

<b>Service</b>	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Neither satisfied nor dissatisfied</b>	<b>Dissatisfied</b>	<b>Very dissatisfied</b>	<b>Unclear</b>	<b>TOTAL</b>
Grounds Maintenance	1	0	0	0	1	1	<b>3</b>
Housing and Council Tax Benefits	0	1	0	1	0	0	<b>2</b>
Housing Options, Private Sector Housing or Housing Policy	0	0	0	0	2	0	<b>2</b>
IT Support	1	0	0	0	0	0	<b>1</b>
Parking	1	0	0	0	0	0	<b>1</b>
Parks and Leisure	0	1	0	0	0	0	<b>1</b>
Planning Enforcement	0	0	0	0	1	0	<b>1</b>
Street Sweeping	0	0	1	0	0	0	<b>1</b>
Development Control	0	0	1	1	3	0	<b>5</b>
Customer Services	0	0	0	0	1	0	<b>1</b>
Council Tax or Business Rates	0	0	1	0	0	0	<b>1</b>
Building Surveying	0	0	0	0	1	0	<b>1</b>
Waste Collection	1	2	2	2	1	0	<b>8</b>
<b>TOTAL</b>	<b>4</b>	<b>4</b>	<b>5</b>	<b>4</b>	<b>10</b>	<b>1</b>	<b>28</b>

2011 Q3 complaints satisfaction surveys data