

Appendix C: 2013-2014 Q4 Stage 2 Complaints

Service	Number of S2s	Number Justified	Number Unjustified	Number resulting in payments
Development Management	4	0	4	0
Environmental Services	4	2	2	0
Housing Options	1	0	1	0
Licensing	1	0	1	0
Parking Services	2	0	2	0
Parks and Leisure	2	1	1	0
Revenues	3	1	2	0
TOTAL	17	4	13	0