

MAIDSTONE BOROUGH COUNCIL

CABINET MEMBER FOR THE ENVIRONMENT

**REPORT OF THE ASSISTANT DIRECTOR OF ENVIRONMENTAL
SERVICES**

Report prepared by Steve Goulette

Date Issued: 21 May 2009

1. **PARK & RIDE ESTABLISHMENT AND THE INTRODUCTION
OF CCTV MONITORING.**
- 1.1 **Issue for Decision**
- 1.1.1 To consider the recommendations made by the Regeneration and Sustainable Communities Overview and Scrutiny Committee regarding customer satisfaction, CCTV and sustainable Park & Ride funding.
- 1.2 **The Recommendation of the Assistant Director of
Environmental Services**
- 1.2.1 That the Cabinet Member agrees that the responses identified in the report be sent to the Overview and Scrutiny Committee.
- 1.3 **Reasons for Recommendation**
- 1.3.1 On 14th April 2009, officers attended the meeting of the Regeneration and Sustainable Communities Overview and Scrutiny Committee, to present an update on proposed changes to the Park & Ride establishment and the introduction of CCTV monitoring.
- 1.3.2 The Committee raised questions with officers on a number of matters and made three specific recommendations which are provided in the Appendix to the report.
- 1.3.3 The recommendations relate to the concerns raised by the Committee in relation to maintaining customer service levels and the installation of CCTV to monitor security at each site. The Committee also urged Planning Policy to expedite the work on the sustainable funding of Park and Ride.

1.4 **Alternative Action and Why Not Recommended**

- 1.4.1 It would be possible to not respond to the Overview and Scrutiny Committee's recommendations. Clearly this would not be a positive action from the Cabinet Member and is not recommended.

1.5 **Impact on Corporate Objectives**

- 1.5.1 Corporate objectives to improve access across the borough through better roads, public transport and services, directly relate to the services provided by Parking Services and the Park & Ride operation.

1.6 **Risk Management**

- 1.6.1 The recommendations from the Overview and Scrutiny Committee have no risk implications for the Council.

1.7 **Other Implications**

1.7.1

1. Financial
2. Staffing
3. Legal
4. Equality Impact Needs Assessment
5. Environmental/Sustainable Development
6. Community Safety
7. Human Rights Act
8. Procurement
9. Asset Management

X

Community Safety

- 1.7.2 The recommendation to report on the CCTV coverage and to monitor security will ensure a good level of community safety within each of the Park & Ride sites.

NO REPORT WILL BE ACCEPTED WITHOUT THIS BOX BEING COMPLETED

Is this a Key Decision? Yes ☐ No ☒

If yes, when did it appear in the Forward Plan? _____

Is this an Urgent Key Decision? Yes ☐ No ☒

Reason for Urgency

[State why the decision is urgent and cannot wait until the next issue of the forward plan.]

How to Comment

Should you have any comments on the issue that is being considered please contact either the relevant Officer or the Member of the Executive who will be taking the decision.

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SCRUTINY COMMITTEE RECOMMENDATION ACTION AND IMPLEMENTATION PLAN (SCRAIP)

Committee: Regeneration and Sustainable Communities Overview and Scrutiny Committee

Meeting Date: 14 April 2009

Topic: Park and Ride Establishment and Park and Ride CCTV

Recommendationⁱ	Cabinet Memberⁱⁱ	Responseⁱⁱⁱ	Timetable^{iv}	Lead Officer^v
a) A review of customer satisfaction, levels of crime and staffing arrangements, with regard to the new Park and Ride structure, be reported to the Committee six months after the implementation of the decision;	Environment	Agreed – existing monthly customer surveys will continue to monitor satisfaction levels and reported after six months of operation.	November 2009	J Kitson
b) An operational report on the Park and Ride CCTV camera coverage at each site be submitted to the Committee six months after the implementation of the decision; and	Environment	Agreed – CCTV coverage will be monitored and an operational report will be made available after six months of operation.	November 2009	C Stewart
a) Planning Policy be urged to expedite the work on the sustainable funding of Park and Ride.	Environment	The work on the allocation of sites and the structure of parking standards will be carried out as part of the development of the Local Development Framework .A revised LDS is being prepared and will be reported to Members in the near future .	Subject to LDS.	B Morgan
