

# OVERVIEW & SCRUTINY ACTING AS THE CRIME AND DISORDER COMMITTEE MEETING

Date: Tuesday 18 October 2022  
Time: 6.30 pm  
Venue: Town Hall, High Street, Maidstone

Membership:

Councillors English (Chairman), Cannon (Vice-Chairman), Mrs Blackmore, Brice, Cleator, Conyard, Garten, Hastie, Hinder, Jeffery, Knatchbull, McKenna and T Wilkinson

*The Chairman will assume that all Members will read the reports before attending the meeting. Officers are asked to assume the same when introducing reports.*

---

<b><u>AGENDA</u></b>	<b><u>Page No.</u></b>
1. Apologies for Absence	
2. Notification of Substitute Members	
3. Urgent Items	
4. Notification of Visiting Members	
5. Disclosures by Members and Officers	
6. Disclosures of Lobbying	
7. To consider whether any items should be taken in private because of the possible disclosure of exempt information	
8. Minutes of the Meeting Held on 6 October 2022	1 - 4
9. Presentation of Petitions (if any)	
10. Question and Answer session for Members of the Public (if any)	
11. Questions from Members to the Chairman (if any)	
12. Safety Review - External Stakeholder Consultation	5 - 39

---

**Issued on Monday 10 October 2022**

**Continued Over/:**

*Alison Broom*

**Alison Broom, Chief Executive**

## **INFORMATION FOR THE PUBLIC**

In order to ask a question at this meeting, please call **01622 602899** or email [committee@maidstone.gov.uk](mailto:committee@maidstone.gov.uk) by 5 p.m. one clear working day before the meeting (i.e. by 5 p.m. on Friday 14 October). You will need to provide the full text in writing.

If your question is accepted, you will be provided with instructions as to how you can access the meeting.

In order to make a statement in relation to an item on the agenda, please call **01622 602899** or email [committee@maidstone.gov.uk](mailto:committee@maidstone.gov.uk) by 5 p.m. one clear working day before the meeting (i.e. by 5 p.m. on Friday 14 October). You will need to tell us which agenda item you wish to speak on.

If you require this information in an alternative format please contact us, call **01622 602899** or email [committee@maidstone.gov.uk](mailto:committee@maidstone.gov.uk).

To find out more about the work of the Committee, please visit [www.maidstone.gov.uk](http://www.maidstone.gov.uk).

## MAIDSTONE BOROUGH COUNCIL

### OVERVIEW & SCRUTINY COMMITTEE

#### MINUTES OF THE MEETING HELD ON THURSDAY 6 OCTOBER 2022

##### Attendees:

<b>Committee Members:</b>	<b>Councillors English (Chairman), Cannon, Mrs Blackmore, Cleator, Conyard, Garten, Jeffery, Knatchbull, McKenna, T Wilkinson, Brindle and Springett</b>
<b>Visiting Members:</b>	<b>Councillor Lottie Parfitt-Reid, Lead Member for Communities and Engagement</b>

1. APOLOGIES FOR ABSENCE

Apologies were received from Councillor Brice, Hastie and Hinder.

2. NOTIFICATION OF SUBSTITUTE MEMBERS

Councillor Brindle was in attendance as Substitute for Councillor Brice.

Councillor Springett was in attendance as Substitute for Councillor Hinder.

3. URGENT ITEMS

There were no urgent items.

4. NOTIFICATION OF VISITING MEMBERS

Councillor Parfitt-Reid, Lead Member for Communities and Engagement was in attendance as a Visiting Member for Item 11 – Briefing on Safety in the Town Centre.

5. DISCLOSURES BY MEMBERS AND OFFICERS

There were no disclosures by Members and Officers.

6. DISCLOSURES OF LOBBYING

There were no disclosures of lobbying.

7. EXEMPT ITEMS

**RESOLVED:** That all items be taken in public as proposed.

8. PRESENTATION OF PETITIONS

There were no petitions.

9. QUESTION AND ANSWER SESSION FROM LOCAL RESIDENTS

There were no questions from Local Residents.

10. QUESTIONS FROM MEMBERS TO THE CHAIRMAN

There were no questions from Members to the Chairman.

11. MEMBER BRIEFING ON SAFETY IN THE TOWN CENTRE

The officers in attendance were formally introduced:

- Martyn Jeynes, Community and Strategic Partnerships Manager (Maidstone Borough Council)
- Ellen Shaw, Youth Hub Delivery Manager Maidstone (Kent County Council)
- Andrew Stringer, Partnership Sergeant, Maidstone, Community Safety Partnership (Kent Police)

In commencing the briefing, the Community and Strategic Partnerships Manager outlined the geographical area covered by the Town Centre Task Force (TCTF), known as the 'local super output area' for local crime. The TCTF's focus was to protecting people from harm, and improve the culture associated with the day and night-time economies of the Town Centre.

The Partnership Sergeant, Maidstone Community Safety Partnership (Kent Police) outlined the Task Force's membership, which included five police officers, and partner associations. The OSARA problem-solving technique was explained, with a focus on early engagement and detailed analysis of any problems with the TCTF's partners to remove a contributing factor to the criminality.

The Youth Hub Delivery Manager Maidstone (Kent County Council) outlined the contextual safeguarding approach, which focused on understanding young people's experienced of significant harm beyond their families. A monthly district contextual safeguarding meeting took place between the TCTF's partners which involved location assessments, which aimed to create safe environments for young people from the places and spaces available.

A key element would be providing contextual safeguarding training to non-traditional partners, helping them to better understand young people and identify signs of exploitation, amongst other things. Statistically, young people that had experienced trauma were more likely to undertake risk-taking behaviour and require NHS services as a result. The use of the OSARA and contextual safeguarding techniques collectively increased the knowledge available to synergise the work between the partner organisations.

The three work strands of the TCTF were briefly outlined to include implementation and creation, pursue and changing/challenging behaviour, and the engagement and legacy aspect.

The Partnership Sergeant, Maidstone Community Safety Partnership (Kent Police) stated that the individuals presenting the most challenging behaviours were identified with the partnership organisations. The OSARA technique was applied, with successful examples of the evidence-based partnership working to displace

the behaviour included Brenchley Gardens and a shop at the north end of Week Street.

The Community and Strategic Partnerships Manager explained that from the Shepway Task Force's creation, whilst inappropriate behaviour could be addressed, further resources were needed to prevent its reoccurrence. As such, a successful application was made to the Kent and Medway Violence Reduction Unit for a youth hub in Maidstone Mall. The '326' youth hub would be an easily accessible space, in a busy part of the town centre, with free workshops for young people to attend and would be open on weekends. The opening hours of 3-6 p.m. on weekdays would provide a safe space during the 'lost hours' between the end of the school and working days.

With the support of the Kent Police and Crime Commissioner, the Council had been awarded £460k from the Safer Streets Fund Initiative. The funding's allocation was outlined, to include an office space for police officers in Brenchley Gardens, control tools such as Hollie Guard subscriptions, and by-stander training amongst other things.

In response to questions on the statistics provided within the agenda papers, the Community and Strategic Partnership Manager confirmed that these demonstrated a reduction in crime. However, as the statistics preceded the creation of the Town Centre Task Force (TCTF), updated crime statistics would be made available at a later date. The increased reporting of stalking and harassment demonstrated a rise in reporting rather than necessarily an increase in the crime, as this and domestic abuse (DA) were often unreported crimes. The Covid-19 pandemic had increased the awareness of the need for everyone to tackle domestic abuse and of the support available; the Council had since employed a Domestic Abuse and Safeguarding Officer that leads the local DA forum. The Protection against Stalking Charity was a forum member and the Hollie Guard subscriptions attained through the Safer Streets Funding would be given to individuals at low and/or medium risk of stalking and harassment, to provide additional support.

A targeted DA campaign within a residential area local to the high street was ongoing, whilst the TCTF focused on addressing crime within the joint commercial-residential areas within the town centre. This targeted approach reinforced the importance of intelligence-based partnership working.

During questioning, the number of incidents around Brenchley Gardens was raised. The Community and Strategic Partnerships Manager provided reassurance that whilst further verification was needed, current statistics encouragingly indicated that a reduction in crime and the reporting of crime at the site had dropped by 40%. Positive events at the site had included at least five music events across the Summer and the temporary placement of the Knife Angel as part of an educational programme. Six of the town centre's CCTV cameras were positioned on the site. It was acknowledged that CCTV provided significant evidence in solving crime, with the equipment continually monitored and a weekly performance report provided.

The support provided to address the 'lost hours' was also questioned. The Youth Hub Delivery Manager Maidstone (Kent County Council) confirmed that funding had been provided from various sources including the 'My Place Programme', the Violence Reduction Unit and Kent County Council's 'Reconnect Programme'. These

would provide activities and course for young people, such as behavioural therapy, and support workshops at the '326' youth hub. The Community and Strategic Partnerships Manager confirmed that the Council had lobbied for longer funding timescales to increase the support's sustainability.

In response to questions on the Task Force and the ongoing work to reduce crime, the Community and Strategic Partnerships Manager referenced the Council's Community Safety Plan, including the aims to improve the town centre narrative and supporting young people. The Shepway Task Force had been recognised as good practice as part of the Neighbourhood Policing Review and carried out more 'stop and searches' than by any other Kent policing body due to its intelligence led, rather than randomised, approach. The Task Force's resources and partners demonstrated the synergy needed to address crime. Its mobility was demonstrated by its use in various areas across the borough, which contained two of the four Task Forces within Kent County. To continue supporting this approach, Members were asked to report any crimes witnessed.

Several Members of the Committee felt that more positive communications on the TCTF's good performance were needed, particularly given how incidents of criminality were reported more quickly, widely, and sometimes inaccurately through social media channels. In response, the Community and Strategic Partnerships Manager referenced the publicly available 'My Community Voice' app, which provided live updates on operations within a local area. Further, a significant portion of the Safer Streets Funding would provide for a positive communications campaign, focusing on having a safe, enjoyable time in the town centre. The Autumn 2022 issue of the Council's Borough Insight Magazine would contain a piece on the TCTF. The Director of Strategy, Insight and Governance confirmed that the Council was working with its partners as part of the (national) Youth Investment Fund, to identify a site within the Borough that could be improved to provide additional services and skills to young people. An update would be given when available.

The Committee thanked the Officers for the briefing provided, with requests made for the following information: the presentation provided as part of the briefing, strategic assessment statistics, the crime rate statistics for Brenchley Gardens within the Town Centre Task Force Horizon Pack (August 2022) and an update October 2022 version of the pack.

In progressing the review, Members were asked to send any additional questions to the Democratic Services Officer, Chairman and Vice-Chair.

**RESOLVED:** That the briefing provided be noted, and the review continued at the 18 October 2022 Meeting of the Committee.

12. DURATION OF MEETING

7.30 p.m. to 9.32 p.m.

## OVERVIEW AND SCRUTINY COMMITTEE

**18 OCTOBER 2022**

### Safety Review – External Stakeholder Consultation

<b>Timetable</b>	
<b>Meeting</b>	<b>Date</b>
Overview and Scrutiny Committee	18 October 2022

<b>Will this be a Key Decision?</b>	Not Applicable
<b>Urgency</b>	Not Applicable
<b>Final Decision-Maker</b>	Overview and Scrutiny Committee
<b>Lead Director</b>	Angela Woodhouse, Director of Strategy, Insight and Governance
<b>Lead Officer and Report Author</b>	Oliviya Parfitt, Democratic Services Officer
<b>Classification</b>	Public
<b>Wards affected</b>	All, but particularly High Street Ward

#### **Executive Summary**

This report outlines the steps to be taken at the 18 October 2022 meeting of the Committee in conducting its Safety Review.

#### **Purpose of Report**

Discussion and Noting

#### **This report makes the following recommendations to the Committee:**

1. To continue its Safety Review through interviewing External Stakeholders in attendance; and
2. To provide direction on the next steps of the review.

# Safety Review – External Stakeholder Consultation

## 1. CROSS-CUTTING ISSUES AND IMPLICATIONS

Issue	Implications	Sign-off
<b>Impact on Corporate Priorities</b>	<p>The four Strategic Plan objectives are:</p> <ul style="list-style-type: none"> <li>• Embracing Growth and Enabling Infrastructure</li> <li>• Safe, Clean and Green</li> <li>• Homes and Communities</li> <li>• A Thriving Place</li> </ul> <p>The recommendations of the report support the continuation of the Safety Review commenced at the 6 October Meeting of the Committee. The outcomes of the review could materially improve the Council’s ability to achieve all corporate priorities, due to the Committee’s role in reviewing and recommending actions on its work topics.</p>	Director of Strategy, Insight and Governance
<b>Cross Cutting Objectives</b>	<p>The four cross-cutting objectives are:</p> <ul style="list-style-type: none"> <li>• Heritage is Respected</li> <li>• Health Inequalities are Addressed and Reduced</li> <li>• Deprivation and Social Mobility is Improved</li> <li>• Biodiversity and Environmental Sustainability is respected</li> </ul> <p>The recommendations of the report support the continuation of the Safety Review commenced at the 6 October Meeting of the Committee. The outcomes of the review could materially improve the Council’s ability to achieve all corporate priorities, due to the Committee’s role in reviewing and recommending actions on its work topics.</p>	Director of Strategy, Insight and Governance
<b>Risk Management</b>	See Section 5 of the report.	Director of Strategy, Insight and Governance
<b>Financial</b>	The proposals set out in the recommendation are all within already approved budgetary headings and so need no new funding for	Head of Finance

	implementation.	
<b>Staffing</b>	We will deliver the recommendations with our current staffing.	Director of Strategy, Insight and Governance
<b>Legal</b>	In accordance with Part 1A of the Local Government Act 2000 (as amended by the Localism Act 2011) the Council is operating under Executive Arrangements.  These arrangements must include provision for the appointment of one or more Overview and Scrutiny Committee to review and scrutinise the Executive Decisions made, or other actions taken – LGA 2000, Section 9F.	Interim Monitoring Officer
<b>Information Governance</b>	The recommendations do not impact personal information (as defined in UK GDPR and Data Protection Act 2018) the Council processes.	Senior Information Governance Officer
<b>Equalities</b>	The recommendations do not propose a change in service therefore will not require an equalities impact assessment	Equalities and Communities Officer
<b>Public Health</b>	We recognise that the recommendations have the potential to positively impact the population health or that of individuals.	Senior Public Health Officer
<b>Crime and Disorder</b>	The report's recommendations will not impact Crime & Disorder, however the Committee is likely to propose recommendations aimed at positively impacting crime and disorder in concluding the Safety Review.	Director of Strategy, Insight and Governance
<b>Procurement</b>	No impacts identified.	Director of Strategy, Insight and Governance
<b>Biodiversity and Climate Change</b>	There are no immediate implications on biodiversity and climate change at this stage of the review. If any implications arise, these will be highlighted at that time.	Democratic Services Officer

## 2. INTRODUCTION AND BACKGROUND

2.1 At its meeting on the 6 October 2022, the Committee formally began its Safety Review. The review focuses on examining the current measures in place, and identify any improvements required, in ensuring the safety of individuals within Maidstone Town Centre.

- 2.2 At that meeting, a briefing was provided by officers from the Council, Kent County Council and Kent Police, focusing on the Town Centre Task Force and ongoing partnership working in reducing crime and improving safety. The presentation provided has been attached at Appendix 1 to the report. and (draft) minutes of the meeting can be accessed earlier in the agenda papers, or by the link shown in Section 8 of this report.
- 2.3 The next stage is to interview external stakeholders as part of the evidence collection process. In accordance with the review's scope attached at Appendix 3 to the report, the external stakeholders invited have been listed below. Given the short turn-around between the 6 and 18 October meetings, not all of the stakeholders have confirmed whether they will be attending at this stage.

One Maidstone  
The Mall  
Golding Homes  
Mid-Kent College

- 2.4 For this part of the review, the Committee may want to focus their questioning on the key themes identified from its previous meeting. These were based on the questions asked and sentiments expressed by the Committee and Officers. These are attached at Appendix 2 to the report.

Example Questions may include:

- How important is partnership working in improving safety within the Town Centre?
  - What aspects of Partnership working are carried out particularly well?
  - Are there any areas for improvement?
  - Do you think there needs to be an improvement in how safety measures are communicated to the public?
  - Is there an additional resource need, and if so, where does that need sit?
  - Is there further support required from the Council?
  - Is there anything Members can do to support improved safety in the town centre?
- 2.5 This report and associated appendices will be sent to the external stakeholders to support them in preparing to attend the 18 October meeting of the Committee. Any further questions submitted by Members will be collated and sent to both the external stakeholders and the Committee.

---

### **3. PREFERRED OPTION AND REASONS FOR RECOMMENDATIONS**

- 3.1 There is no preferred option from an officer perspective, as this report aims to support the Committee in continuing its review by providing the relevant supporting information required.
-

## **4. RISK**

- 4.1 The risks associated with this proposal, including the risks if the Council does not act as recommended, have been considered in line with the Council's Risk Management Framework. We are satisfied that the risks associated are within the Council's risk appetite and will be managed as per the Policy.

## **5. CONSULTATION RESULTS AND PREVIOUS COMMITTEE FEEDBACK**

- 5.1 This report supports the Committee in the continuation of its Safety Review.
- 

## **6. NEXT STEPS: COMMUNICATION AND IMPLEMENTATION OF THE DECISION**

- 6.1 The 22 November 2022 Meeting of the Committee will focus on evidence collection from Council Officers. The themes identified at the 18 October meeting will be collated to produce a similar report and appendix list (to this report), that will support the Committee and interviewees at its November meeting.
- 

## **7. REPORT APPENDICES**

The following documents are to be published with this report and form part of the report:

- Appendix 1: Themes Identified from Member Briefing (6 October 2022)
  - Appendix 2: Presentation provided at the 6 October 2022 Meeting.
  - Appendix 3: Safety Review Scope
- 

## **8. BACKGROUND PAPERS**

(Agenda Pack & Minutes) Overview and Scrutiny acting as the Crime and Disorder Committee Meeting held on 6 October 2022:

[Your Councillors - Maidstone Borough Council](#)

Appendix 1: Themes identified from the Member Briefing (6 October 2022)

The following themes have been identified from the Committee’s questions and sentiments expressed during the Member Briefing provided at the 6 October 2022 meeting.

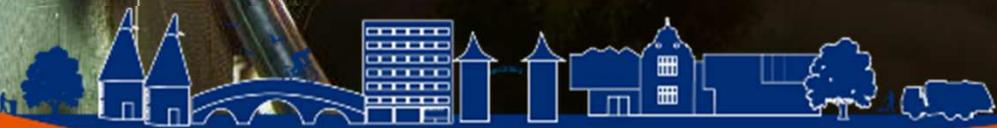
<b>Theme</b>	<b>Sub-Topics</b>
Communications (outward)	Reporting of positive progress Use of Apps Social Media
Partnership Working	Council Police Force Town Centre Businesses and Organisations Members
Training	Contextual Safeguarding By-Stander Training
Funding	Funding Sustainability  National Funding Schemes:  Youth Investment Fund Safer Streets Fund
Crime	Levels of Crime in the Town Centre Crime around the Town Centre and ‘local super output area’ Tackling crime in the Town Centre from individuals travelling from outside of the area.



# TOWN CENTRE TASK FORCE

PROVIDING A SAFER TOWN CENTRE

**Safer  
Maidstone  
Partnership**

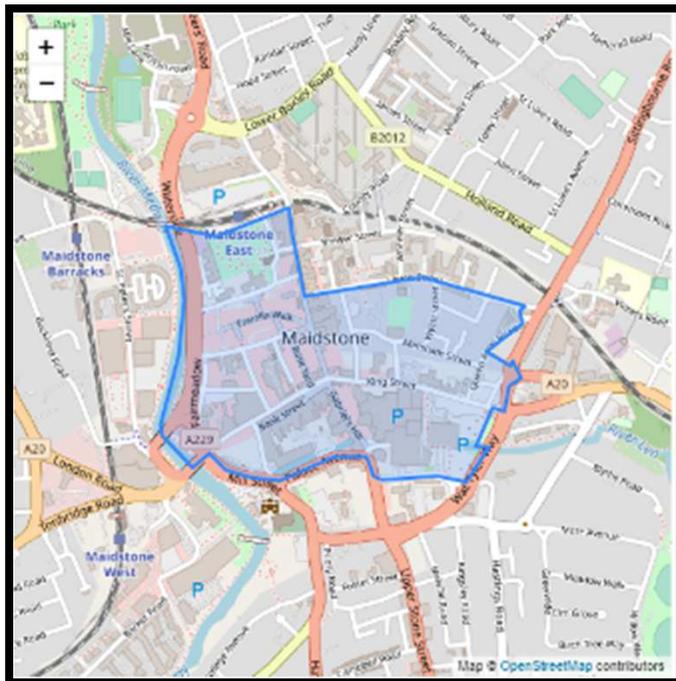


# What we will be updating on

- ❑ Creating a Town Centre Task Force
  - ❑ Why?
  - ❑ Why now?
- ❑ Providing a Safe Town Centre
  - Vision / Objectives / Core Behaviours / Membership
  - The role of
    - Partnership OSARA /Contextual Safeguarding
    - ACEs
- ❑ The journey so far
  - Implementation Plan
  - Next steps

# Why? - following the data

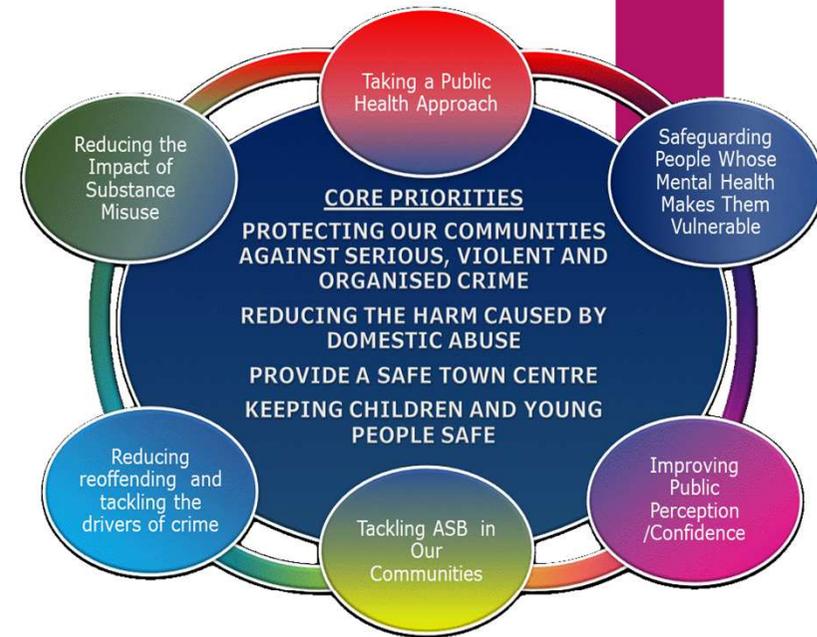
- Changing make-up of the town centre combined with some concerning data



	Offences for 2017 to 2021 (excluding 2020):			
Type	VAWG	Neighbourhood	NTE	ASB Incidents
No.	675	2238	2128	1874
Year Avg	169	560	532	469
Kent Ranking	1 <sup>st</sup>	3 <sup>rd</sup>	1 <sup>st</sup>	3 <sup>rd</sup>

# Creating a Town Centre Task Force – Why now?

- ▶ Strategic Assessment
- ▶ Political Support
- ▶ Appetite and Resourcing
- ▶ CSP Plan



### PROVIDE A SAFE TOWN CENTRE: A Space to Feel Safe

#### Why is this important?

Harrogate is the County Town of North Yorkshire and one of the fastest growing areas in the Yorkshire. It has excellent rail and road networks in London and the Country. Many of our residents value the town for retail, leisure and work. As a consequence, both the Town Centre and surrounding area attracts thousands of commuters and children travelling to and from school. It also hosts a large night-time economy that brings its own challenges and rewards. The town benefits from a Business Improvement District, the Harrogate, which provides the Harrogate area residents and visitors in partnership with the police, local authorities and local businesses to reduce crime, increase trade and make Harrogate a safer environment for its staff, customers and visitors.

Recent surveys highlight that both adults and young people feel the town centre is unsafe. A series of studies by independent providers have further confirmed the town's reputation. Analysis shows that there are hotspots within the town centre where violence, crime and ASB is most prevalent. Police and other agencies of the town have gathered significant evidential damage due to the behaviour of a small number of individuals.

We must ensure residents in the town that the Town Centre provides a variety of people and as a result, there will be occasional incidents, but these must be kept to a minimum. The Town Centre is complex, and complex problems require multi-agency solutions.

#### What is the SMP's Objective?

The SMP will work to ensure the reputation of the town as a place where people feel safe and secure.

#### What is our focus?

- develop a multi-agency task force to address concerns with an
- increased visibility
- visibility, particularly in the night-time economy
- a balanced range and legal supply of drugs and alcohol, particularly to children
- vulnerable people who live in the town, including domestic abuse
- around businesses develop a culture in the town that keeps people safe in both day-time and night-time economy
- protect young people by challenging behaviour and ensuring young people opportunities are provided for those in need of support
- work to improve the reputation of the town by ensuring businesses and building industries that make people feel safe when in the town

#### What will we do?

The SMP will bring together statutory and non-statutory partners to form a dedicated Town Centre Task Force to develop a new multi-agency strategy.



## PROVIDE A SAFE TOWN CENTRE: *A Space to Feel Safe*

### Why is this important?

Maidstone is the County Town of Kent hosting one of the largest retail centres in the southeast. It has excellent rail and road networks to London and the County. Many of our residents utilise the town for retail, leisure and work. As a town, Maidstone is a vibrant and diverse community. The town centre is a place where people from all backgrounds and ages meet and interact. It is a place where people work, shop, eat, drink and play. The town centre is a place where people live and work. It is a place where people meet and interact. It is a place where people work, shop, eat, drink and play. The town centre is a place where people live and work. It is a place where people meet and interact. It is a place where people work, shop, eat, drink and play.

Recent surveys by local residents and other people from the Town Centre area have identified a series of isolated but unacceptable incidents have further tarnished the Town's reputation. Analysis shows that there are hotspots within the Town Centre where violent crime and ASB is most prevalent. Parks and other areas of the town have suffered significant reputational damage due to the behaviour of a small number of individuals.

We must remain realistic to the fact that the Town Centre attracts a variety of people and as a result, there will be occasional incidents, but these must be kept to a minimum. The Town Centre is complex, and complex problems require multi-faceted solutions.

### What is the SMP's Objective?

The SMP will work to restore the reputation of the town as a place where people feel safe and are safe.

### What is our focus?

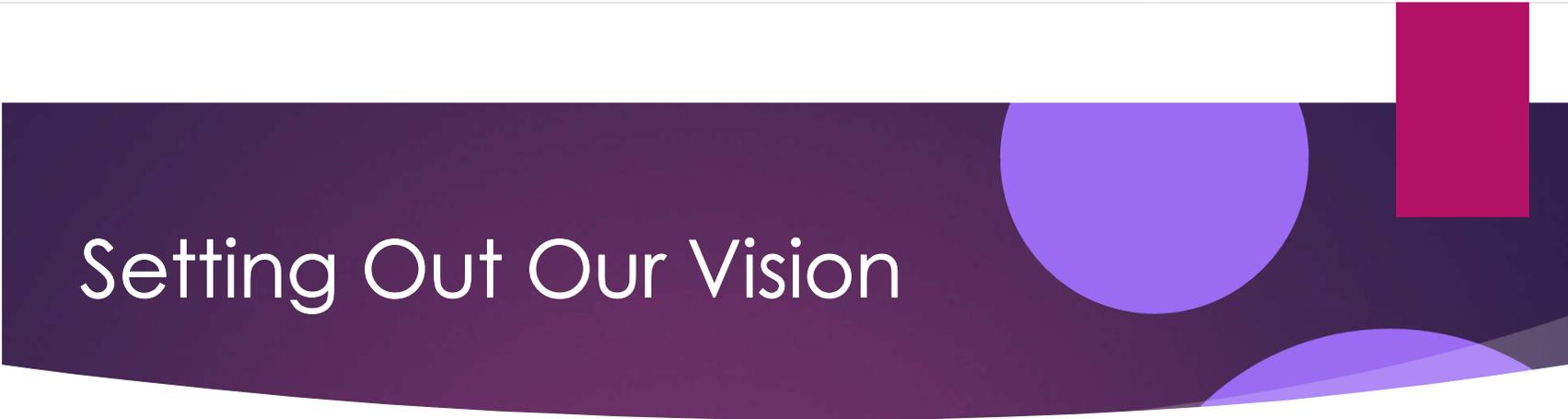
SMP Partners will:

- develop a multi-agency task force to address concerns, such as:
  - anti-social behaviour
  - violence, particularly in the night-time economy
  - substance misuse and illegal supply of drugs, alcohol, particularly to children
  - vulnerable people who live in the town, including domestic abuse
- ensure businesses develop a culture in the town that keeps people safe in both day-time and night-time economies
- protect young people by challenging behaviour and ensuring young people have opportunities to get involved in the town
- work to improve the reputation of the town by sharing successes and publicising initiatives that make people feel safe when in the town

### What will we do?

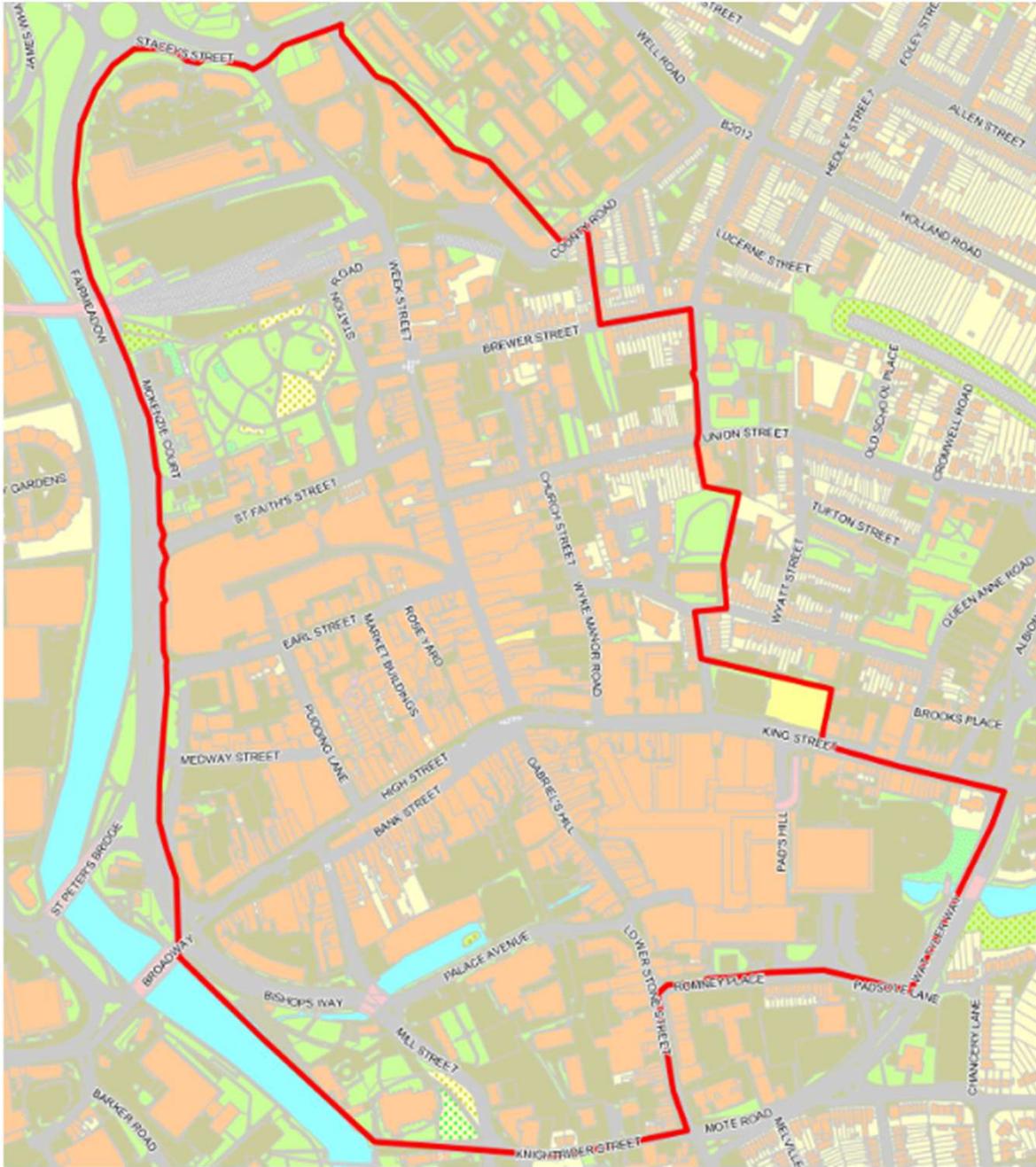
The SMP will bring together statutory and non-statutory partners to form a dedicated Town Centre Task Force to develop a new multi-agency strategy.



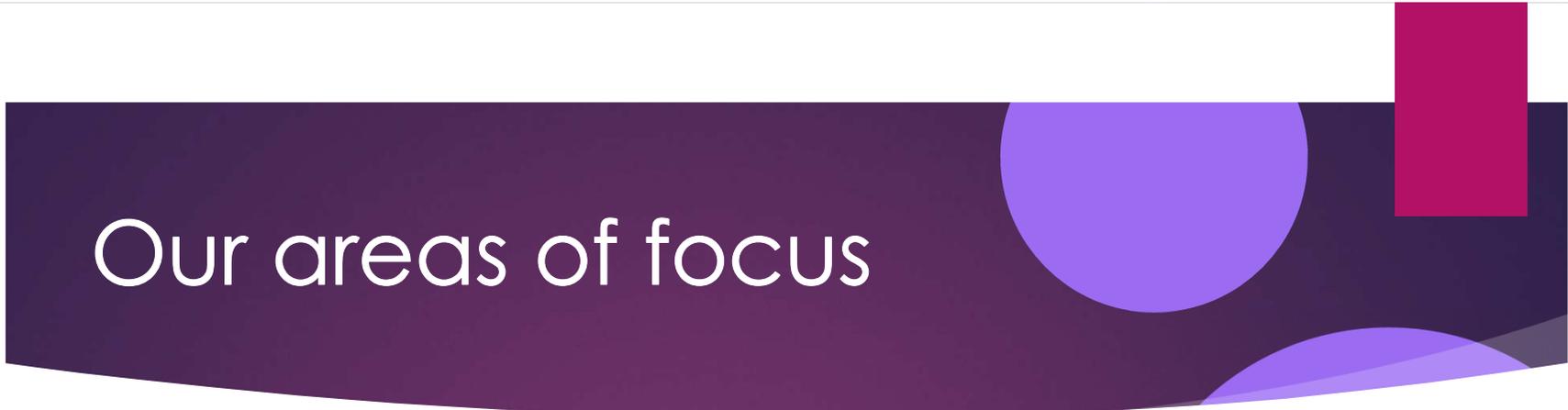


## Setting Out Our Vision

To ensure we implement long term permanent changes that improve the reputation of the Town and the quality of life for those who live, work or visit the County Town



Focus  
area



# Our areas of focus

- Protecting people from harm and improving the culture within DTE and NTE
- Identifying vulnerability and providing protection/support where necessary
- Identifying and tackling crime hot spots and trends
- Building resilience through participation, empowerment and partnership with Town Centre stakeholders



Simon Sinek-  
Author of the Infinite  
Game

## What does success look like?

- ▶ What does success look like?
- ▶ Infinite vs finite games
- ▶ Responsibilities to learn and evolve

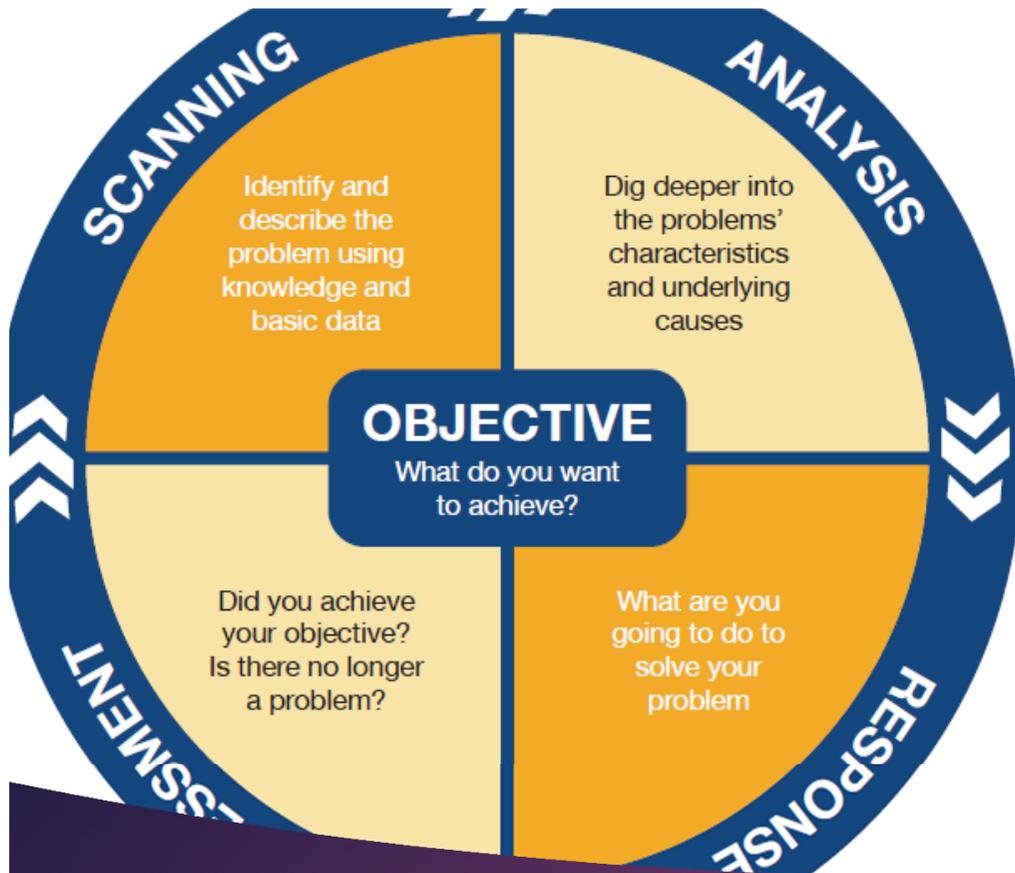


# Membership

- **Substantive** > 50% FTE
  - Police Sgt, Five Town Centre PCs, PCSOs
  - Community Protection Officer and an Assistant
  - One Maidstone  
(Ambassadors/CCTV/Management/Marketing)
  - ???

# Membership

- **Core Contributors to include but not limited to:**
  - KCC (VRU/ Youth Services/Trading Standards)
  - Kent Police (CSU/Specialist PCSOs/Licensing/Comms/PCC's Office)
  - MBC (CPT/Outreach/Economic Development/Street Scene/Licensing/Comms)
  - Shopping Malls (Management/Security/Marketing)
  - Housing Providers
  - Commercial Outlets (inc. McDs/KFC/Etc.)
  - Specialist Service Providers (Immigration/CGL/Clarion/Choices/St Giles/Switch)



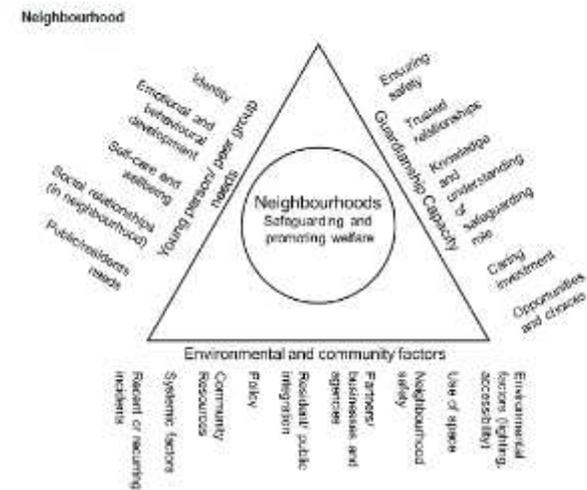
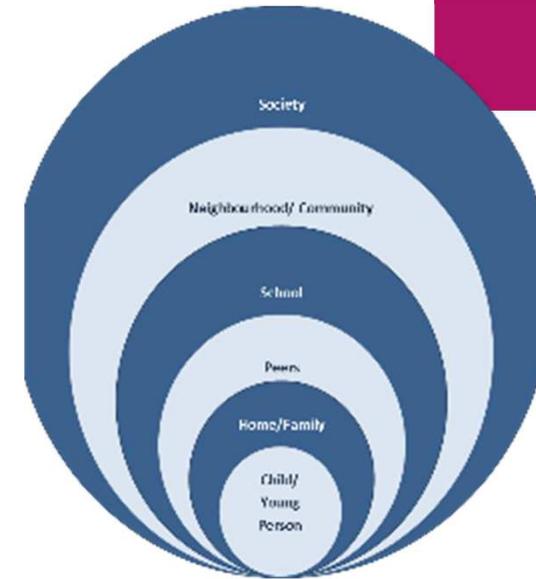
**Problem Analysis Triangle (PAT)**



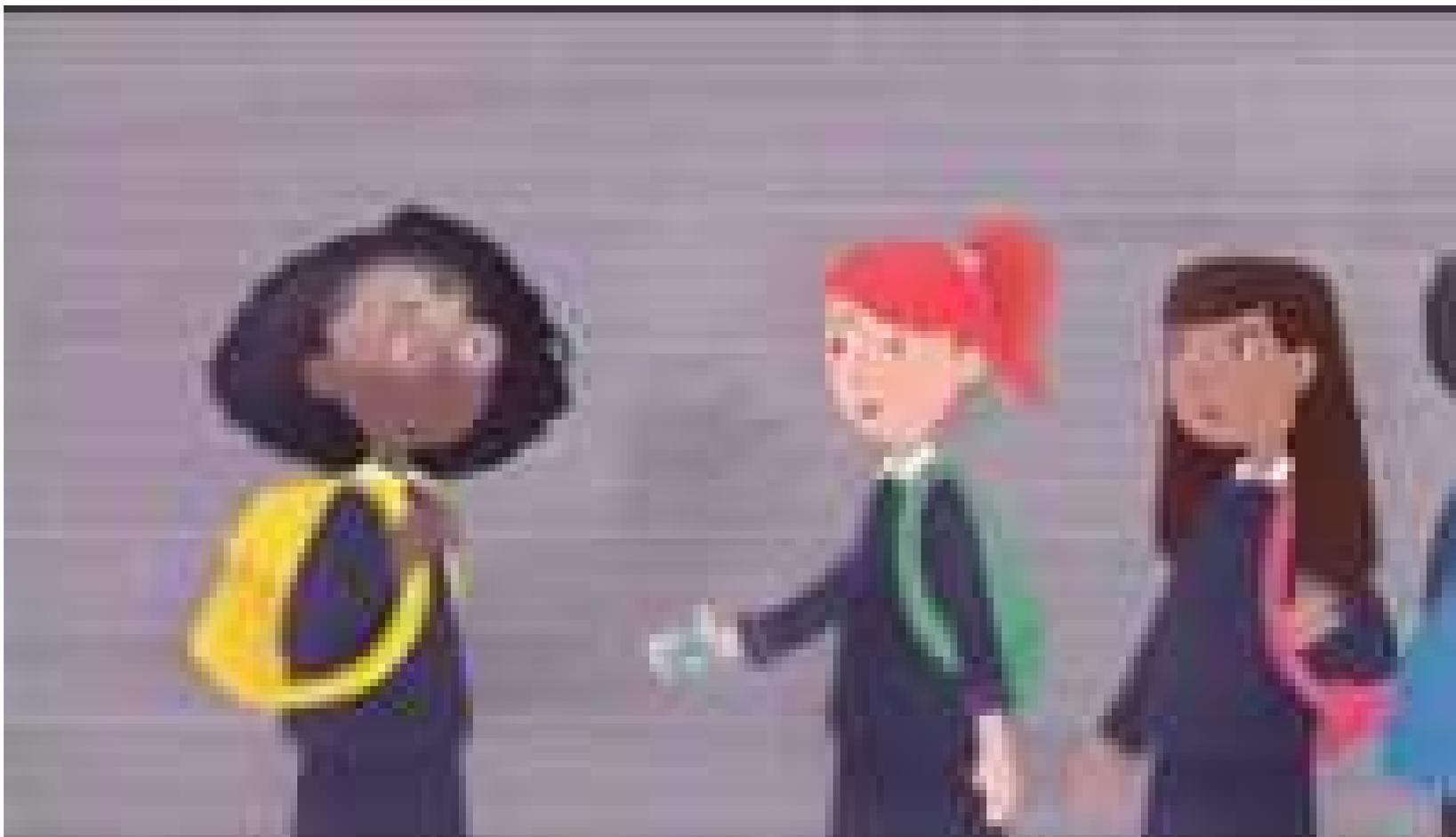
# Partnership OSARAs

# Contextual Safeguarding

- ▶ Understanding young people's experiences of significant harm beyond their families
- ▶ Recognises public/social impact on young people's lives, and consequently their safety
- ▶ Identify and respond to harm and abuse posed to young people outside their home



# Trauma Informed Practice – Offender or Victim?



## EFFECTS 4+ ACE SCORE

30.6 times more likely to have had a sexually transmitted infection (STI)

9.7 times more likely to be a heroin or crack user

8.8 times more likely to have been in prison or cells

7.9 times more likely to have hit someone in the last 12 months

5.2 times more likely to have been hit in the last 12 months

4.5 times more likely to have become pregnant or got somebody pregnant under 18 years of age

3.9 times more likely to be a current smoker

3.7 times more likely to be a regular heavy drinker

2.3 times more likely to have liver or digestive disease

1.8 times more likely to be morbidly obese



**Problem Analysis Triangle (PAT)**



**Neighbourhood**



OSARA/Contextual Safeguarding  
Spot the difference?

# The Journey So Far (The 3 Work Strands)

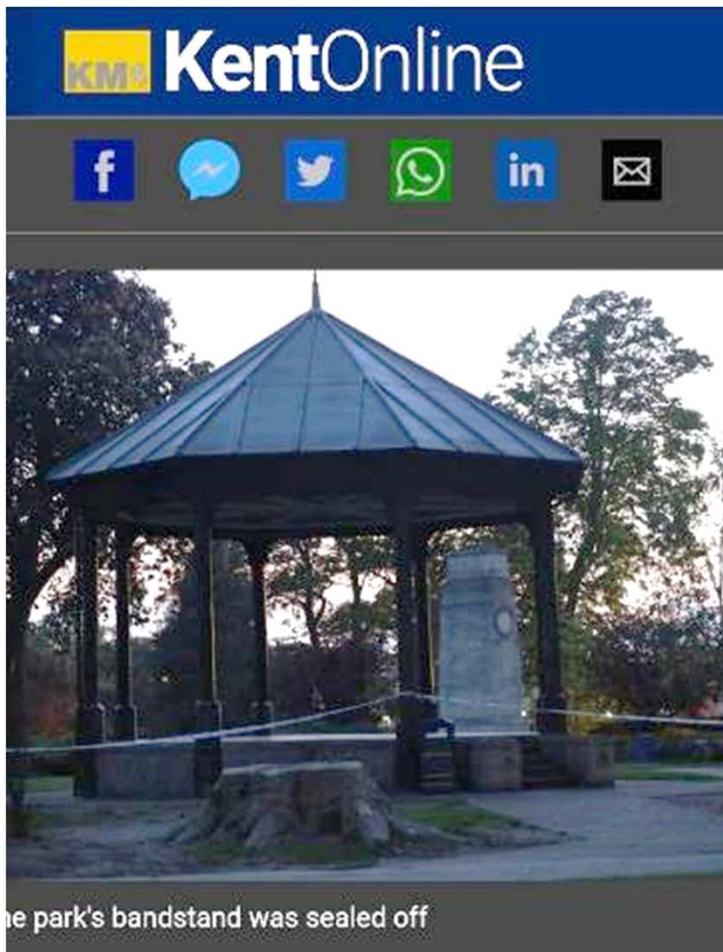
- **IMPLEMENTATION AND CREATION**
  - IMPLEMENTATION PLAN/TOR/DATA ANALYSIS
  - **ESTABLISHING STEERING GROUP/ DELIVERY GROUP/ SUB GROUPS**
  - **RECRUITING/ONBOARDING STAFF**
  - DEVELOPING OBJECTIVES
  - BRIEFING SESSIONS (LIKE THIS!)
  - JOINT COMMS STRATEGY

# The Journey So Far (The 3 Work Strands)

- **PURSUE and CHANGING/CHALLENGING BEHAVIOUR**
  - **IDENTIFY TOP 15 REPEAT VICTIMS AND OFFENDERS**
  - CPW NOTEBOOKS
  - **BRENCHLEY GARDENS/NORTH WEEK ST OSARA**
  - IDENTIFY HIGH RISK LOCATIONS/ BUSINESSES/PREMISES
  - REVIEW ESTABLISHED TOWN CENTRE OSARAS
  - PSPO ENFORCEMENT / BOTTLEWATCH
  - **HOSTILE OPERATIONS (County Lines, MDS , Brothels, Trading Standards/Border Agency)**

# Brenchley Gardens / Week Street

29

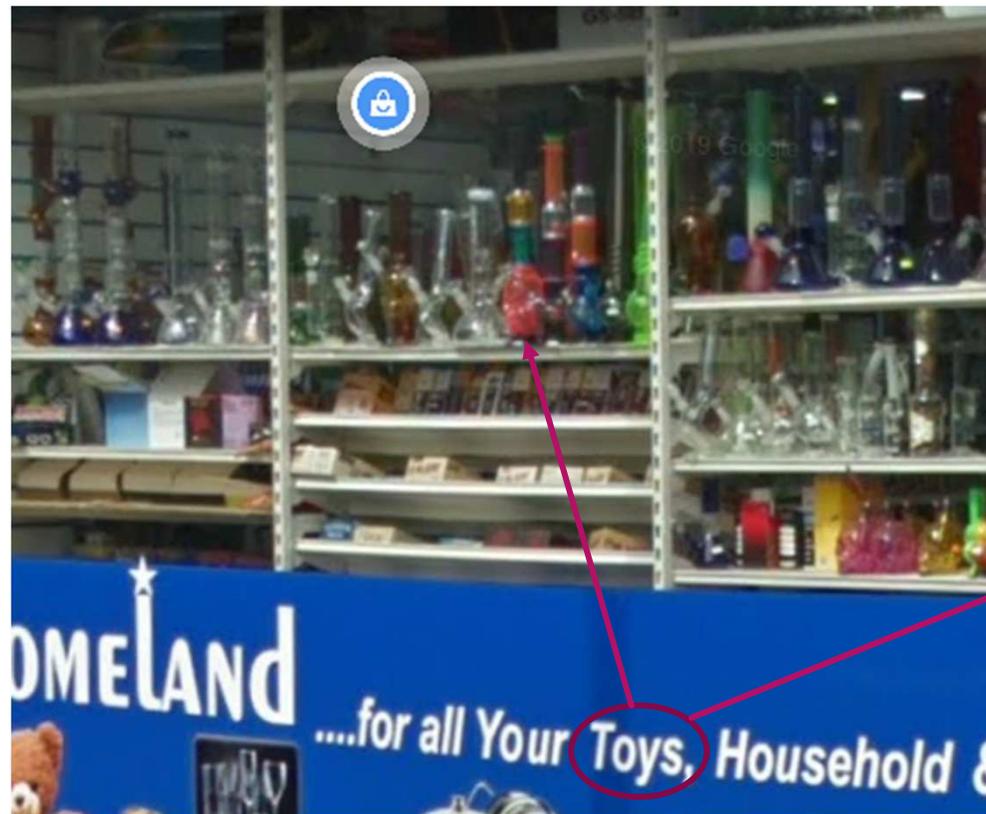


# The Journey So Far (The 3 Work Strands)

- **PURSUE and CHANGING/CHALLENGING BEHAVIOUR**
  - **IDENTIFY TOP 15 REPEAT VICTIMS AND OFFENDERS**
  - CPW NOTEBOOKS
  - **BRENCHLEY GARDENS/NORTH WEEK ST OSARA**
  - IDENTIFY HIGH RISK LOCATIONS/ BUSINESSES/PREMISES
  - REVIEW ESTABLISHED TOWN CENTRE OSARAS
  - PSPO ENFORCEMENT / BOTTLEWATCH
  - **HOSTILE OPERATIONS (County Lines, MDS , Brothels, Trading Standards/Border Agency)**

# Week Street

31



Seizure of:

- ▶ 894 vapes,
- ▶ packets of illegal tobacco
- ▶ 1,367 counterfeit items



# Car Wash Multi-Agency Raid

- 3 workers arrested and taken to Dover for deportation
- Another worker working outside of visa removed
- owner facing £22k fine per person
- Planning Enforcement taking action
- Housing & Health investigating breach of an existing Prohibition Order



# The Journey So Far (The 3 Work Strands)

- **ENGAGEMENT AND LEGACY**
  - **THE MALL YOUTH HUB**
  - DAYS OF ACTION/ENGAGEMENT EVENTS
  - **SAFER STREETS 4**
  - RIVER FESTIVAL
  - DA GUARDIANS
  - **BEST BAR NONE**
  - WORLD CUP 2022 (November-December)



# Safer Streets 4- Bid Highlights

- ▶ Repurposing of Brenchley Gardens Toilet Block – Youth Outreach/Mini Police Station
- ▶ VAWG Safety: Alarms, Cup Covers, Hollie Guard, Self Defence Seminar and classes
- ▶ Youth Workers for the “lost hours”
- ▶ Bystander Training



# Safer Streets 4- Bid Highlights

- ▶ Safer Maidstone Media Campaign
- ▶ CCTV for Brewer Street Cemetery and Trinity Gardens
- ▶ Funding for NTE Volunteers and equipment
- ▶ New Night Time Economy – Culture Setting Initiative (Best Bar None)



# Closing summary

- ▶ Evidence based approach, understanding the push / pull factors that lead to crime and ASB in the town
- ▶ Balance between support and enforcement
- ▶ Working to change the narrative and address public perceptions
- ▶ Partnership Working is Working, because synergy is key

<p><u>Proposed Topic</u></p> <p>Safety and Enforcement.</p> <p>Safety aspect to be looked at first, followed by enforcement (two separate but related reviews) and take place at formal Committee Meetings.</p>
<p><u>Description and Reason for Review</u></p> <p>Description</p> <p>Review into safety and Council's provision of enforcement services, to identify actions and/or policies for implementation to improve these services.</p> <p>Reason for Review</p> <p>At its previous meeting the committee agreed to conduct a review into the topics, with the aspects of safety relating to the town centre and the night-time economy.</p> <p>A suggestion to review enforcement was also put forward by the Executive, with the Lead Member for Environmental Services in attendance indicating Committee input into the resourcing of enforcement would be welcomed.</p>
<p><u>Link to Priorities</u></p> <p>Strategic Priorities: Safe Clean and Green A Thriving Place</p> <p>Executive Priorities: Maintaining a tough stance on crime and anti-social behaviour, working closely with the Police and utilising the Council's own powers and resources.</p> <p>Other: Aligns with Executive proposal to review enforcement alongside support expressed at the meeting by the Lead Member for Environmental Services.</p>
<p><u>Safety Review (Primary Review)</u></p> <p>Review to be carried out at Committee.</p> <p>To include safety in the town centre and the night-time economy; <b>review of existing measure to identify any required changes (lines of enquiry).</b></p> <p><u>Approach:</u></p> <ol style="list-style-type: none"><li>1. Overview and Scrutiny Member Briefing – 6 October 2022 (briefing note to be provided)</li><li>2. Evidence Collection: Town Centre Safety</li></ol>

Overview and Scrutiny acting as the Crime and Disorder Committee  
Safety Review Scope

18 October 2022 meeting – External Stakeholder Evidence Collection

- Mid-Kent College
- The Mall
- Housing Providers
- Youth Forum

22 November 2022 meeting – Internal Stakeholders

- Communications Team
- Economic Development Team
- Chairman of the CHE PAC
- Lead Member for Communities and Engagement
- Evidence from previous resident surveys.

From December 2022: Night-time Economy

Evidence Collection

(as above)

- Kent Police, including Licensing Officer
- Community and Strategic Partnerships Manager
- Licensing Officers (MBC)
- Chairman and Vice-Chair of Licensing Committee
- Other groups associated with night-time economy
- Consider results from previous resident surveys
- Night-Time economy forum (One Maidstone)
- Street pastors & Urban Blue

Virtual attendance provided to consultees.

NOTE: The proposed timescales and stakeholders to be consulted may be subject to change as the review progresses. This may be due to overlap between safety and the night-time economy.