

APPENDIX 2 - Action Plan – additional actions 2022 - 2024

Objective 1: Prevention					
Action	Outcomes	Lead	Timescale	Comments	
1.1	Creation of a robust Floating Support model and offer	<ul style="list-style-type: none"> Fewer private sector evictions Reductions in RP evictions 	Housing and Inclusion Manager	Mobilised by end of 2022	
1.2	Development and mobilisation of prevention activities in Trinity including tenancy training, employment, training and educational courses, Domestic Abuse seminars and general workshops	<ul style="list-style-type: none"> Fewer tenancy failures. Engagement in positive social networks and meaningful activities. 	Housing and Inclusion Manager	Currently being mobilised. Review in December 2022	
1.3	To create a predicative analytics programme that specifically targets single homeless people.	<ul style="list-style-type: none"> Identify partners to work. Creation of appropriate data sharing/sets. 	Housing Advice Manager	July 2023	
1.4	Progress the IH protocol within KHOG and other district and county partners.	<ul style="list-style-type: none"> County wide decrease in the issuing of IH decisions. Continue to keep MBC's number low. 	Housing Advice Manager	On-Going - review in Summer 2023	
1.5	The creation of a drop in and hub service for people facing homelessness; to include debt advice and support, floating support and signposting.	<ul style="list-style-type: none"> Location identified and developed. Staff are working outside of the office to ensure maximum engagement with the community Increase in digital inclusion 	Housing and Inclusion Manager	April 2020	Trinity will be offering our "front door" service to all Housing Departments in Maidstone. Partnership development with other agencies to offer activities and interventions.

Objective 2: Accommodation					
Action		Outcomes	Lead	Timescale	Comments
2.1	Deliver phase five of temporary accommodation strategy within the borough and reduce reliance on nightly paid accommodation.	<ul style="list-style-type: none"> Reduce use of bed and breakfast accommodation Reduce costs to the authority 	MBC	March 2023	Purchase and Repair phase four is underway
2.2	Develop an MBC floating support service for those assisted into accommodation, using new funding streams.	<ul style="list-style-type: none"> More households are being supported through the traditional floating support model - this to be needs lead and not dictated by a timeframe. 	Housing and Inclusion Manager	August 2020	Partially completed and work continuing towards a robust Floating Support service via RSI funding.
2.3	Creation of specific accommodation for different cohorts including those suffering with severe mental illness, domestic abuse survivors and young people.	<ul style="list-style-type: none"> Review the KHC accommodation/support portfolio and work with partners to create new concepts within the funding envelope. 	Housing and Inclusion Manager	March 2023	
2.4	Engage with key stakeholders to influence the outcome of the decommissioning of KCC Homeless Connect service.	<ul style="list-style-type: none"> Ensure adequate and appropriate supported accommodation is maintained. 	Head of Housing & Community Services	September 2022	

Objective 3: Support for Vulnerable People					
Action		Outcomes	Lead	Timescale	Comments
3.2	Continued support for victims of domestic abuse through: <ol style="list-style-type: none"> 1. Sanctuary 2. MARAC 3. One Stop Shop 	<ul style="list-style-type: none"> · MBC taking leadership of the DA offer in Maidstone · Link the service into Trinity · Host courses and seminars to support those survivors and perpetrators of DA 	DA and Safeguarding coordinator	On-going review in March 2023	
3.1	Rough Sleeper service to be continued for a further three years until 2024	<ul style="list-style-type: none"> · RSI funding to be sought and agreed by DLUCH · Team mobilised and reviewed to meet our changing needs 	Housing and Inclusion Manager	May 2022	
3.2	Seek to provide a specific mental health provision for individuals in mental health crisis who do not meet the threshold for services via KCC.	<ul style="list-style-type: none"> · Specific provision · Seek to work with KMPT and other local clinical services. 	Housing and Inclusion Manager	April 2023	
3.3	Trinity to develop an open-door service for those approaching who require not only housing support, but interventions in terms of education, training and employment.	<ul style="list-style-type: none"> · Development of an activity timetable · Collaborative approach to work programme · Service users participating in activities 	Housing and Inclusion Manager/ Outreach Services Manager	Review December 2022	
3.4	Work collaboratively with key stakeholders, including Health to ensure that services are maintained or developed to support vulnerable persons.	<ul style="list-style-type: none"> · Mitigate the negative impact of the decommissioning by KCC of the Homeless Connect Service on vulnerable households. 	Head of Housing & Community Services	September 2022	

Objective 4: Rough Sleepers					
Action		Outcomes	Lead	Timescale	Comments
4.1	Seek to prevent rough sleeping	<ul style="list-style-type: none"> · Zero street count · Clear process developed and published for sofa surfers to access support and accommodation 	Housing and Inclusion Manager	On-going Annual review	
4.2	Reduce the numbers of people needing to be accommodated via SWEP	<ul style="list-style-type: none"> · Clear process developed and published for sofa surfers to access support and accommodation 	Outreach Services Manager and Housing Advice Manager	Annual winter	
4.3	Interventions via Trinity and Outreach to reach those before they are at risk of rough sleeping.	<ul style="list-style-type: none"> · Seek to further develop training and information sessions for the general public · Welcome schools and clubs into Trinity · 	Outreach Services Manager and Housing Advice Manager	Review in Dec 2022	
4.4	Support the continued clinical interventions for rough sleepers and those insecurely accommodated.	<ul style="list-style-type: none"> · Services delivered from KMPT and KCHFT still provided · CCG agrees to continuation of funding 	Housing and Inclusion Manager	April 2022 and 2023	