

## Corporate Services Overview and Scrutiny Committee

### Future Work Programme 2011-2012

Date	Items to be considered
24 May 2011	<ul style="list-style-type: none"> <li>• Election of Chairman and Vice-Chairman</li> <li>• Work Programming 2011/12</li> </ul>
7 June 2011	<ul style="list-style-type: none"> <li>• Election of Chairman and Vice-Chairman</li> <li>• Work Programming 2011/12</li> </ul>
5 July 2011	<ul style="list-style-type: none"> <li>• Election of Chairman and Vice-Chairman</li> <li>• <b>The Marketing of Council Buildings</b></li> <li>• Interview with Councillor Rob Field</li> <li>• <b>Annual Review of Complaints 2010-11</b></li> <li>• <b>Interviews with Angela Woodhouse, Head of Change and Scrutiny and Ellie Kershaw, Policy and Performance Officer</b></li> <li>• <b>The Council as a Business – Scoping Document for Review</b></li> <li>• <b>The Leader and Cabinet members – Written Updates</b></li> </ul>
02 August 2011	<ul style="list-style-type: none"> <li>• <b>Complaints Policy</b></li> <li>• Interview with Angela Woodhouse, Head of Change and Scrutiny</li> <li>• <b>The Council as a Business? Review</b></li> <li>• Interviews with Chief Executive and Directors and</li> <li>• Interim report on Staff Survey results</li> </ul>
06 September 2011	<ul style="list-style-type: none"> <li>• <b>1<sup>st</sup> quarter performance monitoring report</b></li> <li>• Interview with Ellie Kershaw, Policy and Performance Officer</li> <li>• <b>Complaints Quarter 1 Report</b></li> <li>• Interview with Ellie Kershaw, Policy and Performance Officer</li> <li>• <b>Corporate Improvement Plan Update</b></li> <li>• Interview with Ellie Kershaw, Policy and Performance Officer</li> <li>• <b>The Council as a Business? Review</b></li> <li>• Written updates from Committee Members on best practice and evaluation of Staff Survey results</li> </ul>
4 October 2011	<ul style="list-style-type: none"> <li>• <b>The Council as a Business? Review</b> Interviews with:</li> <li>• John Taylor, Chair of the Regeneration and Economic Development Local Strategic Partnership Sub Group;</li> <li>• Victoria Wallace, Chief Executive Leeds Castle,</li> <li>• Elaine Collins, Marden Business Forum and the Network of Rural Business Forums;</li> <li>• Terry Collins, Marden Business Forum and the</li> </ul>

Appendix A

	<ul style="list-style-type: none"> <li>Network of Rural Business Forums;</li> <li>Councillor Chris Garland, Leader of the Council; and</li> <li>Councillor David Burton, Burton's Medical Equipment Limited</li> </ul>
01 November 2011	<ul style="list-style-type: none"> <li><b>2<sup>nd</sup> Quarter Complaints Monitoring Report</b> Interview with Ellie Kershaw, Policy and Performance Manager</li> <li><b>Revenues and Benefits Update</b></li> <li>Interview with Steve McGinnes, Head of Revenues and Benefits</li> <li><b>The Budget Strategy</b> Interview with Paul Riley, Head of Finance and Customer Services</li> </ul>
29 November 2011	<ul style="list-style-type: none"> <li>Budget Strategy</li> <li><b>Community Halls Audit</b> Interview with Sarah Robson, Community Partnerships Manager</li> <li>Strategic Plan</li> <li>2<sup>nd</sup> quarter performance monitoring report</li> <li>LSP thematic quarterly performance report</li> <li>The Parish Scheme (Provisional)</li> </ul>
10 January 2012	<ul style="list-style-type: none"> <li><b>Agree report for The Council as a Business? Review</b></li> </ul>
7 February 2012	<ul style="list-style-type: none"> <li><b>The Council as a Business? Review</b></li> <li>LSP thematic quarterly performance report</li> <li>3<sup>rd</sup> quarter performance monitoring report</li> <li>3<sup>rd</sup> quarter complaints monitoring report</li> </ul>
6 March 2012	<ul style="list-style-type: none"> <li><b>Agree report The Council as a Business? Review</b></li> <li>Interview with Leader and Cabinet Progress Over the Year</li> </ul>
3 April 2012	<ul style="list-style-type: none"> <li></li> </ul>