it.	
the the bus station as is the	particular stop wasting council tax	with poor housing conditions	Congestion in the area is	
bus station itself. That is	money fighting them in court.	is wrong. We need to care	getting worse due to all the	
where money needs to be		for the weak and vulnerable	new houses being built. I	
spent.		which ever box they fit.	would like to see Maidstone	
			Council protest against the	
			number of new houses being	
			imposed on it unless	
			infrastructure is improved.	

Low business rates to	Due to increasing traffic and	Higher priority for homeless	TOWN CENTRE LONG STAY	
encourage new start ups.	building with rising pollution, it is	people. Higher priority for	PARKING VERY DIFFICULT TO	
Too many boarded up shops	important to focus on providing a	affordable efficient	FIND A SPACE AFTER 9.30	
and expensive coffee shops.	greener environment with much	transport.	PLEASE START PARK AND	
Look at Canterbury for the	more focus on better recycling of		RIDE EARLY ENOUGH TO	
kind of small shops they	waste and reduce pollution.		START WORK AT 7.00	
have on their high st.	Taking care of the environment			
	now will safeguard future			
	generations and increase quality			
	of life and have positive impact			
	on the environment we all share.			
Parking charges are so high	I have lived in Ditton since leaving	prioritise on local residents	I feel you have been	
they are causing the town	London in 1974. It was a lovely	need before those of	instrumental in ruin I g the	
centre to become	clean village, with community	immigrants. Homes for	countryside around and in	
unattractive to shoppers	workers going round cutting	Maidstone area born and	our town by increasing	
when they can visit out of	grass, clearing weeds and picking	bred first	building. I wonder if you	
town complexes with better	up litter. Now we don't see any of		really care.	
shopping and no parking	this. Hedges are wide, you have			
restrictions. The knock on	to walk in the road to avoid			
effect is that many of these	getting snagged, trees hanging			
are outside of maidstone so	low so you have to duck to go			
the financial benefits go to	under. Cars parked on road			
other councils	damaged, no note on it stating			
	that it is going to be towed away			
	or sorted. No Policemen or			
	Wardens anymore walking round			
	to move cars/vans off double			
	yellow lines or preventing crime.			
	It just seems a shame. This is			
	where our money should be			
	spent. Making the "Garden of			
	England" look like it again.			

Protect leisure facilities. Use parks to raise money through events (not increasing parking fees)	Maidstone is a filthy town and by far the worst place I have ever lived when it comes to dog mess, litter and fly tipping. There seems to have been a small improvement in the past two months but March-June this year I started driving elsewhere rather than walk from my house into town with my small children so I didn't have to dodge dog mess. The fly tipping is also terrible with mattresses and sofas lying around	The increase in housing is against the interest of residents. Infrastructure is poor. Hello	
LESS SPENT ON RE- SERVICING WEEK STREET AND GABRIELS HILL	all over town. Begging in the town needs to be addressed	It would be a good thing if Maidstone Borough Council received perhaps an extra £12 per year from each Council Tax payer.	
I don't know where in the budget the money spent on repaving Week Street AGAIN and digging up Gabriels Hill came from but I feel it could have been done in a less elaborate way on a smaller budget and still improved things.	Very dissatisfied with Maidstone Borough Councils refuse service, 13 missed bin collections this year at my property alone has lead to a booming rat and rodent problem. The traffic is getting worse with absolutely zero investment in the roads and infrastructure. The Langley relief road is an absolute must and should have been built before the mass development of south maidstone. Since moving to south Maidstone, having lived in North	More cycle paths please.	

	Maidstone previously, there is a huge imbalance in funds and expenditure and yet the council tax is more than double for what is an old council house. Be ashamed of yourselves.		
Maidstone is currently spending money on revamping Week Street and Gabriel's Hill with new block paving etc, however this is pointless as the town as a whole does not encourage people into the town. Parking fees are high, empty shops and a degree of shabbiness in general e.g. the old cinema and buildings in disrepair in Lower Stone Street. Maidstone does not deserve the title of County Town in fact Tunbridge Wells deserves the title more than Maidstone. Mote Park was bequeathed to the	This is my opportunity to say the bridge over Loose Road is disgusting. What example to set for young children. It is completely full of litter! Cans mostly. As a council tax payer, I feel very strongly that some areas are neglected. When we have an event on Maidstone, certain areas are cleaned so why not do these neglected areas.	It seems to me there is too much concentration on providing the number of homes required by 2020 that everything else, relating to our beloved town, is going by the board. Also I am not sure doing up the town centre is going to make much difference either. It is getting spoiled already, people spilling food & drink which never gets cleaned up.	

people have to pay to park in the Park (not exactly inviting people to a very beautiful resource in Maidstone). Accessibility to support and help from office based council staff and clarity as to services and contact details.			
Business rates are too high.	litter is bad and needs improvement	Investing in making roads safe and way less congested, especially the ones heading to the town centre	
Museum needs more funding	The town is becoming noticeable shabby and unkempt. Street cleaning, and generally keeping the town looking smart so that businesses and tourists would want to come here has deteriated considerably.	I dont think any of you people that make the decisions, travel on the same roads as us, park in the same car parks, use the same doctors, schools, I really do think you are so far detached from reality its beyond belief. You are allowing building in the ludicrous places with thought for traffic congestion, polution, local residence, hospitals schools, local services, its criminal how some of these	

		decisions are allowed
		through.
		till Ough.
Get rid of the "Business	The atmosphere in Maidstone	Too much is given to housing
terrace" which is shown on	and it's environs continues to feel	development in an area
Twitter to be nothing more	much more intimidating -	where there is poor
than a "jolly" with various	particularly for those of us now	transport and road
execs doing nothing but	retired and coping advancing	infrastructure. Leading to
having cake	years. More police officers, more	frustrated drivers and higher
Having cake	street wardens (which really have	levels of pollution. no
	not worked at all) and increased	investment in car charging
	CCTV coverage.	facilities or change in
	cerv coverage.	planning for future
		developments to reduce
		housing density. Get
		planning councillors to visit
		new developments and
		answer for what they have
		done. Shepway estate has a great housing ratio but too
		few houses per inch. We
		· · · · · · · · · · · · · · · · · · ·
		need to change the budget
		priorities to reflect what we want in the future and not
Face of the state	Karata tha Bara da da a	just the now.
Economic development is a	Keeping the Borough clean and	Stop building houses until
basis for the funding of	welcoming for visitors and	the transport system is in
other opportunities	residents alike.	order

Don't waste money on	I strongly disapprove of spending	Ensure new builds have 2	
projects that do not help a	more money developing Mote	parking spaces minimum.	
lot of people. The money	Park. It should be maintained as	Plan with care and thought	
spent on doing up Gabriels	our biggest asset, not developped	for the community.	
Hill again could have been			
spent on play areas being			
look after.			
Economic growth leads to	Introduce a law like in Germany	Money seems to be wasted	
employment. People need	where residents are responsible	on road system that does	
accommodation and a	for the immediate area around	not work too many houses,	
decent environment to live	their property for cleanliness and	road infra structure unable	
in. Prosperity can then fund	snow and ice clearance during the	yo cope	
the other services.	winter, thus relieving some of the		
	pressure on the council whilst		
	making the town look better.		

1. Businesses in the town	I feel more should be done for	It seems whatever	
centre are folding like ten	unsociable behaviour. Also the	comments are made nothing	
pins. Council business taxes	roads around my home are in	changes - we have far too	
are killing local businesses -	great need of resurfacing which	much traffic congestion and	
they are not sustainable.	makes the whole area look bad - I	nothing progresses with	
You just do not get it. Your	have requested this and been	regard to by passes, etc due	
revenue source is dying a	told that they will not be done.	to KCC and local council	
natural death due to online		infighting	
shopping, expensive parking			
fees, ticket wardens			
slapping tickets on cars etc			
Further, increasing business			
taxes will exacerbate the			
situation. More local people			
loose employment when the			
busiesses close shop. These			
folks require benefits. And it			
goes on - you are got			
yoursld into an endless			
pit!!!!! 2. The future of			
shopping and business is not			
in the Maidstone city centre			
zone. You need to build			
large hypermarkets with			
shopping centres (not			
Bluewater as that is not			
what is required) and office			
parks in the outer zones of			
Maidstone. This will also			
eliminate the bottleneck of			
all the cars having to go over			
the river bridge. You will			
have to accept central city			

decay like many modern			
cities in the world. You are			
living in the past if you think			
you can maintain businesses			
in Maidstone city centre.			
People would be far happier			
to shop and work in their			
localaties with good access			
to motorways.			

SERIOUSLY	all need to cut down on waste	An urgent increase in	
DISAPPOINTMENT AT THE		support for fibre broadband	
3.1 MILLION SPENT ON		rollout to rural areas.	
TOWN REGENERATION			
APPRECIATE SOME AREAS			
NEEDED RESURFACING BUT			
THERE ARE LESS EXPENSIVE			
ALTERNATIVES GABRIELLE			
HILLS BLOCK PAVING COULD			
HAVE BEEN JUST A QUALITY			
TARMACED AREA (OR			
SURFACE LIKE DRIVE FOR			
LIFE!) , AND REMAINING			
MONEY SPENT HELPING			
MORE COMMUNITY			
PROJECTS SUCH AS YOU			
ADULT SOCIAL CARE AND			
GETTING OUR HOMELESS			
OFF THE STREET WHICH			
SEEMS TO BE ON THE			
INCREASE ITS GOOD TO			
HAVE FULL DISCLOSURE ON			
WHAT YOU SPEND BUT I			
THINK PEOPLE WILL			
SCUTINISE IT. JUST FEEL			
THERE MAY HAVE BEEN			
ALTERNATIVE LESS			
EXPENSIVE ALTERNATIVES .			

As a County town I feel that	Concentrate more on keeping our	Social care for elderly is poor
more needs to be done to	green areas well maintained to	and more needs to be spent
encourage businesses back	prevent losing everything that	Stop Increase in housing
into the town centre and	makes Kent the garden of	unless you are prepared to
bus transport needs to be	England and brings in tourism	provide ancillary services
improved to encourage less		Increase in population
car travel. Roads are		cannot be sustained
gridlocked because it's as		Maidstone is becoming
cheap to park in town and is		unpleasant place to live
more convenient than it is		
to take a bus. Businesses		
need to be encouraged into		
the empty shop units and		
there needs to be some limit		
on nail bars/ tanning shops		
and mobile phone shops.		
We are losing the heart of		
the town as the big high		
street names move out.		
Please use the empty shops.	I think the role of the council is to	Maidstone has become on of
	make Maidstone an attractive	the busiest town with more
	place to be, if this is achieved	traffic jams and less parking
	then economic development will	spaces. MBC has to find
	follow to fund the nice to have	solutions to decrease traffic
	services to benefit everybody but	chaos and build hi-tech
	especially the disadvantaged.	parking places.
	Priority must be to tidy up the	Infra structure is key, with all
	borough. More public bins, higher	the new houses built and
	frequency of public bin emptying	additional revenues more
	and more fines for littering.	must be spent on new roads
		and bypasses

Without proper attention to	As I said earlier, our roads
Community Safety and finance	
on Policing, many of the coun	
objectives will be	building going on, it is total
limited/damaged in their desi	red madness. Will those on the
effect.	Planning Committee please
	take note, open their eyes
	and take a look around, and
	put the brakes on - to save
	our town and villages - no
	more building please!
Pick up litter, and make the ro	pads Planning has been poor, too
drivable and attend to damag	ed much housing development
street furniture	south of Maidstone for the
	roads and infrastructure to
	cope with.
The piblic toilets need to be re	e- There is a need for more
opened as a matter of priority	to infrastructure with so many
stop men urinating in the stre	ets people and vehicles in the
and in shop doorways Park &	ride South.
is essential to help reduce	
pollution and increase air qua	lity,
this is becoming more import	ant
in light of recent housing	
developments and knowing the	nat
more is to come. P&R will help	ρ
ease the congestion on the ro	ads

The Council currently perform	I think a huge issue facing
badly in contrast with other	the borough is infrastructure
councils on environmental issues	which is already failing to
- this must change!	cope with an increase in
this must change:	housing in the borough.
	Therefore planning and
	infrastructure would be
	priority areas before
	Maidstone turns into an
	overcrowded, grid-locked
	satellite of London. This isn't
	NIMBYism, the borough has
	become dreadful for traffic
	with major housing
	developments built on all the
	major roads into the town.
More needs to be done to	I think you should have a
improve the environment and	really good look at
image of maidstone	Maidstone I have lived in the
	county town for the last 18
	years and the roads are a
	night mare. I pick my wife up
	from work at the collage at
	1730hrs most nights and we
	will not arrive home before
	1900 hrs the streets of
	Maidstone are worse than
	Londona better road
	system should be looked
	into also housing is a joke
	my wife and I pay £1,000 per
	month but cant get a
	mortgage or social housing

we will be pensioners soon you do the maths
you do the maths
More street cleaning Sort the roads out to
improve traffic flow
especially in the Maidstone
Town area. This would be of
benfit to all other services
and also help businesses.
Stop the closing of
motorways which causes
chaos to all the surrounding
areas, businesses and
services. Every time the cost
for waste removal goes up
the amount of fly tipping
increases, hasn't any one on
the council noticed this!
Safe environment, Thriving Build less homes
economy and addressing anti
social behaviour. Thanks
The quality of the environment Too much effort is wasted in
has to be protected and there planning and not enough
should be more investment in spent on new roads and
public transport. Less cars, less pollution. Give up your non-
polution productive feuds with KCC

Less waste - delivery proje	ects and The Planning Department is
services more efficiently	
enough but not seeing val	, ,
generalroads falling apa	
visible and town centre is	
visible and town centre is	parish councils, communities
	and residents. This whole
	area should be reviewd and
	savings made. Poor decision
NACL NACLUS CONTRACTOR	making costs.
Make Maidstone clean an	
with more cash for wildlife	- , , , , , , , , , , , , , , , , , , ,
projects and prioritise	ensure the transport
pedestrians and cycling ov	· · · · · · · · · · · · · · · · · · ·
	road is needed ASAP as the
	number of lorries causing
	issues on local roads is
	terrible.
Environment quality shou	Id be a The town needs better and
top priority	faster rail links to and from
	London, and it shouldn't be
	an afterthought. Canterbury,
	after all, is not the county
	town; nor is Ashford or the
	Medway towns.
MBC is anti quality of life,	Monies must be found for
environment and wildlife	- this the Leeds Bypass and other
must change and environ	mental road improvements urgently.
protection and quality and	
wildlife conservation mus	
Council's priority in future	

Grass verges outside people's	The council needs to
homes could be done on A	prioritise road links,
voluntary basis by householders.	especially traffic implications
Council cutters do not do job	when agreeing new housing
properly .	developments, Maidstone is
	coming to a stand still due to
	insufficient road links,
	creating additional costs to
	business and causing
	residents daily difficulties
	which affect quality of life.
Encourage residents to recycle	Reduce congestion, air
and have great collobration	pollution, move heavy
between business and public	transport away from villages,
services on this.	more enforcement for
	inconsiderate parking on
	pavements and outside
	schools. More investment in
	sports facilities
	Mostly services that apply to
	the town's elderly
	population. Some of the
	areas on the outskirts of the
	town for instance need a
	better and more reliable bus
	service. They are in between
	park and ride and the town
	but due to the hilly
	topography on all exits from
	the town bus services are
	essential. Social care,
	especially for those who
	need help with fees and

charges.
The biggest issue in
Maidstone is transport the
trains take as long to get to
London as they do from
Birmingham(!). Why? we're
only 40 miles away! They
cost an arm and a leg as well
- it's no wonder everyone
seems to be driving, which
leads me to the road
network is a disaster; - it was
simply not acceptable to
have the Tonbridge road
blocked for over 6 months
the Fairmeadow interchange
alterations seem to have
made traffic worse. Frankly
is seems as if the Maidstone
Mafia are running some kind
of transport cartel, blocking
off roads to line their
pockets - At one point we
had both the Tonbridge and
Lond Roads blocked, and
then as soon as the
Tonbridge road reopened,

BOTH bridges we closed!! You couldn't make it up. One suggestion to improve things marginally might be to make Farleigh Bridge southbound only (and Teston Bridge northbound only) to allow some traffic to avoid the centre altogether.
there should be more emphasis on providing infrastructure for alternative travel - cycling, walking, buses - when aproving housing development. also make it possible for children to attand schools near their home.
Need to increase opportunities for safe off road cycling & public transport generally.