

Appendix B: Place Survey Data 2009

	aged 75+	aged 65-74	aged 55-64	aged 45-54	aged 35-44	aged 25-34	aged 16-24	white	BME	male	female	MEAN
how satisfied they are with their local area as a place to live		89%				82%			plus 5%			85%
overall satisfaction with their home as a place to live		96%				84%						90%
satisfied with the way MBC run things	60%					35%					plus 23%	44%
satisfaction with parks and open spaces						75%	70%					73%
satisfaction with refuse collection	94%					80%	85%					86%
satisfaction with local tips/household waste recycling centres		80%					49%					67%
satisfied with the keeping of public land clear of waste and refuse				54%			74%			57%	62%	60%
satisfaction with doorstep recycling	74%					29%			plus 14%		plus 5%	51%
satisfaction with local transport information		49%		33%					plus 27%	37%	44%	41%
satisfaction with local bus service	58%			33%				42%	62%	39%	46%	43%
satisfaction with museums and galleries		69%			51%				plus 7%		plus 11%	58%
satisfaction with theatres and concert halls							61%	44%	51%		plus 8%	44%
satisfaction with Sport/Leisure facilities				37%			52%		plus 9%	39%	46%	43%

Appendix B: Place Survey Data 2009

	aged 75+	aged 65-74	aged 55-64	aged 45-54	aged 35-44	aged 25-34	aged 16-24	white	BME	male	female	MEAN
use parks and open spaces at least weekly (also a general decrease from age 35-44 on, and higher for those with children)	21%; 36% made their last trip more than 6 months ago				54%							40%
use local bus services almost daily	17.80%					10%	17.90%			9%	15%	12%
use sport and leisure facilities at least weekly	25%; but 43% last used the facilities longer than a year ago so overall least likely		12%		33%					26%	19%	22%
use local tips/household waste recycling centres at least monthly		57%					39%	51%	69%			15%

Appendix B: Place Survey Data 2009

	aged 75+	aged 65-74	aged 55-64	aged 45-54	aged 35-44	aged 25-34	aged 16-24	white	BME	male	female	MEAN
use local transport info at least weekly						19%	27%	13%	44%	monthly (+7%)		15%
visit museums and galleries at least monthly				7% went at least monthly	26% last visited longer than a year ago		51% last visited longer than a year ago	9%	36%			10%
visit theatres and concert halls at least monthly - no inequality listed												7%
well informed re how/where to register to vote (Overall = 92%)	97%^						71%	93%	78%			92%
well informed re how your council tax is spent (Overall 66%)			80%				39%			70%	63%	66%
well informed re how you can get involved in local decision-making (27%)		41%					15%					27%
well informed re What standard of service you should expect from local public services (35%)		53%				26%			plus 13%			35%
well informed re how well local public services are performing (35%)		55%					23%					35%

Appendix B: Place Survey Data 2009

	aged 75+	aged 65-74	aged 55-64	aged 45-54	aged 35-44	aged 25-34	aged 16-24	white	BME	male	female	MEAN
well informed re local public services (37%)	51%						18%		plus 7%			37%
feel well informed how to complain about local public services (33%)		48%					24%					33%
well informed re what to do in the event of a large scale emergency (17%)	31%						13%		plus 7%			17%
agree that they can influence decisions in their local area (20 mins walk from home)		33%					19%	25%	49%		plus 5%	25%
think it is a problem people not treating each other with respect and consideration is in their local area		16%					33%					28%
feel as though they have been treated with respect and consideration by their local public services	83%						70%		plus 10%			76%
feel safe outside in local area after dark	39%				62%				plus 15%	plus 12%		56%
feel safe outside in local area in the day	87%						94%		plus 6%			92%
satisfied with the way their complaint had been handled/dealt wit						25%	58%				plus 10%	41%

Appendix B: Place Survey Data 2009

	aged 75+	aged 65-74	aged 55-64	aged 45-54	aged 35-44	aged 25-34	aged 16-24	white	BME	male	female	MEAN
how strongly they feel they belong to their immediate neighbourhood		72%					48%					
		70%				49%				55%	63%	59%
have contacted the council with a complaint in the last year	18%			29%				23	13			
give unpaid help to a group/organisation at least weekly		19%				9%						
give unpaid help to a group/organisation at least monthly					34%	15.00%						
have NOT given unpaid help to a group/organisation in the last year					43%	62%		52%	46%			