

AGENDA

CABINET MEETING



Date: Wednesday 10 April 2013
Time: 6.30 p.m.
Venue: Town Hall, High Street,
Maidstone

Membership:

Councillors Garland (Chairman), Greer, Hotson,
Paine, Mrs Ring and J.A. Wilson

Page No.

1. Apologies for Absence
2. Urgent Items
3. Notification of Visiting Members
4. Disclosures by Members and Officers
5. Disclosures of lobbying
6. To consider whether any items should be taken in private because of the possible disclosure of exempt information
7. Minutes of Previous Meeting

1 - 7

Continued Over/:

Issued on 2 April 2013

The reports included in Part I of this agenda can be made available in **alternative formats**. For further information about this service, or to arrange for special facilities to be provided at the meeting, **please contact JANET BARNES on 01622 602242**. To find out more about the work of the Cabinet, please visit www.maidstone.gov.uk

**Alison Broom, Chief Executive, Maidstone Borough Council,
Maidstone House, King Street, Maidstone Kent ME15 6JQ**

KEY DECISION REPORTS

- | | | |
|----|--|---------|
| 8. | Report of the Head of Business Improvement - Customer Service Improvement Strategy 2013-16 | 8 - 41 |
| 9. | Report of the Head of Human Resources - Workforce Strategy | 42 - 77 |

NON-KEY DECISION REPORTS

- | | | |
|-----|---|---------|
| 10. | Report of the Regeneration & Economic Development Overview & Scrutiny Committee - Visitor Information Centre Review | 78 - 91 |
|-----|---|---------|