

Licensing - Maidstone - Monthly Performance - 2022/23

Code	LIC 006				
Short Name	Length of time from validation to issue of HC and dual driver licences (Percentage within 10 days)				
	Value	Target	Status	Issued within 10 days	Total number issued
April 2022	100%	90%		6	6
May 2022	100%	90%		3	3
June 2022	100%	90%		2	2
July 2022	100%	90%		1	1
August 2022	100%	90%		2	2
September 2022	100%	90%		2	2
October 2022	100%	90%		1	1
November 2022	100%	90%		1	1
December 2022	100%	90%		2	2
January 2023	100%	90%		3	3
February 2023	100%	90%		3	3
March 2023	100%	90%		3	3

Code	LIC 007				
Short Name	Length of time from validation to issue of PH driver licence (Percentage issued within 10 days)				
	Value	Target	Status	Issued within 10 days	Total number issued
April 2022	100%	90%		7	7
May 2022	100%	90%		10	10
June 2022	100%	90%		11	11
July 2022	88.89%	90%		8	9
August 2022	100%	90%		6	6
September 2022	100%	90%		10	10
October 2022	100%	90%		8	8
November 2022	100%	90%		5	5
December 2022	100%	90%		5	5
January 2023	100%	90%		7	7
February 2023	100%	90%		8	8

March 2023	100%	90%		10	10
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Code LIC 008

Short Name Percentage of PHO licences issued within 10 days

	Value	Target	Status	Issued in 10 days	Total number issued
April 2022	100%	90%		2	2
May 2022	100%	90%		3	3
June 2022	100%	90%		2	2
July 2022	100%	90%		1	1
August 2022	100%	90%		1	1
September 2022	100%	90%		1	1
October 2022	100%	90%		1	1
November 2022	100%	90%		1	1
December 2022	100%	90%		2	2
January 2023	100%	90%		3	3
February 2023	100%	90%		2	2
March 2023	100%	90%		3	3

Code LIC 010

Short Name Premises compliance

	Value	Target	Status	Numerator	Denominator
April 2022	8	7			
May 2022	35	7			
June 2022	11	7			
July 2022	14	7			
August 2022	13	7			
September 2022	7	7			
October 2022	13	7			
November 2022	21	7			
December 2022	24	7			
January 2023	19	7			
February 2023	17	7			
March 2023	6	7			

Code	LIC 017				
Short Name	The percentage of renewal invitations sent out by deadline				
	Value	Target	Status	No. sent within deadlines	No. of renewal invitations
April 2022	100.00%	95%		50	50
May 2022	100.00%	95%		22	22
June 2022	100.00%	95%		33	33
July 2022	100.00%	95%		44	44
August 2022	100.00%	95%		50	50
September 2022	98.08%	95%		51	52
October 2022	100.00%	95%		66	66
November 2022	100.00%	95%		39	39
December 2022	100.00%	95%		42	42
January 2023	100.00%	95%		52	52
February 2023	100.00%	95%		58	58
March 2023	100.00%	95%		35	35

Code	LIC 018				
Short Name	The percentage of valid temporary event notices processed within one working day of receipt				
	Value	Target	Status	No. processed in one working day	Total no. event notices received
April 2022	96.97%	95%		32	33
May 2022	100.00%	95%		44	44
June 2022	91.84%	95%		45	49
July 2022	88.89%	95%		32	36
August 2022	100.00%	95%		41	41
September 2022	100.00%	95%		33	33
October 2022	97.44%	95%		38	39
November 2022	95.24%	95%		40	42
December 2022	100.00%	95%		12	12
January 2023	100.00%	95%		14	14
February 2023	95.24%	95%		20	21
March 2023	92.59%	95%		25	27

Code	LIC 019				
Short Name	Taxi Compliance Taxi Compliance (Licensing officers at Sevenoaks, Tunbridge Wells and Maidstone)				

	Value	Target	Status	Numerator	Denominator
April 2022	7	7	✓		
May 2022	1	7	✓		
June 2022	2	7	✓		
July 2022	9	7	✓		
August 2022	1	7	✓		
September 2022	9	7	✓		
October 2022	7	7	✓		
November 2022	7	7	✓		
December 2022	18	7	✓		
January 2023	7	7	✓		
February 2023	27	7	✓		
March 2023	47	7	✓		

Code	LIC 020				
Short Name	Where continuation fees not received and action taken within a month of overdue date				
	Value	Target	Status	action within month of due date	no of renewal fees not received
April 2022	100%	95%	✓	2	2
May 2022	100%	95%	✓	5	5
June 2022	100%	95%	✓	3	3
July 2022	100%	95%	✓	12	12
August 2022	100%	95%	✓	8	8
September 2022	100%	95%	✓	20	20
October 2022	100%	95%	✓	29	29
November 2022	100%	95%	✓	28	28
December 2022	100%	95%	✓	3	3
January 2023	100%	95%	✓	6	6
February 2023	100%	95%	✓	3	3
March 2023	100%	95%	✓	14	14

Code	LIC 021				
Short Name	Percentage of continuation fees invoices issued 1 month in advance of fee being due				
	Value	Target	Status	No of invoices sent by due date	No of invoices due

April 2022	100%	95%		34	34
May 2022	100%	95%		40	40
June 2022	100%	95%		106	106
July 2022	100%	95%		111	111
August 2022	100%	95%		56	56
September 2022	100%	95%		34	34
October 2022	100%	95%		24	24
November 2022	100%	95%		22	22
December 2022	100%	95%		30	30
January 2023	100%	95%		31	31
February 2023	100%	95%		34	34
March 2023	100%	95%		34	34

Code	LIC 024				
Short Name	Percentage of Hackney Carriage driver licenses issued within 10 days of validation				
	Value	Target	Status	No issued within 10 days	Total no licenses issued
April 2022	100.00%	90%		5	5
May 2022	100.00%	90%		1	1
June 2022	100.00%	90%		1	1
July 2022	100.00%	90%		1	1
August 2022	100.00%	90%		2	2
September 2022	100.00%	90%		2	2
October 2022	100.00%	90%		1	1
November 2022	100.00%	90%		1	1
December 2022	100.00%	90%		1	1
January 2023	100.00%	90%		1	1
February 2023	100.00%	90%		1	1
March 2023	100.00%	90%		1	1

Code	LIC 025				
Short Name	Percentage of dual driver licenses issued within 10 days of validation				
	Value	Target	Status	No issued within 10 days	Total no licenses issued
April 2022	100.00%	90%		1	1

May 2022	100.00%	90%		2	2
June 2022	100.00%	90%		1	1
July 2022	100.00%	90%		1	1
August 2022	100.00%	90%		2	2
September 2022	100.00%	90%		2	2
October 2022	100.00%	90%		1	1
November 2022	100.00%	90%		1	1
December 2022	100.00%	90%		1	1
January 2023	100.00%	90%		2	2
February 2023	100.00%	90%		2	2
March 2023	100.00%	90%		2	2

Code	LIC 026				
Short Name	Percentage of unopposed applications for new and variation of premises licences processed within 2 calendar months (from date of validation to issue date)				
	Value	Target	Status	No. processed within 2 months	Total applications received
April 2022	100%	95%		4	4
May 2022	100%	95%		4	4
June 2022	100%	95%		9	9
July 2022	100%	95%		6	6
August 2022	100%	95%		2	2
September 2022	100%	95%		1	1
October 2022	100%	95%		5	5
November 2022	100%	95%		2	2
December 2022	100%	95%		3	3
January 2023	100%	95%		3	3
February 2023	100%	95%		2	2
March 2023	100%	95%		3	3

Code	LIC 027				
Short Name	The percentage of valid personal licences processed within 2 weeks (Hub Team)				
	Value	Target	Status	No. processed within two weeks	Total number of licences
April 2022	100.00%	95%		11	11
May 2022	100.00%	95%		9	9

June 2022	100.00%	95%		9	9
July 2022	100.00%	95%		6	6
August 2022	100.00%	95%		6	6
September 2022	100.00%	95%		7	7
October 2022	100.00%	95%		5	5
November 2022	83.33%	95%		5	6
December 2022	100.00%	95%		11	11
January 2023	88.89%	95%		8	9
February 2023	100.00%	95%		5	5
March 2023	100.00%	95%		6	6

Code	LIC 028				
Short Name	Action after suspension - Licensing officers resolve by 31 March				
	Value	Target	Status	Number resolved	Number needed resolving
April 2022	100%	95%		4	4
May 2022	100%	95%		2	2
June 2022	100%	95%		3	3
July 2022	100%	95%		8	8
August 2022	100%	95%		4	4
September 2022	100%	95%		3	3
October 2022	100%	95%		11	11
November 2022	100%	95%		6	6
December 2022	100%	95%		5	5
January 2023	100%	95%		5	5
February 2023	100%	95%		13	13
March 2023	100%	95%		3	3