

AGENDA

STRATEGIC LEADERSHIP AND CORPORATE SERVICES OVERVIEW AND SCRUTINY COMMITTEE MEETING



Overview and Scrutiny

Date: Tuesday 4 March 2014
Time: 6.30 pm
Venue: Town Hall, High Street, Maidstone

Membership:

Councillors: Black, Butler, Mrs Gooch (Chairman), Mrs Grigg
(Vice-Chairman), Hotson, D Mortimer, Nelson-Gracie,
Mrs Parvin and Pickett

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1. **The Committee to consider whether all items on the agenda should be webcast**
2. **Apologies**
3. **Notification of Visiting Members/Witnesses**
4. **Notification of Substitute Members**
5. **Disclosures by Members and Officers**
6. **To consider whether any items should be taken in private because of the possible disclosure of exempt information**
7. **Minutes of the Meeting held on 4 February 2014** 1 - 4
8. **Review of Complaints October - December 2013 (Quarter 3)** 5 - 23
Interviews with: Sam Bailey, Research and Performance Officer;
Rob Jarman, Head of Planning and Development; Ryan
O'Connell, Mid Kent Planning Support Manager; Jason Taylor,
Parks and Leisure Services Manager; and Councillor Moss,
Cabinet Member for Corporate Services

Continued Over/:

Issued on 24 February 2014

Alison Broom

**Alison Broom, Chief Executive, Maidstone Borough Council,
Maidstone House, King Street, Maidstone Kent ME15 6JQ**

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| 9. Quarter 3 KPI Performance Report | 24 - 55 |
| Interviews with Clare Wood, Policy and Performance Officer;
and Councillor Moss, Cabinet Member for Corporate Services | |
| 10. The Council as a Business Review (Follow Up) | 56 - 64 |
| Interviews with Cllr Brian Moss, Cabinet Member for Corporate
Services; and Cllr Malcolm Greer, Cabinet Member for Economic
and Commercial Development | |
| 11. The Capital Programme Review (Follow Up) | 65 - 74 |
| Interviews with Cllr Chris Garland, Leader of the Council; and
Cllr Brian Moss, Cabinet Member for Corporate Services | |
| 12. Future Work Programme | 75 - 97 |
| Report attached for consideration | |

The reports included in Part I of this agenda can be made available in **alternative formats**. For further information about this service, or to arrange for special facilities to be provided at the meeting, **please contact Christian Scade on 01622 602523**. To find out more about the work of the Overview and Scrutiny Committees, please visit www.maidstone.gov.uk/osc