

# AGENDA

## STRATEGIC LEADERSHIP AND CORPORATE SERVICES OVERVIEW AND SCRUTINY COMMITTEE MEETING



Overview and Scrutiny

Date: Tuesday 2 September 2014  
Time: 6.30 pm  
Venue: Town Hall, High Street, Maidstone

Membership:

Councillors: Ash, Butler, Edwards-Daem, Mrs Gooch (Chairman),  
Mrs Grigg, Long, Mrs Parvin, Pickett and Mrs Stockell  
(Vice-Chairman)

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1. **The Committee to consider whether all items on the agenda should be webcast**
2. **Apologies**
3. **Notification of Substitute Members**
4. **Notification of Visiting Members/Witnesses**
5. **Disclosures by Members and Officers**
6. **To consider whether any items should be taken in private because of the possible disclosure of exempt information**
7. **Minutes of the Meeting held on 5 August 2014** 1 - 8
8. **Complaints Report Quarter 1 2014/2015** 9 - 34  
Interview with Clare Wood, Policy and Performance Officer
9. **Future Work Programme and SCRAIP Update** 35 - 65  
Report attached for consideration.

**Continued Over/:**

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**Issued on 20 August 2014**

*Alison Broom*

**Alison Broom, Chief Executive, Maidstone Borough Council,  
Maidstone House, King Street, Maidstone Kent ME15 6JQ**

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