

AGENDA

STRATEGIC LEADERSHIP AND CORPORATE SERVICES OVERVIEW AND SCRUTINY COMMITTEE MEETING



Overview and Scrutiny

Date: Tuesday 2 December 2014
Time: 6.30 pm
Venue: Town Hall, High Street, Maidstone

Membership:

Councillors: Ash, Black, Butler, Edwards-Daem, Mrs Gooch
(Chairman), Mrs Grigg, Long, Pickett and Mrs Stockell
(Vice-Chairman)

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1. **The Committee to consider whether all items on the agenda should be webcast**
2. **Apologies**
3. **Notification of Substitute Members**
4. **Notification of Visiting Members/Witnesses**
5. **Disclosures by Members and Officers**
6. **To consider whether any items should be taken in private because of the possible disclosure of exempt information**
7. **Minutes of the Meeting held on 7 October 2014** 1 - 6
8. **Complaints Report Quarter 2 2014/15** 7 - 33
Interview with Sam Bailey, Research and Performance Officer
9. **Mid-Year Strategic Plan Performance Update 2014 15** 34 - 72
Interview with Clare Wood, Policy and Performance Officer

Continued Over/:

Issued on 24 November 2014

Alison Broom

**Alison Broom, Chief Executive, Maidstone Borough Council,
Maidstone House, King Street, Maidstone Kent ME15 6JQ**

10. Future Work Programme and SCRAIP Update

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Report attached for consideration.

The reports included in Part I of this agenda can be made available in **alternative formats**. For further information about this service, or to arrange for special facilities to be provided at the meeting, **please contact Poppy Brewer on 01622 602242**. To find out more about the work of the Overview and Scrutiny Committees, please visit www.maidstone.gov.uk/osc