

Appendix B- surveys

Service	Very satisfied	Satisfied	Neither	Dissatisfied	Very dissatisfied	Total
Bereavement Services			1			1
Building surveying				1	1	2
Conservation and landscape					1	1
Contact centre		1			3	4
Council tax/Business rates		1	1	1	1	4
Development control	1	1	1		1	4
Economic development		1				1
Housing & council tax benefits			1	1		2
Housing options/PSH				1	1	2
Other	1					1
Parking enforcement		2			1	3
Pollution (inc litter enforcement)				4		4
Waste collection	2		1	1	1	5
Total	4	6	5	9	10	34