

A229 Blue Bell Hill Improvement Scheme

Public consultation: 15 September to 19 October 2020



Consultation Questionnaire

Kent County Council (KCC) is seeking your views on the proposals being put forward for A229 Blue Bell Hill Junction Improvement Scheme and have provided this feedback questionnaire for you to give your comments. Your responses will help us to develop the design of the scheme.

This questionnaire can be completed online at kent.gov.uk/a229bluebellhill.

If you are unable to complete online, please fill in this Word version and return to

Email: A229bluebellhill@kent.gov.uk

Address: A229 Blue Bell Hill Junction Improvement Scheme, Major Capital Programme Team, Kent County Council, 1st Floor Invicta House, County Hall, Maidstone ME14 1XX.

What information do you need before completing the questionnaire?

We recommend that you visit our virtual exhibition or view the consultation material online kent.gov.uk/a229bluebellhill before responding to this questionnaire.

If you have any questions you can email us at A229bluebellhill@kent.gov.uk or call 03000 42 14 37. This number goes to an answering machine. Please leave a message and someone will get back to you.

Please ensure your response reaches us by 23:59 Monday 19 October 2020.

Privacy: Kent County Council (KCC) collects and processes personal information in order to provide a range of public services. KCC respects the privacy of individuals and endeavours to ensure personal information is collected fairly, lawfully, and in compliance with the General Data Protection Regulation and Data Protection Act 2018. Read the full Privacy Notice at the end of this document.

Alternative formats: If you require any of the consultation material in an alternative format or language, please email: alternativeformats@kent.gov.uk or call: 03000 42 15 53 (text relay service number: 18001 03000 42 15 53). This number goes to an answering machine, which is monitored during office hours.

Section 1 – About You

Q1. Please tell us in what capacity you are completing this questionnaire:

Please select the option from the list below that most closely represents how you will be responding to this consultation. *Please select **one** option.*

- As a Kent resident
- As a resident from somewhere else, such as Medway
- A representative of a local community group or residents' association
- On behalf of a Parish / Town / Borough / District Council in an official capacity
- A Parish / Town / Borough / District / County Councillor
- On behalf of an educational establishment, such as a school or college
- On behalf of a local business
- On behalf of a charity, voluntary or community sector organisation (VCS)
- Other, please specify:

Q1a. If you are responding on behalf of an organisation (business, community group, residents' association, council or any other organisation), please tell us the name of your organisation: *Please write in below.*

Maidstone Borough Council

Q2. Please tell us the first five characters of your postcode:

ME15 6

Please do not reveal your whole postcode. We use this to help us to analyse our data. It will not be used to identify who you are.

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Q3. Please tell us how often you travel on the A229 Blue Bell Hill (including the M2 Junction 3 or M20 Junction 6 interchanges of the A229) using the following methods of transport.

*Please select **one** option for **each** type of transport. If you are responding on behalf of an organisation, please skip this question and move onto question 4.*

	Five or more times a week	A couple of times a week	Less frequently	Not applicable (e.g. never travel in this way)
Bicycle				
Bus				
Motorbike				
Private car – as a driver				
Private car - as a passenger				
Taxi – as a driver				
Taxi – as a passenger				
Van or lorry				
Walking				
Other, please specify:				

Section 2 – The Scheme

You can provide feedback on all or as many of the questions as you like. If you would rather not provide feedback on a question just move on to the next question.

The consultation material sets out why we think this scheme is necessary, please see exhibition board 2 and/or page 7 in the consultation brochure for more information.

Q4. To what extent do you agree or disagree that improvements are required to the A229 Blue Bell Hill, including the M2 Junction 3 and M20 Junction 6 interchanges?

Please select **one** option.

Strongly agree	<input type="checkbox"/>	Tend to agree	<input checked="" type="checkbox"/>	Neither agree nor disagree	<input type="checkbox"/>	Tend to disagree	<input type="checkbox"/>	Strongly disagree	<input type="checkbox"/>	Don't know	<input type="checkbox"/>
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Q4a. Please tell us the reason for your answer to Q4 in the box below:

We ask you not to identify yourself within your response.

Maidstone Borough Council agrees in principle that the proposed changes are needed as it has been identified in the reasons on page 7 of the consultation brochure. This is supported by its own evidence base for the Maidstone Local Plan 2017, emerging evidence base for the Maidstone Local Plan Review and other strategies.

Please find below comment on the reasons proposed why the improvement works are necessary.

Reduce congestion

Work undertaken for the Council in 2016 to support the Maidstone Local Plan 2017 identified congestion at junction 6. This has been identified again in 2020 through the stage 1 transport modelling work undertaken for the Council as part of the Local Plan Review process. Therefore, the Council supports this reasoning.

Road safety

No comment to make.

Improve air quality

In 2018 junctions 6 and 7 of the M20 and a larger proportion of the Maidstone urban area were included in an air quality management area. The Council therefore agrees that this is a reason for the proposal. It should be noted that any proposal should be in line with the

Council's commitments to improve air quality as outlined in the Low Emissions Strategy 2017 and the adopted Maidstone Local Plan 2017 Policy DM 6.

Support local growth

Maidstone Borough Council agrees that local growth will have an impact on the road network and so the proposed improvements may be required. However, it is concerned that the wrong development figures are being used. The consultation appears to be using the adopted Local Plan 2017 figure of 883 residential units per year to calculate growth. These are too low as the latest housing need figures used in the Local Plan Review are 1,214 residential units per annum. The Council does see the logic of why Local Plan 2017 adopted figure is used. However, we would request that the further modelling takes into consideration the higher need figure of 1,214 per annum being used by Maidstone Borough Council in the Local Plan Review.

The Council also notes that Lower Thames Crossing has been used as a reason for the need for the improvement works and would support that conclusion. The location of the proposed Lower Thames Crossing will mean that M20 junction 6 becomes a bifurcation point for traffic travelling from the channel crossing points and heading north or vice versa. Therefore, making improvement works vital to this section of the A229.

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Q5. To what extent do you agree or disagree with the objectives for the scheme?

Please select **one** response for each objective.

Objective	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
1. To improve journey time reliability at M2 Junction 3 and M20 Junction 6 interchanges of the A229	✓					
2. To reduce congestion along the route		✓				
3. To enable the local area to develop in accordance with population and housing growth predicated under Local Plans		✓				
4. To reduce the impact of additional traffic from the Lower Thames Crossing (LTC) and allow LTC to maximise its potential	✓					
5. To improve road safety and address known accident hotspots	✓					
6. To make best use of existing infrastructure assets including land and highways	✓					
7. To provide suitable routes and facilities for public transport	✓					

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Objective	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
8. To provide a safe and attractive route for pedestrians and cyclists	✓					
9. To improve air quality in the Air Quality Management Area (AQMA)	✓					
10. To protect and enhance the local environment		✓				

Q5a. Please add any comments you would like to make about the objectives in the box below:

We ask you not to identify yourself within your response.

Maidstone Borough Council mainly agrees with the objectives set out for the scheme. It is felt that these broadly reflect the Council's own priorities set out in its Strategic Plan 2019-2045. These priorities include:

- Embracing Growth and Enabling Infrastructure
- Safe, Clean and Green
- Homes and Communities
- A Thriving Place

The Council does have concerns with regards to three of the objectives, and they should be adjusted. These are objectives 2, 3 and 10.

The Council feels that objective 2: *'To reduce congestion along the route'* should be adjusted. It is felt that it should be adjusted to also seek to not cause or enhance congestion on surrounding routes because of the proposals. Amended wording may be: *'To reduce congestion along the route and not caused/enhance congestions on surrounding routes'*.

Objective 3: *'To enable the local area to develop in accordance with population and housing*

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growth predicated under Local Plans should also be adjusted. The objective should state: *'To enable the local area to develop in accordance with population, housing employment, retail, leisure and other commercial growth predicated under Local Plans'*. These are highlighted as other key components of growth identified in the National Planning Policy Framework (2019) paragraph 20a and should be included.

The Council does wish to ensure that objective 10 *'to protect and enhance the local environment'* specifically takes account of the need to safeguard, conserve, and enhance the Kent Downs AONB and North Downs Woodlands Special Area of Conservation due to their close proximity to the proposed improvement works. Both are protected in planning policy; the conservation of the Kent Downs AONB is specifically part of the adopted Maidstone Borough Council Local Plan 2017 spatial vision and objectives.

This consultation provides details of three options for improvements. This scheme is still in an early phase of design and therefore the options are not definitive. The final option selected could be one of the three options currently proposed or it could involve a combination of works proposed under each of the different options.

Q6. Do you think that Option 1 would achieve the scheme objectives listed in Q5?

*Please select **one** option.*

<input type="checkbox"/>	Yes
<input checked="" type="checkbox"/>	Partly
<input type="checkbox"/>	No
<input type="checkbox"/>	Don't know

Q6a. Please tell us the reason for your answer to Q6 in the box below:

We ask you not to identify yourself within your response.

It is difficult for Maidstone Borough Council to assess a lot of the proposed objectives against proposed schemes as the consultation is lacking technical evidence to support it. Specifically, it feels unable to assess the following objectives: 1,2,4,5 and 9 for this reason.

However, it is felt that option 1 would achieve objectives: 6,7 and 10. The reasons for this are the location of the proposed scheme mean that a minimal amount of new land would need to be used and so best use of existing infrastructure is made allowing the existing public transport routes to be maintained, and a minimal impact on the environment.

However, it is felt that option 1 will negatively impact on objective 8. Specifically the footpath and National Cycle Path 17 adjacent to the eastern side of the A229 are mentioned as being affected and 'alternative' provision being provided; more information is required on this alternative provision in order to make an assessment as to whether it is a suitable replacement.

The authority cannot make a judgement relating to objective 3 until further evidence is provided. This is in line with the points made above as all the assessments relating to these objectives would need to be reviewed together for a conclusion to be drawn as to objective 3.

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Q7. Do you think that Option 2 would achieve the scheme objectives listed in Q5?

Please select one option.

<input type="checkbox"/>	Yes
<input checked="" type="checkbox"/>	Partly
<input type="checkbox"/>	No
<input type="checkbox"/>	Don't know

Q7a. Please tell us the reason for your answer to Q7 in the box below:

We ask you not to identify yourself within your response.

It is difficult for Maidstone Borough Council to assess a lot of the proposed objectives against proposed schemes as the consultation is lacking technical evidence to support it. Specifically, it feels unable to assess the following objectives: 1,2,4,5 and 9 for this reason.

The Council feels that option 2 would achieve objectives: 6 and 7. The reasons for this are the location of the proposed scheme mean that a minimal amount of new land would need to be taken and so best use of existing infrastructure is made allowing the existing public transport routes to be maintained, and a minimal impact on the environment.

However, it is felt that option 2 will negatively impact on objective 8. Specifically the footpath and National Cycle Path 17 adjacent to the eastern side of the A229 are mentioned as being affected and 'alternative' provision being provided; more information is required on this alternative provision in order to make an assessment as to whether it is a suitable replacement.

The Council also has concerns with regards to how the scheme meets objective 10. The concern is regarding impact of widening of the A229 south bound carriageway. This is likely to mean further cutting into the scarp slope of the North Downs AONB plus the adjoining North Downs Woodland Special Area of Conservation (SAC) whereby a Habitat Regulations Assessment would apply.

The authority cannot make a judgement relating to objective 3 until further evidence is provided. This is in line with the points made above as all the assessments relating to these objectives would need to be reviewed together for a conclusion to be drawn as to objective

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3.

Q8. Do you think that Option 3 would achieve the scheme objectives listed in Q5?

Please select one option.

<input type="checkbox"/>	Yes
<input checked="" type="checkbox"/>	Partly
<input type="checkbox"/>	No
<input type="checkbox"/>	Don't know

Q8a. Please tell us the reason for your answer to Q8 in the box below:

We ask you not to identify yourself within your response.

It is difficult for Maidstone Borough Council to assess a lot of the proposed objectives against proposed schemes as the consultation is lacking technical evidence to support it. Specifically, it feels unable to assess the following objectives: 1,2,4,5 and 9.

It is felt that option 3 would have an impact on objectives 6, 7 and 8.

Then proposed provision of a whole new junction on the M20 would mean the need to take new land for development. As a result the scheme does not make best use of the existing network (objective 6).

The removal of the bus route connection along Forstal Lane and "alternatives" to be provided are unclear. At present the Council does not feel that this option therefore accords with objective 7. More information is required on this alternative provision to make an assessment as to whether it is a suitable replacement.

In addition to options 1 and 2 the Council feels option 3 will negatively impact on objective 8. Specifically the footpath and National Cycle Path 17 adjacent to the eastern side of the A229 are mentioned as being affected by the scheme and 'alternative' provision being provided. More information is required on this alternative provision to make an assessment as to whether it is a suitable replacement. Plus, public right of way KH16 would be affected by the proposals.

The Council also has concerns with regards to how the scheme meets objective 10. The concern is regarding impact of widening of the A229 south bound carriageway. This is likely to mean further cutting into the scarp slope of the North Downs AONB plus the adjoining

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North Downs Woodland Special Area of Conservation (SAC) whereby a Habitat Regulations Assessment would apply.

The authority cannot make a judgement relating to objective 3 until further evidence is provided. This is in line with the points made above as all the assessments relating to these objectives would need to be reviewed together for a conclusion to be drawn as to objective 3.

Q9. Do you have a preferred option for the A229 Blue Bell Hill Junction Improvement Scheme? *Please select **one** option.*

- | | |
|-------------------------------------|--|
| <input type="checkbox"/> | Option 1 |
| <input type="checkbox"/> | Option 2 |
| <input type="checkbox"/> | Option 3 |
| <input type="checkbox"/> | None, I don't like any of the options |
| <input type="checkbox"/> | No preference, I don't mind which option is selected |
| <input checked="" type="checkbox"/> | Don't know |

Q9a. Please tell us the reason for your answer to Q9 in the box below:

We ask you not to identify yourself within your response.

At the present stage, the Council does not currently have a preferred option as it feels that there is not yet enough technical evidence to make an informed judgement as to the disadvantages and benefits to the proposed options.

As we are in the early design phase, the environmental impact of the three options is in the process of being identified. See exhibition board 7 and/or page 18 of the consultation brochure for more information.

Q10. We welcome your feedback on any potential environmental impacts. Please add any comments below:

We ask you not to identify yourself within your response.

Maidstone Borough Council agrees with the list of environmental impacts that have been identified on page 18 of the consultation brochure. As previously mentioned in the comments relating the options, (questions 6 to 8) the Council does have concerns about how the schemes will impact both the Kent Downs AONB and the North Downs Woodland Special Area of Conservation.

The Council is though willing to work alongside Kent County Council as and when the studies on each of the environmental impacts identified have been completed to come to the best conclusion for the Borough.

To help ensure that we are meeting our obligations under the Equality Act 2010 we have undertaken Equality Impact Assessment (EqlAs).

An EqlA is a tool to assess the impact any proposals would have on the protected characteristics: age, disability, sex, gender reassignment, sexual orientation, race, religion, and carer's responsibilities. The EqlAs is available online at kent.gov.uk/a229bluebellhill or in hard copy on request.

Q11. We welcome your views on our equality analysis and if you think there is anything we should consider relating to equality and diversity. Please add any comments below:

We ask you not to identify yourself within your response.

No comment.

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Section 3 – The Consultation

Q12. How did you find out about this consultation? Please select *all* that apply

- Postcard delivered to my home / business
- Email notification
- Newspaper article
- From my Parish / Town / Borough / District Council
- From a friend or relative
- Social Media (Facebook or Twitter)
- Kent.gov.uk website
- Saw a poster
- From a local business
- Other, please specify:

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For this consultation we used a virtual consultation hub to create an [online exhibition](#) with a video and exhibition boards. This is the first time we have used this software and we would welcome your feedback.

Q13. Did you find the virtual consultation hub easy to use?

Please select *one* option.

<input type="checkbox"/>	Yes
<input type="checkbox"/>	No
<input checked="" type="checkbox"/>	Partly
<input type="checkbox"/>	I didn't look at it
<input type="checkbox"/>	I wasn't able to access the virtual consultation hub

Q13a. Please add any comments on the virtual consultation hub in the box below:

We ask you not to identify yourself within your response.

Section 4 – More About You

We want to make sure that everyone is treated fairly and equally, and that no one gets left out. That's why we are asking you these questions. We won't share the information you give us with anyone else. We'll use it only to help us make decisions and improve our services.

If you would rather not answer any of these questions, you don't have to.

It is not necessary to answer these questions if you are responding on behalf of an organisation.

Q14. Are you....? Please select *one* option.

<input type="checkbox"/>	Male
<input type="checkbox"/>	Female
<input type="checkbox"/>	I prefer not to say

Q15. Which of these age groups applies to you? Please select *one* option.

0-15	<input type="checkbox"/>	16-24	<input type="checkbox"/>	25-34	<input type="checkbox"/>	35-49	<input type="checkbox"/>	50-59	<input type="checkbox"/>
60-64	<input type="checkbox"/>	65-74	<input type="checkbox"/>	75-84	<input type="checkbox"/>	85+ over	<input type="checkbox"/>	I prefer not to say	<input type="checkbox"/>

The Equality Act 2010 describes a person as disabled if they have a long standing physical or mental condition that has lasted, or is likely to last, at least 12 months; and this condition has a substantial adverse effect on their ability to carry out normal day-to-day activities. People with some conditions (cancer, multiple sclerosis and HIV/AIDS, for example) are considered to be disabled from the point that they are diagnosed.

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Q16. Do you consider yourself to be disabled as set out in the Equality Act 2010?

Please select **one** option.

- Yes
- No
- I prefer not to say

Q16a. If you answered 'Yes' to Q16, please tell us the type of impairment that applies to you.

You may have more than one type of impairment, so please select all that apply. If none of these applies to you, please select 'Other' and give brief details of the impairment you have.

- Physical impairment
- Sensory impairment (hearing, sight or both)
- Longstanding illness or health condition, or epilepsy
- Mental health condition
- Learning disability
- I prefer not to say
- Other

Other, please specify:

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A Carer is anyone who cares, unpaid, for a friend or family member who due to illness, disability, a mental health problem or an addiction cannot cope without their support. Both children and adults can be carers.

Q17. Are you a Carer? Please select *one* option.

<input type="checkbox"/>	Yes
<input type="checkbox"/>	No
<input type="checkbox"/>	I prefer not to say

Q18. To which of these ethnic groups do you feel you belong? Please select *one* option. (Source 2011 Census)

White English	<input type="checkbox"/>	Mixed White and Black Caribbean	<input type="checkbox"/>
White Scottish	<input type="checkbox"/>	Mixed White and Black African	<input type="checkbox"/>
White Welsh	<input type="checkbox"/>	Mixed White and Asian	<input type="checkbox"/>
White Northern Irish	<input type="checkbox"/>	Mixed Other*	<input type="checkbox"/>
White Irish	<input type="checkbox"/>	Black or Black British Caribbean	<input type="checkbox"/>
White Gypsy/Roma	<input type="checkbox"/>	Black or Black British African	<input type="checkbox"/>
White Irish Traveller	<input type="checkbox"/>	Black or Black British Other*	<input type="checkbox"/>
White Other*	<input type="checkbox"/>	Arab	<input type="checkbox"/>
Asian or Asian British Indian	<input type="checkbox"/>	Chinese	<input type="checkbox"/>
Asian or Asian British Pakistani	<input type="checkbox"/>	I prefer not to say	<input type="checkbox"/>
Asian or Asian British Bangladeshi	<input type="checkbox"/>		<input type="checkbox"/>
Asian or Asian British Other*	<input type="checkbox"/>		<input type="checkbox"/>

*Other - If your ethnic group is not specified on the list, please describe it here:

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Thank you for taking the time to complete this questionnaire; your feedback is important to us. All feedback received will be reviewed and considered in the development of our proposals.

We will report back on the feedback we receive, but details of individual responses will remain anonymous and we will keep your personal details confidential.

Closing date for responses: 19 October 2020

Consultation Privacy Notice

Last updated: 13 January 2020

Who are we?

Kent County Council collects, uses and is responsible for certain personal information about you. When we do so we are regulated under the General Data Protection Regulation which applies across the European Union (including in the United Kingdom) and we are responsible as 'controller' of that personal information for the purposes of those laws. Our Data Protection Officer is Benjamin Watts.

The personal information we collect and use

Information collected by us

In the course of responding to Consultations published by Kent County Council we collect the following personal information when you provide it to us:

- Postcode
- Email address if you want updates on a specific consultation
- Feedback on the consultation
- Equalities Data - Ethnicity, Religion, Sexuality, Disability or if you are a Carer
- Cookies – we use three types of cookies when you use our website. For more information about the cookies and how they are used please visit <https://kahootz.deskpro.com/kb/articles/kahootz-cookie-information-ci>

We use cookies to remember who you are and a few of your preferences whilst you use the website.

We do not use cookies to collect personally identifiable information about you, track your behaviour or share information with 3rd parties.

Our cookies do not contain any of your personal information and only take up about one-thousandth of the space of a single image from a typical digital camera.

All of the cookies we set are strictly necessary in order for us to provide the online service to you.

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You do not need to submit any equalities information if you do not want to. KCC is committed to the principle that all our customers have the right to equality and fairness in the way they are treated and in the services that they receive. Any information you do give will be used to see if there are any differences in views for different groups of people, and to check if services are being delivered in a fair and reasonable way.

No personal information which can identify you, such as your name or address, will be used in producing equality reports. We will follow our Data Protection policies to keep your information secure and confidential. Your equality data will be anonymised before sent to other teams.

How we use your personal information

We use your personal information to inform you of the outcome of the consultation, if you have requested updates.

We may use your postcode to carry out a type of profiling to estimate which one of a number of lifestyle groups you are most likely to fall into. We do this using geodemographic segmentation tools. We do not make any decisions about individual service users based solely on automated processing, including profiling.

How long your personal data will be kept

We will hold your personal information for up to 6 years following the closure of a consultation.

Reasons we can collect and use your personal information

We rely on *'processing is necessary for the performance of a task carried out in the public interest'*

And

'processing is necessary for compliance with a legal obligation to which the controller is subject.'

The provision of contact details, including name, address or email address is required from you to enable us to respond to your feedback on consultations.

We rely on *processing is necessary for reasons of substantial public interest* as the lawful basis on which we collect and use your special category data for the purpose of equalities monitoring.

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Further, the processing is necessary for the purposes of identifying or keeping under review the existence or absence of equality of opportunity or treatment between groups of people with the view to enabling such equality to be promoted or maintained.

You can read KCC's Equality Policy on our website <http://www.kent.gov.uk/about-the-council/strategies-and-policies/corporate-policies/equality-and-diversity>

Who we share your personal information with

Kent County Council will share your details with services within the Council who are responsible for management of this consultation. Responses will be shared with a third-party supplier who has been contracted to independently analyse the consultation responses. Any information given will not be used to identify you. We ask you not to identify yourself within your consultation response.

We will share personal information with law enforcement or other authorities if required by applicable law.

We use a system to log your feedback, which is provided by a third-party supplier.

Your Rights

Under the GDPR you have a number of rights which you can access free of charge which allow you to:

- Know what we are doing with your information and why we are doing it
- Ask to see what information we hold about you
- Ask us to correct any mistakes in the information we hold about you
- Object to direct marketing
- Make a complaint to the Information Commissioners Office

Depending on our reason for using your information you may also be entitled to:

- Ask us to delete information we hold about you
- Have your information transferred electronically to yourself or to another organisation
- Object to decisions being made that significantly affect you
- Object to how we are using your information
- Stop us using your information in certain ways

We will always seek to comply with your request however we may be required to hold or use your information to comply with legal duties. Please note: your request may delay or prevent us delivering a service to you.

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For further information about your rights, including the circumstances in which they apply, see the guidance from the UK Information Commissioners Office (ICO) on individuals' rights under the General Data Protection Regulation.

If you would like to exercise a right, please contact the Information Resilience and Transparency Team at data.protection@kent.gov.uk.

Keeping your personal information secure

We have appropriate security measures in place to prevent personal information from being accidentally lost or used or accessed in an unauthorised way. We limit access to your personal information to those who have a genuine business need to know it. Those processing your information will do so only in an authorised manner and are subject to a duty of confidentiality.

We also have procedures in place to deal with any suspected data security breach. We will notify you and any applicable regulator of a suspected data security breach where we are legally required to do so.

Who to contact

Please contact the Information Resilience and Transparency Team at data.protection@kent.gov.uk to exercise any of your rights, or if you have a complaint about why your information has been collected, how it has been used or how long we have kept it for.

You can contact our Data Protection Officer, Benjamin Watts, at dpo@kent.gov.uk. Or write to Data Protection Officer, Kent County Council, Sessions House, Maidstone, Kent, ME14 1XQ.

The General Data Protection Regulation also gives you right to lodge a complaint with a supervisory authority. The supervisory authority in the UK is the Information Commissioner who may be contacted at <https://ico.org.uk/concerns> or telephone 03031 231113.

For further information visit <https://www.kent.gov.uk/about-the-council/about-the-website/privacy-statement>