

**Strategic Planning, and Infrastructure Committee Draft Key Performance Indicators 2020-21**

Status	Head of Service	Performance Measures	Frequency	Good Performance	2019/20 Target	2019/20 Outturn	2020/21 Target
<b>Embracing Growth and Enabling Infrastructure</b>							
Existing	Rob Jarman	Percentage of priority 1 enforcement cases dealt with in time	Quarterly	Aim to Maximise	N/A	100%	95%
Existing	Rob Jarman	Percentage of Priority 2 enforcement cases dealt with in time	Quarterly	Aim to Maximise	N/A	95%	90%
Existing	Rob Jarman	Number of enforcement complaints received	Quarterly	Aim to Minimise	info only	566	N/A
Existing	Rob Jarman	Number of affordable homes delivered (Gross)	Quarterly	Aim to Maximise	180	325	TBC
Existing	Rob Jarman	Affordable homes as a percentage of all new homes	Annual	Aim to Maximise	N/A	TBC	TBC
Existing	Rob Jarman	Net additional homes provided (NI 154)	Annual	Aim to Maximise	N/A	TBC	TBC
New	Rob Jarman	Processing of planning applications: Major applications (NI 157a)	Quarterly	Aim to Maximise	88.0%	91.3%	92%
New	Rob Jarman	Processing of planning applications: Minor applications (NI 157b)	Quarterly	Aim to Maximise	85.0%	98.6%	99%
New	Rob Jarman	Processing of planning applications: Other applications (NI 157c)	Quarterly	Aim to Maximise	92.0%	99.2%	99%