

**Licensing - Maidstone - Monthly Performance - 2019/20**













<b>Code</b>	LIC 006				
<b>Short Name</b>	Length of time from validation to issue of HC and dual driver licences (Percentage within 10 days)				
	Value	Target	Status	Issued within 10 days	Total number issued
April 2019	100%	90%		2	2
May 2019	100%	90%		1	1
June 2019	100%	90%		1	1
July 2019	100%	90%		1	1
August 2019	100%	90%		2	2
September 2019	100%	90%		3	3
October 2019	100%	90%		1	1
November 2019	100%	90%		1	1
December 2019	100%	90%		3	3
January 2020	100%	90%		1	1
February 2020	100%	90%		2	2
March 2020	100%	90%		4	4

<b>Code</b>	LIC 007				
<b>Short Name</b>	Length of time from validation to issue of PH driver licence (Percentage issued within 10 days)				
	Value	Target	Status	Issued within 10 days	Total number issued
April 2019	50%	90%		2	4
May 2019	100%	90%		7	7
June 2019	100%	90%		3	3
July 2019	100%	90%		6	6
August 2019	100%	90%		1	1
September 2019	100%	90%		5	5
October 2019	100%	90%		5	5
November 2019	100%	90%		1	1
December 2019	0%	90%		0	1
January 2020	100%	90%		5	5
February 2020	100%	90%		1	1

March 2020	100%	90%		5	5
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**Code** LIC 008

**Short Name** Percentage of PHO licences issued within 10 days

	Value	Target	Status	Issued in 10 days	Total number issued
April 2019	50%	90%		1	2
May 2019	100%	90%		2	2
June 2019	100%	90%		1	1
July 2019	100%	90%		5	5
August 2019	100%	90%		2	2
September 2019	100%	90%		1	1
October 2019	100%	90%		1	1
November 2019	100%	90%		4	4
December 2019	50%	90%		1	2
January 2020	100%	90%		1	1
February 2020	100%	90%		1	1
March 2020	100%	90%		1	1

**Code** LIC 010

**Short Name** Premises compliance

	Value	Target	Status	Numerator	Denominator
April 2019	18	15			
May 2019	15	15			
June 2019	15	15			
July 2019	19	15			
August 2019	15	15			
September 2019	15	15			
October 2019	19	15			
November 2019	16	15			
December 2019	14	15			
January 2020	15	15			
February 2020	15	15			
March 2020	8	15			

**Code** LIC 017

Short Name	The percentage of renewal invitations sent out by deadline				
	Value	Target	Status	No. sent within deadlines	No. of renewal invitations
April 2019	100.00%	95.00%		2	2
May 2019	100.00%	95.00%		1	1
June 2019	100.00%	95.00%		1	1
July 2019	100.00%	95.00%		3	3
August 2019	100.00%	95.00%		7	7
September 2019	100.00%	95.00%		12	12
October 2019	100.00%	95.00%		44	44
November 2019	100.00%	95.00%		7	7
December 2019	100.00%	95.00%		52	52
January 2020	100.00%	95.00%		32	32
February 2020	100.00%	95.00%		57	57
March 2020	100.00%	95.00%		24	24

Code	LIC 018				
Short Name	The percentage of valid temporary event notices processed within one working day of receipt				
	Value	Target	Status	No. processed in one working day	Total no. event notices received
April 2019	97.37%	95.00%		37	38
May 2019	95.00%	95.00%		19	20
June 2019	100.00%	95.00%		17	17
July 2019	100.00%	95.00%		18	18
August 2019	100.00%	95.00%		15	15
September 2019	84.78%	95.00%		39	46
October 2019	100.00%	95.00%		50	50
November 2019	94.83%	95.00%		55	58
December 2019	94.12%	95.00%		16	17
January 2020	100.00%	95.00%		20	20
February 2020	100.00%	95.00%		21	21
March 2020	100.00%	95.00%		13	13

Code	LIC 019				
Short Name	Taxi Compliance				
	Value	Target	Status	Numerator	Denominator

April 2019	17	15			
May 2019	23	15			
June 2019	19	15			
July 2019	17	15			
August 2019	20	15			
September 2019	24	15			
October 2019	35	15			
November 2019	19	15			
December 2019	28	15			
January 2020	31	15			
February 2020	15	15			
March 2020	11	15			










<b>Code</b>	LIC 020				
<b>Short Name</b>	Where continuation fees not received and action taken within a month of overdue date				
	Value	Target	Status	action within month of due date	no of renewal fees not received
April 2019	100%	95%		4	4
May 2019	100%	95%		4	4
June 2019	100%	95%		4	4
July 2019	100%	95%		3	3
August 2019	100%	95%		8	8
September 2019	100%	95%		13	13
October 2019	100%	95%		5	5
November 2019	100%	95%		2	2
December 2019	100%	95%		1	1
January 2020	100%	95%		2	2
February 2020	100%	95%		47	47
March 2020	100%	95%		18	18

<b>Code</b>	LIC 021				
<b>Short Name</b>	Percentage of continuation fees invoices issued 1 month in advance of fee being due				
	Value	Target	Status	No of invoices sent by due date	No of invoices due
April 2019	100%	95%		14	14













May 2019	100%	95%		32	32
June 2019	100%	95%		32	32
July 2019	100%	95%		56	56
August 2019	100%	95%		114	114
September 2019	100%	95%		95	95
October 2019	100%	95%		75	75
November 2019	100%	95%		5	5
December 2019	100%	95%		2	2
January 2020	100%	95%		23	23
February 2020	100%	95%		66	66
March 2020	100%	95%		27	27

<b>Code</b>	LIC 022				
<b>Short Name</b>	The percentage of driver and operator licenses issued within 10 days of validation (Hub Team)				
	Value	Target	Status	No issued within 10 days	Total no licenses issued
April 2019	80.00%	90.00%		4	5
May 2019	100.00%	90.00%		4	4
June 2019	100.00%	90.00%		3	3
July 2019	100.00%	90.00%		7	7
August 2019	100.00%	90.00%		4	4
September 2019	100.00%	90.00%		5	5
October 2019	100.00%	90.00%		3	3
November 2019	100.00%	90.00%		6	6
December 2019	87.50%	90.00%		7	8
January 2020	100.00%	90.00%		3	3
February 2020	100.00%	90.00%		4	4
March 2020	100.00%	90.00%		5	5






<b>Code</b>	LIC 023				
<b>Short Name</b>	Percentage of Private Hire Operator licenses issued within 10 days of validations				
	Value	Target	Status	No issued within 10 days	Total no licenses issued
April 2019	50.00%	90.00%		1	2
May 2019	100.00%	90.00%		2	2
June 2019	100.00%	90.00%		1	1








July 2019	100.00%	90.00%		5	5
August 2019	100.00%	90.00%		2	2
September 2019	100.00%	90.00%		1	1
October 2019	100.00%	90.00%		1	1
November 2019	100.00%	90.00%		4	4
December 2019	50.00%	90.00%		1	2
January 2020	100.00%	90.00%		1	1
February 2020	100.00%	90.00%		1	1
March 2020	100.00%	90.00%		1	1













<b>Code</b>	LIC 024
<b>Short Name</b>	Percentage of Hackney Carriage driver licenses issued within 10 days of validation







	Value	Target	Status	No issued within 10 days	Total no licenses issued
April 2019	100.00%	90.00%		1	1
May 2019	100.00%	90.00%		1	1
June 2019	100.00%	90.00%		1	1
July 2019	100.00%	90.00%		1	1
August 2019	100.00%	90.00%		1	1
September 2019	100.00%	90.00%		1	1
October 2019	100.00%	90.00%		1	1
November 2019	100.00%	90.00%		1	1
December 2019	100.00%	90.00%		3	3
January 2020	100.00%	90.00%		1	1
February 2020	100.00%	90.00%		1	1
March 2020	100.00%	90.00%		1	1







<b>Code</b>	LIC 025
<b>Short Name</b>	Percentage of dual driver licenses issued within 10 days of validation













	Value	Target	Status	No issued within 10 days	Total no licenses issued
April 2019	100.00%	90.00%		2	2
May 2019	100.00%	90.00%		1	1
June 2019	100.00%	90.00%		1	1
July 2019	100.00%	90.00%		1	1
August 2019	100.00%	90.00%		1	1

September 2019	100.00%	90.00%		3	3
October 2019	100.00%	90.00%		1	1
November 2019	100.00%	90.00%		1	1
December 2019	100.00%	90.00%		3	3
January 2020	100.00%	90.00%		1	1
February 2020	100.00%	90.00%		2	2
March 2020	100.00%	90.00%		3	3

<b>Code</b>	LIC 026				
<b>Short Name</b>	Percentage of unopposed applications for new and variation of premises licences processed within 2 calendar months (from date of validation to issue date)				
	Value	Target	Status	No. processed within 2 months	Total applications received
April 2019	100%	95%		4	4
May 2019	100%	95%		7	7
June 2019	100%	95%		4	4
July 2019	100%	95%		2	2
August 2019	100%	95%		3	3
September 2019	100%	95%		3	3
October 2019	100%	95%		1	1
November 2019	100%	95%		7	7
December 2019	100%	95%		7	7
January 2020	100%	95%		2	2
February 2020	100%	95%		1	1
March 2020	100%	95%		4	4

<b>Code</b>	LIC 027				
<b>Short Name</b>	The percentage of valid personal licences processed within 2 weeks (Hub Team)				
	Value	Target	Status	No. processed within two weeks	Total number of licences
April 2019	77.78%	95.00%		7	9
May 2019	100.00%	95.00%		3	3
June 2019	100.00%	95.00%		4	4
July 2019	100.00%	95.00%		14	14
August 2019	100.00%	95.00%		6	6
September 2019	100.00%	95.00%		21	21

October 2019	100.00%	95.00%		21	21
November 2019	75.00%	95.00%		6	8
December 2019	87.50%	95.00%		7	8
January 2020	85.71%	95.00%		6	7
February 2020	100.00%	95.00%		8	8
March 2020	90.91%	95.00%		10	11

<b>Code</b>	LIC 028				
<b>Short Name</b>	Action after suspension - Licensing officers resolve by 31 March				
	Value	Target	Status	Number resolved	Number needed resolving
April 2019	100%	95%		1	1
May 2019	100%	95%		2	2
June 2019	100%	95%		3	3
July 2019	100%	95%		1	1
August 2019	100%	95%		11	11
September 2019	100%	95%		6	6
October 2019	100%	95%		4	4
November 2019	100%	95%		1	1
December 2019	100%	95%		1	1
January 2020	100%	95%		1	1
February 2020	100%	95%		5	5
March 2020	100%	95%		4	4

## Licensing - Sevenoaks - Monthly Performance - 2019/20

<b>Code</b>	LPI_LIC 001(s)
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<b>Short Name</b>		The percentage of renewal invitations sent out by deadline				
	Value	Target	Status	No. sent within deadlines	No. of renewal invitations	Annual
April 2019	100%	95%		1	1	95%
May 2019	100%	95%		2	2	95%
June 2019	100%	95%		2	2	95%
July 2019	100%	95%		1	1	95%
August 2019	100%	95%		2	2	95%
September 2019	100%	95%		2	2	95%
October 2019	100%	95%		42	42	95%
November 2019	100%	95%		25	25	95%
December 2019	100%	95%		89	89	95%
January 2020	100%	95%		47	47	95%
February 2020	100%	95%		41	41	95%
March 2020	96.52%	95%		111	115	95%

<b>Code</b>		LPI_LIC 002(s)				
<b>Short Name</b>		The percentage of valid personal licences processed within 2 weeks (Hub Team)				
	Value	Target	Status	No. processed within two weeks	Total number of licences	Annual
April 2019	85.71%	95%		6	7	95%
May 2019	100%	95%		5	5	95%
June 2019	100%	95%		4	4	95%
July 2019	100%	95%		7	7	95%
August 2019	100%	95%		2	2	95%
September 2019	100%	95%		10	10	95%
October 2019	100%	95%		10	10	95%
November 2019	100%	95%		3	3	95%
December 2019	100%	95%		6	6	95%
January 2020	100%	95%		4	4	95%
February 2020	100%	95%		1	1	95%
March 2020	100%	95%		3	3	95%

<b>Code</b>		LPI_LIC 003(s)				
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Short Name	Percentage of unopposed applications for new and variation of premises licences processed within 2 calendar months (from date of validation to issue date)					
	Value	Target	Status	No. processed within 2 months	Total applications received	Annual
April 2019	100%	95%	✓	2	2	95%
May 2019	100%	95%	✓	1	1	95%
June 2019	100%	95%	✓	5	5	95%
July 2019	100%	95%	✓	4	4	95%
August 2019	100%	95%	✓	1	1	95%
September 2019	100%	95%	✓	5	5	95%
October 2019	100%	95%	✓	1	1	95%
November 2019	100%	95%	✓	2	2	95%
December 2019	100%	95%	✓	2	2	95%
January 2020	100%	95%	✓	2	2	95%
February 2020	100%	95%	✓	1	1	95%
March 2020	100%	95%	✓	3	3	95%

Code	LPI_LIC 004(s)					
Short Name	The percentage of valid temporary event notices processed within one working day of receipt					
	Value	Target	Status	No. processed in one working day	Total no. event notices received	Annual
April 2019	97.14%	95%	✓	34	35	95%
May 2019	100%	95%	✓	14	14	95%
June 2019	100%	95%	✓	11	11	95%
July 2019	100%	95%	✓	17	17	95%
August 2019	87.5%	95%	⚠	7	8	95%
September 2019	100%	95%	✓	48	48	95%
October 2019	98.18%	95%	✓	54	55	95%
November 2019	100%	95%	✓	55	55	95%
December 2019	100%	95%	✓	11	11	95%
January 2020	100%	95%	✓	31	31	95%
February 2020	100%	95%	✓	28	28	95%
March 2020	95%	95%	✓	19	20	95%

<b>Code</b>		LPI_LIC 005(s)				
<b>Short Name</b>		The percentage of driver and operator licenses issued within 10 days of validation (Hub Team)				
	Value	Target	Status	No issued within 10 days	Total no licenses issued	Annual
April 2019	75%	90%		3	4	90%
May 2019	100%	90%		11	11	90%
June 2019	100%	90%		14	14	90%
July 2019	100%	90%		8	8	90%
August 2019	100%	90%		6	6	90%
September 2019	100%	90%		8	8	90%
October 2019	91.67%	90%		11	12	90%
November 2019	90.91%	90%		10	11	90%
December 2019	95.45%	90%		21	22	90%
January 2020	100%	90%		21	21	90%
February 2020	100%	90%		13	13	90%
March 2020	100%	90%		10	10	90%

<b>Code</b>		MPI_LIC 003(s)				
<b>Short Name</b>		Premises compliance				
	Value	Target	Status	Numerator	Denominator	Annual
April 2019	13	15				180
May 2019	9	15				180
June 2019	9	15				180
July 2019	16	15				180
August 2019	26	15				180
September 2019	11	15				180
October 2019	11	15				180
November 2019	8	15				180
December 2019	16	15				180
January 2020	23	15				180
February 2020	20	15				180
March 2020	18	15				180

<b>Code</b>		MPI_LIC 004(s)				
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Short Name	Taxi Compliance					
	Value	Target	Status	Numerator	Denominator	Annual
April 2019	15	15				180
May 2019	4	15				180
June 2019	3	15				180
July 2019	6	15				180
August 2019	24	15				180
September 2019	9	15				180
October 2019	9	15				180
November 2019	8	15				180
December 2019	12	15				180
January 2020	6	15				180
February 2020	0	15				180
March 2020	0	15				180

Code	MPI_LIC 005a(s)					
Short Name	Percentage of Hackney Carriage driver licenses issued within 10 days of validation					
	Value	Target	Status	No issued within 10 days	Total no licenses issued	Annual
April 2019	100%	90%		2	2	90%
May 2019	100%	90%		7	7	90%
June 2019	100%	90%		11	11	90%
July 2019	100%	90%		4	4	90%
August 2019	100%	90%		3	3	90%
September 2019	100%	90%		6	6	90%
October 2019	100%	90%		4	4	90%
November 2019	83.33%	90%		5	6	90%
December 2019	100%	90%		10	10	90%
January 2020	100%	90%		15	15	90%
February 2020	100%	90%		7	7	90%
March 2020	100%	90%		5	5	90%

Code	MPI_LIC 005b(s)					
Short Name	Percentage of Private Hire driver licenses issued within 10 days of validations					

	Value	Target	Status	No issued within 10 days	Total no licenses issued	Annual
April 2019	100%	90%		1	1	90%
May 2019	100%	90%		3	3	90%
June 2019	100%	90%		2	2	90%
July 2019	100%	90%		3	3	90%
August 2019	100%	90%		2	2	90%
September 2019	100%	90%		1	1	90%
October 2019	85.71%	90%		6	7	90%
November 2019	100%	90%		4	4	90%
December 2019	90%	90%		9	10	90%
January 2020	100%	90%		4	4	90%
February 2020	100%	90%		5	5	90%
March 2020	100%	90%		4	4	90%

<b>Code</b>	MPI_LIC 005c(s)
<b>Short Name</b>	Percentage of Private Hire Operator licenses issued within 10 days of validations

	Value	Target	Status	No issued within 10 days	Total no licenses issued	Annual
April 2019	0%	90%		0	1	90%
May 2019	100%	90%		1	1	90%
June 2019	100%	90%		1	1	90%
July 2019	100%	90%		1	1	90%
August 2019	100%	90%		1	1	90%
September 2019	100%	90%		1	1	90%
October 2019	100%	90%		1	1	90%
November 2019	100%	90%		1	1	90%
December 2019	100%	90%		2	2	90%
January 2020	100%	90%		2	2	90%
February 2020	100%	90%		1	1	90%
March 2020	100%	90%		1	1	90%

<b>Code</b>	MPI_LIC 006(s)
<b>Short Name</b>	Percentage of continuation fees invoices issued 1 month in advance of fee being due

	Value	Target	Status	No of invoices sent by due date	No of invoices due	Annual
April 2019	100%	95%		30	30	95%
May 2019	100%	95%		15	15	95%
June 2019	100%	95%		8	8	95%
July 2019	100%	95%		92	92	95%
August 2019	100%	95%		125	125	95%
September 2019	100%	95%		58	58	95%
October 2019	100%	95%		27	27	95%
November 2019	100%	95%		6	6	95%
December 2019	100%	95%		12	12	95%
January 2020	100%	95%		4	4	95%
February 2020	100%	95%		35	35	95%
March 2020	100%	95%		15	15	95%

<b>Code</b>	MPI_LIC 007(s)
<b>Short Name</b>	Where continuation fees not received and action taken within a month of overdue date

	Value	Target	Status	action within month of due date	no of renewal fees not received	Annual
April 2019	100%	95%		1	1	95%
May 2019	100%	95%		4	4	95%
June 2019	100%	95%		2	2	95%
July 2019	100%	95%		5	5	95%
August 2019	100%	95%		3	3	95%
September 2019	100%	95%		2	2	95%
October 2019	100%	95%		3	3	95%
November 2019	100%	95%		2	2	95%
December 2019	100%	95%		1	1	95%
January 2020	100%	95%		70	70	95%
February 2020	100%	95%		88	88	95%
March 2020	100%	95%		5	5	95%

<b>Code</b>	MPI_LIC 008(s)
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Short Name	Action after suspension - Licensing officers resolve by 31 March					
	Value	Target	Status	Number resolved	Number needed resolving	Annual
April 2019	100%	95%	✓	1	1	95%
May 2019	100%	95%	✓	1	1	95%
June 2019	100%	95%	✓	1	1	95%
July 2019	100%	95%	✓	1	1	95%
August 2019	100%	95%	✓	1	1	95%
September 2019	100%	95%	✓	3	3	95%
October 2019	100%	95%	✓	2	2	95%
November 2019	100%	95%	✓	1	1	95%
December 2019	100%	95%	✓	1	1	95%
January 2020	100%	95%	✓	1	1	95%
February 2020	100%	95%	✓	14	14	95%
March 2020	100%	95%	✓	1	1	95%

## Licensing - Tunbridge Wells - Monthly Performance - 2019/20

Code	LPI_LIC 001(TW)					
Short Name	The percentage of renewal invitations sent out by deadline - Tunbridge Wells					
	Value	Target	Status	No. sent within	No. of renewal	Annual

				deadlines	invitations	
April 2019	100%	95%		1	1	95%
May 2019	100%	95%		1	1	95%
June 2019	100%	95%		1	1	95%
July 2019	100%	95%		1	1	95%
August 2019	100%	95%		5	5	95%
September 2019	100%	95%		9	9	95%
October 2019	100%	95%		37	37	95%
November 2019	100%	95%		16	16	95%
December 2019	100%	95%		75	75	95%
January 2020	100%	95%		34	34	95%
February 2020	100%	95%		7	7	95%
March 2020	96.92%	95%		63	65	95%

<b>Code</b>	LPI_LIC 002(TW)
<b>Short Name</b>	The percentage of valid personal licences processed within 2 weeks (Hub Team) - Tunbridge Wells

	Value	Target	Status	No. processed within two weeks	Total number of licences	Annual
April 2019	100%	95%		7	7	95%
May 2019	100%	95%		5	5	95%
June 2019	100%	95%		6	6	95%
July 2019	100%	95%		3	3	95%
August 2019	100%	95%		2	2	95%
September 2019	100%	95%		8	8	95%
October 2019	100%	95%		5	5	95%
November 2019	80%	95%		4	5	95%
December 2019	100%	95%		5	5	95%
January 2020	100%	95%		5	5	95%
February 2020	100%	95%		12	12	95%
March 2020	100%	95%		7	7	95%

<b>Code</b>	LPI_LIC 003(TW)
<b>Short Name</b>	Percentage of unopposed applications for new and variation of premises licences processed



within 2 calendar months (from date of validation to issue date) - Tunbridge Wells						
	Value	Target	Status	No. processed within 2 months	Total applications received	Annual
April 2019	100%	95%	✓	1	1	95%
May 2019	100%	95%	✓	5	5	95%
June 2019	100%	95%	✓	5	5	95%
July 2019	100%	95%	✓	1	1	95%
August 2019	100%	95%	✓	2	2	95%
September 2019	100%	95%	✓	5	5	95%
October 2019	100%	95%	✓	4	4	95%
November 2019	100%	95%	✓	1	1	95%
December 2019	100%	95%	✓	1	1	95%
January 2020	100%	95%	✓	4	4	95%
February 2020	100%	95%	✓	3	3	95%
March 2020	100%	95%	✓	1	1	95%

Code	LPI_LIC 004(TW)					
Short Name	The percentage of valid temporary event notices processed within one working day of receipt - Tunbridge Wells					
	Value	Target	Status	No. processed in one working day	Total no. event notices received	Annual
April 2019	84.09%	95%	✗	37	44	95%
May 2019	100%	95%	✓	8	8	95%
June 2019	100%	95%	✓	22	22	95%
July 2019	100%	95%	✓	18	18	95%
August 2019	100%	95%	✓	8	8	95%
September 2019	97.37%	95%	✓	37	38	95%
October 2019	97.96%	95%	✓	48	49	95%
November 2019	94.34%	95%	⚠	50	53	95%
December 2019	100%	95%	✓	14	14	95%
January 2020	100%	95%	✓	24	24	95%
February 2020	100%	95%	✓	27	27	95%
March 2020	100%	95%	✓	20	20	95%

Code	LPI_LIC 005(TW)					
Short Name	The percentage of driver and operator licenses issued within 10 days of validation (Hub Team) - Tunbridge Wells					
	Value	Target	Status	No issued within 10 days	Total no licenses issued	Annual
April 2019	75%	90%		3	4	90%
May 2019	100%	90%		11	11	90%
June 2019	100%	90%		14	14	90%
July 2019	100%	90%		8	8	90%
August 2019	100%	90%		6	6	90%
September 2019	100%	90%		8	8	90%
October 2019	91.67%	90%		11	12	90%
November 2019	90.91%	90%		10	11	90%
December 2019	95.45%	90%		21	22	90%
January 2020	100%	90%		21	21	90%
February 2020	100%	90%		13	13	90%
March 2020	100%	90%		10	10	90%

Code	MPI_LIC 003(TW)					
Short Name	Premises compliance - Tunbridge Wells					
	Value	Target	Status	Numerator	Denominator	Annual
April 2019	18	15				180
May 2019	1	15				180
June 2019	23	15				180
July 2019	13	15				180
August 2019	21	15				180
September 2019	4	15				180
October 2019	5	15				180
November 2019	22	15				180
December 2019	23	15				180
January 2020	11	15				180
February 2020	10	15				180
March 2020	0	15				180

Code	MPI_LIC 004(TW)					
Short Name	Taxi Compliance - Tunbridge Wells					
	Value	Target	Status	Numerator	Denominator	Annual
April 2019	15	15				180
May 2019	35	15				180
June 2019	14	15				180
July 2019	54	15				180
August 2019	22	15				180
September 2019	24	15				180
October 2019	26	15				180
November 2019	33	15				180
December 2019	49	15				180
January 2020	30	15				180
February 2020	35	15				180
March 2020	14	15				180

Code	MPI_LIC 005d(TW)					
Short Name	Percentage of Dual driver licenses issued within 10 days of validation - Tunbridge Wells					
	Value	Target	Status	No issued within 10 days	Total no licenses issued	Annual
April 2019	90.91%	90%		10	11	90%
May 2019	100%	90%		6	6	90%
June 2019	100%	90%		8	8	90%
July 2019	90%	90%		9	10	90%
August 2019	100%	90%		6	6	90%
September 2019	100%	90%		6	6	90%
October 2019	100%	90%		5	5	90%
November 2019	80%	90%		4	5	90%
December 2019	100%	90%		4	4	90%
January 2020	100%	90%		8	8	90%
February 2020	87.5%	90%		7	8	90%
March 2020	90%	90%		9	10	90%

Code	MPI_LIC 005c(TW)					
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Short Name	Percentage of Private Hire Operator licenses issued within 10 days of validations - Tunbridge Wells					
	Value	Target	Status	No issued within 10 days	Total no licenses issued	Annual
April 2019	100%	90%	✓	1	1	90%
May 2019	100%	90%	✓	2	2	90%
June 2019	100%	90%	✓	1	1	90%
July 2019	100%	90%	✓	2	2	90%
August 2019	100%	90%	✓	1	1	90%
September 2019	100%	90%	✓	3	3	90%
October 2019	66.67%	90%	✗	2	3	90%
November 2019	0%	90%	✗	0	2	90%
December 2019	100%	90%	✓	3	3	90%
January 2020	100%	90%	✓	2	2	90%
February 2020	100%	90%	✓	3	3	90%
March 2020	100%	90%	✓	1	1	90%













Code	MPI_LIC 006(TW)					
Short Name	Percentage of continuation fees invoices issued 1 month in advance of fee being due - Tunbridge Wells					
	Value	Target	Status	No of invoices sent by due date	No of invoices due	Annual
April 2019	100%	95%	✓	5	5	95%
May 2019	100%	95%	✓	18	18	95%
June 2019	100%	95%	✓	17	17	95%
July 2019	100%	95%	✓	63	63	95%
August 2019	100%	95%	✓	94	94	95%
September 2019	100%	95%	✓	65	65	95%
October 2019	100%	95%	✓	50	50	95%
November 2019	100%	95%	✓	6	6	95%
December 2019	100%	95%	✓	13	13	95%
January 2020	100%	95%	✓	27	27	95%
February 2020	100%	95%	✓	69	69	95%
March 2020	100%	95%	✓	25	25	95%








<b>Code</b>		MPI_LIC 007(TW)				
<b>Short Name</b>		Where continuation fees not received and action taken within a month of overdue date - Tunbridge Wells				
	Value	Target	Status	action within month of due date	no of renewal fees not received	Annual
April 2019	100%	95%		2	2	95%
May 2019	100%	95%		4	4	95%
June 2019	100%	95%		4	4	95%
July 2019	100%	95%		4	4	95%
August 2019	100%	95%		2	2	95%
September 2019	100%	95%		6	6	95%
October 2019	100%	95%		10	10	95%
November 2019	100%	95%		1	1	95%
December 2019	100%	95%		2	2	95%
January 2020	100%	95%		5	5	95%
February 2020	100%	95%		17	17	95%
March 2020	100%	95%		1	1	95%






<b>Code</b>		MPI_LIC 008(TW)				
<b>Short Name</b>		Action after suspension - Licensing officers resolve by 31 March - Tunbridge Wells				
	Value	Target	Status	Number resolved	Number needed resolving	Annual
April 2019	100%	95%		1	1	95%
May 2019	100%	95%		1	1	95%
June 2019	100%	95%		1	1	95%
July 2019	100%	95%		3	3	95%
August 2019	100%	95%		4	4	95%
September 2019	100%	95%		3	3	95%
October 2019	100%	95%		15	15	95%
November 2019	100%	95%		1	1	95%
December 2019	100%	95%		1	1	95%
January 2020	100%	95%		6	6	95%
February 2020	100%	95%		1	1	95%













March 2020	100%	95%		1	1	95%
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## Licensing - Bexley - Monthly Performance - 2019/20








Code	LPI_LIC 001(B)					
Short Name	The percentage of renewal invitations sent out by deadline - Bexley					
	Value	Target	Status	No. sent within deadlines	No. of renewal invitations	Annual
April 2019	100%	95%		2	2	95%
May 2019	100%	95%		1	1	95%
June 2019	100%	95%		1	1	95%
July 2019	100%	95%		3	3	95%
August 2019	100%	95%		6	6	95%
September 2019	100%	95%		2	2	95%
October 2019	100%	95%		18	18	95%
November 2019	100%	95%		75	75	95%
December 2019	100%	95%		1	1	95%
January 2020	100%	95%		13	13	95%
February 2020	100%	95%		26	26	95%
March 2020	84.62%	95%		11	13	95%

Code	LPI_LIC 002(B)					
Short Name	The percentage of valid personal licences processed within 2 weeks (Hub Team) - Bexley					
	Value	Target	Status	No. processed within two weeks	Total number of licences	Annual
April 2019	80%	95%		4	5	95%
May 2019	93.75%	95%		15	16	95%
June 2019	92.31%	95%		12	13	95%
July 2019	100%	95%		11	11	95%
August 2019	71.43%	95%		5	7	95%
September 2019	100%	95%		10	10	95%
October 2019	100%	95%		10	10	95%













November 2019	81.82%	95%		9	11	95%
December 2019	100%	95%		7	7	95%
January 2020	100%	95%		13	13	95%
February 2020	100%	95%		8	8	95%
March 2020	100%	95%		6	6	95%

<b>Code</b>	LPI_LIC 003(B)					
<b>Short Name</b>	Percentage of unopposed applications for new and variation of premises licences processed within 2 calendar months (from date of validation to issue date) - Bexley					
	Value	Target	Status	No. processed within 2 months	Total applications received	Annual
April 2019	100%	95%		3	3	95%
May 2019	100%	95%		7	7	95%
June 2019	100%	95%		9	9	95%
July 2019	100%	95%		4	4	95%
August 2019	100%	95%		3	3	95%
September 2019	100%	95%		4	4	95%
October 2019	100%	95%		3	3	95%
November 2019	100%	95%		2	2	95%
December 2019	100%	95%		6	6	95%
January 2020	100%	95%		3	3	95%
February 2020	100%	95%		2	2	95%
March 2020	100%	95%		1	1	95%

<b>Code</b>	LPI_LIC 004(B)					
<b>Short Name</b>	The percentage of valid temporary event notices processed within one working day of receipt - Bexley					
	Value	Target	Status	No. processed in one working day	Total no. event notices received	Annual
April 2019	83.78%	95%		31	37	95%
May 2019	90.91%	95%		10	11	95%
June 2019	95%	95%		19	20	95%
July 2019	100%	95%		8	8	95%
August 2019	100%	95%		8	8	95%

September 2019	100%	95%		50	50	95%
October 2019	98%	95%		49	50	95%
November 2019	96.43%	95%		81	84	95%
December 2019	100%	95%		28	28	95%
January 2020	100%	95%		26	26	95%
February 2020	100%	95%		27	27	95%
March 2020	100%	95%		15	15	95%

<b>Code</b>	MPI_LIC 003(B)
<b>Short Name</b>	Premises compliance - Bexley

	Value	Target	Status	Numerator	Denominator	Annual
April 2019	50	30				360
May 2019	69	30				360
June 2019	65	30				360
July 2019	34	30				360
August 2019	99	30				360
September 2019	36	30				360
October 2019	77	30				360
November 2019	54	30				360
December 2019	59	30				360
January 2020	41	30				360
February 2020	51	30				360
March 2020	35	30				360