

## REPORTS FOR DECISION BY THE CABINET MEMBER FOR ENVIRONMENT

Date Issued: 18 February 2010

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#### **MAIDSTONE BOROUGH COUNCIL**

#### **CABINET MEMBER FOR ENVIRONMENT**

## REPORT OF ASSISTANT DIRECTOR OF DEVELOPMENT AND COMMUNITY STRATEGY

Report prepared by Clive Cheeseman Date Issued: 18 February 2010

## 1. CHANGES TO CONCESSIONARY TRAVEL ENTITLEMENT AND ORGANISATION

- 1.1 Issue for Decision
- 1.1.1 To consider announcements regarding the entitlement to, and the future organisation of the administration of Concessionary Travel, made by the Department for Transport on the 9 December 2009 as part of the Pre-Budget Report.
- 1.2 Recommendation of Assistant Director of Development and Community Services
- 1.2.1 That the announcement by the Department for Transport in respect of forthcoming changes in eligibility for concessionary travel from April 2010 and the organisation of concessionary travel from April 2011 be noted.
- 1.2.2 That given the appreciation by local residents of the current discretions within the Kent Countywide scheme that the Cabinet Member for Environment encourages Kent County Council to retain these when the responsibility for Concessionary travel passes to them in April 2011.
- 1.3 Reasons for Recommendation
- 1.3.1 BACKGROUND
- 1.3.2 In April 2009 the Department for Transport consulted on proposals to change the administration of concessionary travel with a view to transferring responsibility for the function to higher tier authorities (i.e. Kent County Council).
- 1.3.3 A package of reforms to concessionary travel in England was announced in a bulletin issued by the Department for Transport on the 9 December 2009. This indicated that as part of the Pre-Budget

Report the following changes to Concessionary travel would be taking place;-

- Change in Age of eligibility to match the changes in pension ages for women from April 2010.
- Administrative reform to move responsibility for concessionary travel to higher tier authorities from April 2011.
- An update on plans regarding changes to re-imbursement to operators in preparation for April 2011.
- The intention to move towards smart and integrated ticketing.

A copy of the Department for Transport Bulletin and Questions and Answers is attached in Appendix A.

1.3.4 A short consultation was also issued by the Department for Transport regarding proposals to adjust, from April 2010, the amount of Special Grant that local authorities would receive towards the cost of the National Bus Pass. A response was required and sent to the DfT by the 30 December 2009 deadline (attached at Appendix B).

#### CHANGE IN AGE OF ELIGIBILITY

1.3.5 The current age of eligibility for concessionary travel for both men and women is 60. From the 6 April 2010, the age of eligibility for both will be increased in line with the pensionable age for women. For men it will be the pensionable age of a woman born on the same day.

The state pension age for women is rising by five years over a period of ten years between 2010 and 2020, and the date of eligibility to receive a bus pass will match these dates. In effect it will rise by two months every month, and the date of eligibility will depend on the month in which a person was born not the actual date of their birthday. The table below sets out when those approaching the age of 60 will become eligible for their concessionary bus pass.

| Table 1 - Dates of Eligibility for Concessionary Bus Passes                             |                       |
|---|-----------------------|
| Period within which date of birth falls  Day become eligible for concessionary business |                       |
| Before and including 5th<br>April 1950  | Date of 60th birthday |
| 6th April 1950 to 5th<br>May 1950   | 6th May 2010          |
| 6th May 1950 to 5th<br>June 1950  | 6th July 2010         |

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| 6th June 1950 to 5th<br>July 1950        | 6th September 2010 |
|--|--------------------|
| 6th July 1950 to 5th<br>August 1950      | 6th November 2010  |
| 6th August 1950 to 5th<br>September 1950 | 6th January 2011   |
| And so on                                |                    |

#### ADMINISTRATIVE REFORM

- 1.3.6 Subject to parliamentary approval, from April 2011 overall responsibility for the administration of concessionary travel (including both the statutory minimum concession and discretionary travel concessions) will move exclusively to upper tier authorities (e.g. county councils, unitaries and Passenger Transport Executives).
- 1.3.7 Once this approval has been granted arrangements would be made for the responsibility for concessionary travel in Maidstone from April 2011 to move to Kent County Council.
- 1.3.8 Responsibility for discretionary travel would also pass to Kent County Council from the same date. At present such discretions in the Maidstone area are;-
  - A start time of 0900 on Mondays to Fridays as against the national requirement of 0930 (currently funded by KCC).
  - Companion passes, which are not required by the national scheme (currently funded by MBC).
  - Acceptance of the National Bus Pass on Maidstone Park and Ride services (currently funded by MBC).
  - Acceptance of the National Bus Pass on Community Bus operations at Lenham and Stockbury (currently funded by MBC).

These discretions are generally welcomed by the population of the Borough in receipt of concessionary travel and Kent county Council is urged to continue to operate them on transfer of the service.

Kent County Council initiated the introduction of the 0900/0930 discretion and has been supportive of the issuing of companion passes and their acceptance throughout the county.

The Department for Transport has defined a "special element" category of services where passengers pay for more than the bus journey. This includes operations such as Park and Ride, hotel shuttles and tourist services. In such cases it is left to the discretion of the local authority as to whether or not the national bus pass is accepted. If Park and Ride were to be excluded it would be on the basis that part of the charge is for parking which is likely to raise liability for VAT on all charges (fares) on the service. It would also disadvantage local residents who walk into the site/s to use the service, or board at the additional stops provided on Sittingbourne Road outside of the Park and Ride site.

During 2009/10 Community Transport operations at Lenham and Stockbury were set up to provide replacements for post bus services that had been withdrawn in their areas. As they are being provided under permit operation the local authority is not obliged to permit the acceptance of the National Bus Pass on these services. This was reported to the Cabinet Member for Environment who approved funding by Maidstone Borough Council of these services on the 22 May 2009.

The financial implications of these discretions are outlined in section 1.7.2 of this report.

- 1.3.9 Upper tier authorities will be required to take account of the differing needs of their residents and will be permitted to retain different discretionary concessions in different districts if they so wish.
- 1.3.10 District Councils will still retain their well being powers under the Local Government Act 2000 and Local Transport Act 2008, which would enable them to enter into separate contracts with bus operators to provide travel concessions under these powers. These would be participatory rather than compulsory and would be separate to the National scheme being administered at the County level.
- 1.3.11 It will be up to County Councils to decide on the best way to issue passes after responsibility transfers to them in April 2011. One option will be for district councils to continue to undertake this activity.
- 1.3.12 At present Kent County Council have not indicated their intentions in response to this or other aspects of the announcement. It is understood that they will be considering these matters during the next few months.
- 1.3.13 There may then be TUPE implications in respect of the transfer of any such responsibilities currently undertaken by Council staff. See also section 1.7.3.

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1.3.14 The Department for Communities and Local Government (DCLG) will consult separately on the funding implications of the changes as part of the formal consultation on the next three year local Government finance settlement. This consultation is due to commence in July 2010. See also 1.3.21 for details of proposals in respect of Special Grant payments.

#### CHANGES TO OPERATORS' REIMBURSEMENT

1.3.15 Following a consultation by the Department for Transport on the matter they have decided not to issue revised reimbursement guidance until the outcome of a recent judicial review hearing becomes clear. Further research is currently being undertaken to enable an improved approach to reimbursement to be introduced from April 2011.

#### TICKETING STRATEGY

1.3.16 The Pre Budget report indicated that there was a wish to improve the accuracy of information by encouraging smart ticketing in England, the strategy for which was subsequently issued on the 15 December. To enable it to begin to be introduced from 2011the nine largest urban areas in England are to receive special funding (none of these areas are within Kent). Elsewhere the Bus Service Operators Grant (fuel tax rebate) will be adjusted to pay an additional sum to operators who have smart ticketing infrastructure installed on their buses. In addition it is understood that Kent County Council are hoping to be able to provide funding to assist bus operators in the provision of such equipment.

#### SPECIAL GRANT FUNDING TO LOCAL AUTHORITIES

1.3.17 With the introduction of the National Bus Pass in April 2008 a Special Grant was made to local authorities, in addition to the Formula Grant, with the intention that it should meet the additional costs incurred.

For Maidstone in 2009/10 the overall cost of reimbursement to bus operators is estimated at £1,883,390; Formula Grant is £616,670 and the Special Grant is £455,000; the Council contributes a further £811,720 to enable the total cost of the scheme to be covered and hence services delivered to the public. Further financial information is provided in section 1.7.2 of the report.

1.3.18 There has been concern that the amounts of funding received by some authorities from both sources fall short of the total costs being incurred by the new national arrangement. This has led to the Department for Transport reviewing the Special Grant element of

these payments and proposing to redistribute this between some authorities in 2010/11. The arrangements in the consultation document did not propose any change to the amount of Special Grant received by Maidstone Borough Council.

1.3.19 These proposals are specifically limited to the Special Grant element of funding and only take account of the actual affect of the introduction of the National pass.

They were discussed at a meeting of Local Authorities called by the Local Government Association on the 10 December. This sought to better inform authorities on the various issues raised by the consultation to assist in their responses to the Department for Transport. It was considered that the proposals did not address historic funding issues through the receipt of insufficient Formula Grant, the funding differences that arise from districts already participating in area schemes or other cost pressures and changes. Also that information provided by authorities to the Department for Transport had been used by them to adjust expected grant figures without any given rationale. Whilst some authorities who had clearly not received enough grant to meet the cost of the national concession gained, others saw their grant reduced to compensate for this. Such actions indicated that there are flaws in the mechanisms for funding concessionary travel. It was generally considered that the failure to address the matter as a whole meant that the current funding arrangements are "not fit for purpose".

As only a short period was allowed for responding to these proposals by the deadline on the 30 December a letter was sent by the Leader which is copied in appendix B.

#### **NEXT ACTIONS**

- 1.3.20 The current Kent Countywide scheme is administered by Kent County Council on behalf of the Kent districts and Medway Council. It is anticipated that they will be considering their response to these changes during the next few months, at which point they will be contacting the Districts to formally discuss the implications.
- 1.4 Alternative Action and why not Recommended
- 1.4.1 The Council needs to be informed of the announcement by the Department for Transport of changes in Concessionary Travel administration, of its potential effects on residents, and the expected financial implications to enable timely consideration to be given to these matters and for residents to be informed. Some of these matters will only become clearer once Kent County Council has taken a view on how it intends to administer the new system and which

discretions it will then continue to provide. These matters will be the subject of a subsequent report or reports.

#### 1.5 Impact on Corporate Objectives

1.5.1 A place to achieve, prosper and thrive – A place to live and enjoy -

The concessionary fares scheme enables people to take advantage of the bus services that are available in the borough to access developing retail, cultural and leisure opportunities. Any restriction may therefore limit the access that some persons will have to these services.

A place that is clean and green -

The concessionary fare schemes encourage people to use public transport rather than the private car which benefits the environment.

#### 1.6 Risk Management

1.6.1 There is a risk that the forthcoming consultation by DCLG in July 2010 may result in an adverse transfer of Formula and Special Grant funding from the Council to Kent County Council placing financial pressure on other council services.

With the change of responsibility for the National Bus Pass to Kent County Council they may decide not to continue with one or more of the current bus pass discretions. This could result on pressure being placed on the Council to provide funding through its well being powers to enable them to continue.

There is a potentially serious financial risk for the Park and Ride service should Kent County Council decide to classify it as a "special element service" so that it no longer receives concessionary fares revenue.

Discussions will therefore be taking place with Kent County Council during the coming months to ensure that they are fully aware of the need for such discretions.

#### 1.7 <u>Other Implications</u>

1.7.1

1. Financial

2. Staffing



|    |                                       | X |
|----|---------------------------------------|---|
| 3. | Legal                                 |   |
| 4. | Equality Impact Needs Assessment      |   |
| 5. | Environmental/Sustainable Development |   |
| 6. | Community Safety                      |   |
| 7. | Human Rights Act                      |   |
| 8. | Procurement                           |   |
| 9. | Asset Management                      |   |

#### 1.7.2 FINANCIAL CONSIDERATIONS

The following table indicates the expected cost of the National Bus Pass for 2009/10 based on the latest estimates as at the end of 2009.

| NATIONAL BUS PASS ESTIMATED | COSTS 2009/10 | £ |
|-----------------------------|---------------|---|
|-----------------------------|---------------|---|

| Total cost of reimbursing bus operators within Kent | 18,788,599 |
|---|------------|
| Contribution by KCC for travel between 0900/0930    | 602,467    |
| Total paid by Kent Districts and Medway Council     | 18,186,132 |
| Of this Maidstone Borough Council pays              | 1,883,390  |
|   |            |

| Special Grant | 455,000 |
|---------------|---------|
| Formula Grant | 616,670 |

Balance funded by Maidstone Borough Council 811,720

Note: Approx. 26,000 residents are currently in receipt of bus passes. The Borough Council is required to pay for all journeys made by National Bus Pass holders in the authority's area irrespective of where they live.

Administration costs are not included in the above.

| CURRENT DISCRETIONS | - ESTIMATED COSTS 2009 | /10 £ |
|---------------------|------------------------|-------|
|---------------------|------------------------|-------|

0900/0930 (currently funded by Kent County Council) 62,000 Companion passes (currently funded by MBC) 12,000 (Estimate based on additional journeys made by the companion and 151 passes currently on issue. The holder is eligible to retain a basic bus pass)

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Park and Ride 195,000 Community Transport 7,000 (This is likely to increase to £15,000 in 2010/11 as only one of the two intended schemes has so far commenced operation)

#### 1.7.3 STAFFING IMPLICATIONS

The work on concessionary travel is currently split between Planning Policy and Customer Services. Once Kent County Council have indicated whether they wish to retain any part of the pass issuing function at a district level it will be necessary to consider the resource and staff implications of this. This currently equates to the equivalent of one FTE in Customer services.

#### 1.8 <u>Background Documents</u>

#### 1.8.1 None.

| NO REPORT WILL BE ACCEPTED WITHOUT THIS BOX BEING COMPLETED |
|---|
| Is this a Key Decision? Yes No X                            |
| If yes, when did it appear in the Forward Plan?             |
| Is this an Urgent Key Decision? Yes No X                    |
| Reason for Urgency  |
| None  |
|   |

#### **How to Comment**

Should you have any comments on the issue that is being considered please contact either the relevant Officer or the Member of the Executive who will be taking the decision.

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# Department for Transport

December 2009

#### CONCESSIONARY BUS TRAVEL - BULLETIN #19

A package of reforms to concessionary bus travel in England was announced on 9 December as part of the Pre-Budget Report (PBR).

The PBR statement includes an estimate of potential efficiencies of £180 million per annum from 2012/13 (against an estimate of a rising baseline cost for concessionary travel in the absence of any changes). This estimate is based on the combined impact of a number of different reforms, which should collectively put concessionary travel on a sustainable footing going forward.

A detailed set of Questions and Answers with regard to the announcements can be found on our website at the link below and are being distributed with this bulletin.

http://www.dft.gov.uk/pgr/regional/buses/concessionary

#### **Administrative Reform**

The package announced in the PBR includes plans for the longer term reform of the way in which the concessionary travel scheme is administered. Subject to parliamentary approval, from April 2011 responsibility for the administration of concessionary travel (including both the statutory minimum concession and discretionary travel concessions) will move exclusively to upper tier local authorities (e.g. county councils, unitaries and PTEs).

This announcement follows a consultation earlier in the year which looked at a number of options for changes to the administration of concessionary travel. Thank you to all those who responded to this consultation - we received over 200 responses in total.

The statutory minimum bus concession is a successful and popular policy that the Government intends to continue offering to older and disabled people in England. It is therefore important to ensure that the right structures are in place to implement and administer it and that they are sustainable in the longer term.

Significant changes have taken place to the scope of concessionary travel in England over the past decade. Despite these changes, and an associated rise in funding, the administrative arrangements for concessionary travel have remained the same. Moving the administrative responsibility to upper tier local authorities will play a key part in the long term sustainability of the scheme.

This reform will bring with it many benefits, including:

- Enabling efficiencies to be realised, through economies of scale and by reducing the number of negotiations with bus operators;
- Making accurate funding by formula easier (due to the reduced number of authorities involved);
- Harmonising concessionary travel with wider transport authority responsibilities for the first time; and
- Assisting with the roll-out of smart ticketing (due to the increased capacity and wider geographical scope of upper tier authorities)

The full consultation response document is available at:

http://www.dft.gov.uk/pgr/regional/buses/concessionary

#### Change in Age of Eligibility

The Pre-Budget Report announcement also included plans to make changes to the age of eligibility for concessionary bus travel in line with changes that are being made to harmonise eligibility for pensioner benefits with the state pension age from April 2010.

As the pensionable age for women gradually increases from 60 to 65 over the ten-year period from 2010 to 2020, so too will the age of eligibility for the concessionary bus pass for both men and women.

The changes to the age of eligibility will not impact on anyone already in possession of a bus pass. The changes will only affect those due to turn 60 on or after 6th April 2010.

Until pensionable age is equalised between the sexes in 2020, men will continue to become eligible for a concessionary bus pass when they reach the pensionable age of a woman born on the same day.

#### Reimbursement

After consulting with stakeholders, we have decided on reflection not to issue revised reimbursement guidance until the outcome of the recent judicial review hearing becomes clear.

We will shortly be receiving final research reports from ITS Leeds to underpin a new approach to reimbursement. We will work with bus operators and local authorities over the coming months to develop an improved approach to reimbursement for use from April 2011. We expect this new approach to be both simpler and more directive and it should lead to more accurate reimbursement across the country.

#### **Ticketing Strategy**

The PBR statement refers to encouraging smart ticketing in England. The Department will be making a detailed announcement on how this will be achieved, including some firm commitments on action by Government, when it launches its smart and integrated ticketing strategy in the next few weeks.

#### 2010/11 Special Grant

We would like to remind you that the consultation regarding the distribution of the concessionary travel special grant allocations to local authorities for 2010/11, as announced by Sadiq Khan on 4 November, closes on 30 December.

The consultation document and response form can be found at:

http://www.dft.gov.uk/pgr/regional/buses/concessionary/informationlocalauthorities/

This consultation is in response to concerns that have been raised by a number of local authorities over the current distribution of the grant and follows a review of the costs incurred by authorities during the first full year of the new concession.

We do hope you will respond positively to the consultation. We would encourage you to respond as early as possible in order to assist us in finalising the grant allocations at the earliest opportunity. This is especially true if you are providing your own evidence in support of a revised estimate of the size of the burden that needs to be funded by the grant.

#### **Concessionary Travel Online Community**

If you would like to discuss the issues raised in this bulletin or anything to do with concessionary travel, with others working in this area then CTOC (the Concessionary Travel Online Community) is the place to go. The community is a forum for partners involved in delivering the concession, including local authorities and bus operators, to share best practice, ideas and practical tips. Follow the link below to sign up:

http://www.communities.idea.gov.uk/c/844620/home.do

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## Concessionary Travel - PBR Announcement Q&As

#### Administrative Reform

#### 1. What options were considered?

The consultation looked at three proposals for how concessionary travel is administered.

- Leaving things as they are (with lower-tier authorities, usually District Councils).
- Moving to higher tier authorities (usually County Councils)
- Centralising administration with the Department for Transport or one of its agencies.
- A further option was to administer the concession at a regional level, although this would require primary legislation and therefore a longer timescale to implement.

#### 2. Why are you making these changes?

A number of problems with the current arrangements for administering concessionary bus travel have been identified by local authorities, stakeholder groups and operators. These include:

- scheme variations across Travel Concession Authority (TCA) boundaries;
- too many negotiations with bus operators;
- lack of capacity in some TCAs;
- difficulty of accurately funding TCAs;
- the non-alignment of TCA and Transport Authority responsibilities.

The Government believes that moving responsibility to upper tier local authorities will help to overcome these problems.

#### 3. When will the changes be made?

Subject to Parliamentary approval the changes will come into force in April 2011, which is the start of the next three year local government finance period.

## 4. Why weren't these changes introduced before the launch of the England-wide concession in April last year?

Introducing England-wide travel in 2008 put considerable demands on local government and operators. It required primary legislation and the issuing of 8 million smartcard passes by 291 local authorities across England. Attempting to change the tier of government responsible at the same time would have made this still more challenging and put the delivery of the concession at risk. The Government took the view that the new concession should be given time to bed in before considering any more changes.

#### 5. Will these changes address the concerns of some local authorities regarding funding?

These proposals are not a response to the funding concerns of a few local authorities. The Department has been working on a review of the administrative structures of concessionary travel since April 2008.

However, we believe that one of several benefits of moving the administration of concessionary travel to a higher-tier of government is that it would allow more accurate funding for concessionary travel.

The changes to the system will provide an opportunity to look again at how the totality of the funding for concessionary travel is distributed for the start of the next three year local government finance settlement, which starts in April 2011.

#### 6. Will local discretionary concessions still be offered?

It is not the intention of these proposed changes to have any impact on the additional entitlements offered by local authorities. We recognise that for many people these discretionary enhancements are the most valuable part of the concession.

Upper tier authorities will be able to take into account the differing needs of their individual residents in determining which discretionary concessions to offer and who is eligible for them and could retain different discretionary concessions in different district areas if they wish.

Even though the responsibility for administering discretionary concessions is being removed from district councils, they will still retain their well-being powers under the Local Government Act 2000 and Local Transport Act 2008. These powers enable all local authorities to promote or improve economic, social, or environmental well-being within their area. District authorities could therefore enter into separate contracts with bus operators to provide travel concessions under these powers (as some already do with respect to offering discretionary concessions to unemployed people). The contracts put in place under these powers would be on a participatory rather than compulsory basis and would be entirely separate to the concessionary travel schemes agreed at a county level under the Transport Acts of 1985 and 2000.

This means that the changes to statutory responsibility need not necessarily have any impact on the current pattern of discretionary concessions in England.

## 7. Why are you moving responsibility for administering discretionary concessions when there wasn't a consensus in favour of this?

The Government believes that in order to deliver the full benefits of administrative change it makes sense to keep responsibility for the statutory minimum and discretionary concessions together. Therefore although there was not a clear consensus on who should administer discretionary concessions, given the majority view in favour of upper tier administration for the statutory minimum concession, we have decided to keep the two responsibilities together at upper tier level.

This view was supported by the majority of the major bus operators and by a number of key passenger representative groups, who as well as recognising the efficiencies from such an approach, believed this would reduce confusion at an operational level.

## 8. I am a district/ county/ unitary council. How will the changes affect the funding I receive from Government?

The changes will have implications for the funding of local authorities from 2011/12. From this point non-metropolitan district councils will no longer receive funding for concessionary travel. Formula grant funding will be directed to county councils, unitary authorities, metropolitan districts and the 33 Travel Concession Authorities in London from 2011/12.

In addition to formula grant funding, Travel Concession Authorities currently receive special grant

funding direct from the Department for Transport. The special grant funding is solely to cover the additional cost of the improved concession that was introduced in April 2008. The current intention is to divert this funding into formula grant once the new concession has bedded in. Special Grant is currently paid to the Passenger Transport Executives in metropolitan areas and to London Councils in London. If this grant were to continue beyond 2011, there would be no change in the arrangements for PTEs, London and unitary authorities following the administrative changes.

Communities and Local Government (CLG) will consult separately on the funding implications of the changes as part of the formal consultation on the next three-year local government finance settlement. This consultation is scheduled to commence in July 2010.

#### 9. Does this mean that county councils will have to reissue concessionary bus passes in 2011?

No. Current passes will remain valid until their expiry date, as is already the case in those authority areas which have recently become unitary authorities.

From April 2011 it will be up to county councils to decide on the best way to issue passes going forward. One option will be for district councils to continue to undertake this activity on behalf of the county.

#### Change in Age of Eligibility

#### 10. I reach the age of 60 after 6th April 2010. When will I get my bus pass?

From 6th April 2010, the age of eligibility for concessionary travel for women will be pension age and for men it will be the pensionable age of a woman born on the same day.

The state pension age for women is rising by five years over a period of ten years. The age of eligibility will rise incrementally, that is, in stages, between 2010 and 2020. The earliest age for men and women to get bus passes will therefore rise gradually, from 60 on 6 April 2010 to 65 on 5 April 2020. The Government decided that this would be the fairest method, rather than introduce a one-off rise which would leave those currently close to retirement age facing a full five-year delay.

The age of eligibility for the state pension is scheduled to rise by two months every one month. This means the earliest date on which you can get your bus pass will depend on which month you were born in and will not fall on your birthday. The table below sets out when those approaching the age of 60 will become eligible for their concessionary bus pass.

| Table 1 - Dates of Eligibility for Concessionary Bus Passes |  |
|---|--|
| Period within which date of birth falls                     | Day become eligible for concessionary bus pass |
| Before and including 5th April 1950                         | Date of 60th birthday                          |
| 6th April 1950 to 5th May 1950                              | 6th May 2010                                   |
| 6th May 1950 to 5th June 1950                               | 6th July 2010                                  |
| 6th June 1950 to 5th July 1950                              | 6th September 2010                             |
| 6th July 1950 to 5th August 1950                            | 6th November 2010                              |
| 6th August 1950 to 5th September 1950                       | 6th January 2011                               |
| And so on   |  |

There is also a ready reckoner tool which enables people affected by the pension age changes to see at

what age they become eligible for their state pension and associated benefits. You can find this on the DirectGov website at:

#### http://pensions.direct.gov.uk/en/state-pension-age-calculator/home.asp

For the purposes of working out the date of eligibility for the bus pass using this tool, you should enter your gender as female. The date of state pension age calculated will be the date on which you become eligible for the concessionary bus pass. However if you are male, this will not necessarily be the same date on which you become entitled to the state pension.

#### 11. Are you taking my bus pass away from me?

Absolutely not. For people who have already reached the age of 60 or are due to do so before 6th April 2010 there will be no change whatsoever. Even if you have not already taken up your entitlement to a bus pass, you will be unaffected by the changes if your 60th birthday is before 6th April 2010.

#### 12. Will I have to wait until I'm 65 to get my bus pass?

You will only have to wait until you are 65 to get a bus pass if you were born after 5th April 1955. See the 'When will I get my bus pass question' above for details on how to calculate when you will be eligible for a bus pass.

#### 13. Why have working age men been entitled to a bus pass in the past?

The purpose of the concession has always been to provide greater freedom and independence to older people in their retirement. Until 2002, eligibility for the concessionary bus pass was linked to the state pension age, meaning women became eligible at 60 and men at 65.

However, in 2000 this difference was challenged as discriminatory in the European Court of Human Rights. The Government pre-emptively took the decision to lower the age of entitlement for men and in 2002 new legislation was passed that equalised the age of eligibility for both sexes at 60. However, this meant that, for the first time, concessionary bus travel was made available to older people of working age.

With the difference in state pension age for men and women set to disappear between 2010 and 2020, it is appropriate to re-establish the link with pension age and remove the anomalous position of working age citizens receiving free bus passes.

#### 14. What about other age-related benefits I'm entitled to?

The Government has already announced that the entitlement age for a number of other benefits currently available at 60, such as pension credit and winter fuel payments will increase in line with changes to the female state pension age.

In addition to confirming that the age of eligibility for concessionary travel will increase in line with the pension age changes, the Government also announced in the Pre-Budget Report that the age of eligibility for free prescriptions will increase.

Further information can be obtained from the DirectGov website or directly from the Government Departments that offer other age-related benefits.

No one currently entitled to other age-related benefits will be affected. The changes will only affect those due to turn 60 on or after 6th April 2010.

#### 15. How many people will be affected by this change?

In 2010, around 92,000 older people will be affected. By 2020 there will be around 3 million people aged between 60 and 64 who will not be eligible for a bus pass until they are 65.

#### 16. Will you be cutting money paid to local authorities for concessionary travel?

These changes are expected to generate savings for local authorities, which will be taken into account when funding allocations are set in future local government finance settlements. No reductions are being made to the overall amount of funding available for concessionary travel in 2010/11 as a result of these changes.

There is an entirely separate consultation process underway at the moment with regard to the special grant funding allocations for 2010/11, which may result in adjustments to the grant allocations for individual authorities in 2010/11. However the total amount of special grant funding available in 2010/11 will remain unchanged at £223m.

#### 17. I live in Wales / Scotland / Northern Ireland - when will I get my bus pass?

Concessionary travel is a devolved policy area so the arrangements in Scotland, Wales and Northern Ireland will be a matter for the devolved administrations.

Currently the age of entitlement in Scotland, Wales and Northern Ireland is 60.

#### Other Q&A

### 18. The PBR announcement referred to £180m of efficiencies from concessionary travel. How will this be achieved?

There are a number of areas of work which are expected to generate efficiencies. These include the change in the age of eligibility for the concession, streamlining of the administration of concessionary travel, proposals to simplify how bus operators are reimbursed for carrying concessionary passengers and the Government's wider strategy on smart and integrated ticketing. This is an estimated figure for potential savings in 2012/13 in relation to a further estimate of the cost of concessionary travel in that year, which could be expected to rise over time without these changes.

## 19. What changes are being made to the way in which bus operators are reimbursed for concessionary travel?

None yet. The current approach based on the existing regulations and guidance will continue for the time being. However the Department has commissioned detailed research on this area and is in discussion with bus operators and local authorities about how the process can be improved. It is likely a much simplified and more directive approach will be in place from April 2011.

## 20. What is the Government doing to speed up the rollout of smartcards across the bus network?

The Department for Transport has recently concluded a consultation process on smart and integrated ticketing. The Government's strategy on smart and integrated ticketing will be published very shortly. It will set out a number of concrete commitments aimed at speeding up the rollout of smart ticketing across England.

#### 21. Isn't the concessionary travel scheme unsustainable in the long term?

There are no plans to withdraw the concessionary bus pass. The right to free bus travel for older and disabled people is enshrined in Primary Legislation.

Concessionary travel is a popular policy that gives greater freedom and independence to 11 million older and disabled people and a recent survey suggests around 95% of the population believe it's right that they are entitled to travel for free on off-peak buses.

#### 22. Are you introducing means testing?

Absolutely not. The right to free bus travel for older and disabled people is enshrined in Primary Legislation. The Government has no plans to introduce means testing for concessionary bus travel and local authorities have no powers to apply means-testing to those applying for a pass in their areas.

For related documents, pages and internet links, see the column on the right.

### APPENDIX B



David Petford
Chief Executive
David Edwards
Director of Change &
Environmental Services
Alison Broom
Director of Prosperity
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Concessionary Travel
Department for Transport
3/11 Great Minster House
76 Marsham Street
London SW1P 4DR

Date: 30 December 2009

My ref: CG/AB/CC/kl

Your ref:

Dear Sir/Madam,

#### CONSULTATION RESPONSE: LOCAL AUTHORITY SPECIAL GRANT FUNDING IN 2010/11 FOR THE NATIONAL BUS CONCESSION IN ENGLAND

Thank you for the opportunity to comment on your proposals for changes to Special Grant Funding. I have chosen to reply to this consultation by letter as I consider that the questions specifically asked in your response template document do not enable me to address several important issues and concerns that Maidstone has concerning the distribution of grant payments.

Whilst the proposed changes to the distribution of the Special Grant are to be welcomed in principle they only address part of this Council's concerns about the funding arrangements for concessionary travel. It is our view that the grant arrangements should fully reflect the costs of the service overall. The changes proposed affect only one element of grant and will not remedy the fundamental problem that for many authorities, including Maidstone, the National Bus Pass arrangements are inadequately funded.

We would therefore urge you to address the distribution of all funding to support concessionary travel so that it more closely matches the cost of providing the scheme. It would be helpful to do this for the financial year 2010/11. While it may be the case that the overall funding levels are appropriate at a national or sub-regional level – at a District level this is certainly not the case. This has an adverse effect for Maidstone where the core funding allocation is insufficient and consequently the local tax payer

funds the difference. Any system which is not clearly related to the actual total overall cost of the concession is obviously flawed, unreasonable and not "fit for purpose".

If this rationalisation cannot be achieved for 2010/11 then there is a strong imperative to do so in advance of the transfer from Districts to higher tier authorities planned for April 2011. We are also aware of other potential changes to the scheme for example relating to age eligibility criteria; it would be helpful to have clarity in the core funding arrangements before these further changes to the scheme criteria are made.

It is also difficult to have any faith in the figures that presented for future allocation of Special Grant as you provide no detailed formula as to how the allocation has been calculated. Additionally there is also no apparent provision for dealing with unexpected cost increases and pressures in the coming 2010/11 financial year. In particular there is an absence of provision for circumstances where there is a successful operator appeal with consequent negative effects on the cost of the concession.

Finally we are concerned that announcements regarding funding should be made so late when our planning for the 2010/11 financial year is largely complete and that you are considering making further adjustments some time in 2010 once you have considered these responses. This undermines our ability to effectively plan our budgets and maintain our excellent record for use of resources and performance management. Such late decisions on funding are unacceptable. In your third question you have asked if quarterly returns can be provided on actual and forecast spending. Given the nature of the current system and the need to check and audit such information, actual figures are often not arrived at until some months after the end of the period concerned. Maidstone is content to provide information on the basis that there is a clear understanding and acknowledgement of the timeliness and robustness of this data given the comments above and a commitment from government that the actual costs are matched by grant funding.

On the basis of experience over recent months there is concern that you may simply take such information and then decide to make arbitrary, unexplained changes to funding levels and continue to fail to meet the actual cost of the concession. The fact that there may be enough total funding in the overall system does not help an authority that does not receive enough. There is no mechanism that would permit such an authority to obtain funds from another that was over provided.

Your fourth question asks for information on the reimbursement arrangements entered into with bus operators. In current schemes some of

this information may be provided on a commercially sensitive basis to the scheme administrators and it is currently unclear whether this can be released into the public domain.

In summary I once more reiterate that individual aspects of funding the national bus pass should not be taken in isolation. It is essential that the overall cost of concessionary travel to an authority is clearly met by central Government. Any information that is collected to better inform the situation must be used to fairly address the overall funding situation and not to make unexplained changes at a late stage in the financial process.

Yours faithfully

Cllr Christopher Garland

Leader

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