












## 2014/15 Licensing Partnership Performance Report













### MAIDSTONE BOROUGH COUNCIL

Description	Quarters				Annual			
	Q1 2014/15	Q2 2014/15	Q3 2014/15	Q4 2014/15	2014/15			
	Value	Value	Value	Value	Value	Target	Status	Note
Percentage of valid personal licences processed within two weeks	100%	100%	100%	100%	<b>100%</b>	95%		116/116 applications
The percentage of valid temporary event notices processed within 72 hours	100%	100%	100%	100%	<b>100%</b>	90%		329/329 notices
Percentage of applications for new and variation premises licences processed within two calendar months	100%	100%	100%	100%	<b>100%</b>	95%		36/36 applications
Percentage of HC vehicle licences issued with 5 days	100%	93.75%	100%	100%	<b>98.51%</b>	90%		66/67 applications
Percentage of PH vehicle licences issued within 5 days	88.89%	98.68%	96.55%	96.92%	<b>95.42%</b>	90.00%		251/262 applications
Length of time from validation to issue of HC and dual driver licences (Percentage within 10 days)	100%	100%	100%	100%	<b>100%</b>	90%		49/49 applications
Length of time from validation to issue of PH driver licence (Percentage issued within 10 days)	94.44%	100%	100%	100%	<b>99.18%</b>	90%		106/107 applications
Percentage of PHO licences issued within 10 days	79.31%	72.73%	91.3%	100%	<b>84.27%</b>	90%		75/89 applications
The number of taxi enforcement checks completed (one per taxi vehicle)	5	45	104	58	<b>212</b>	180		
Premises licensing enforcement visits	1	47	57	73	<b>178</b>	180		
Percentage of applications outstanding	3.09%	4.49%	2.13%	1.22%	<b>2.74%</b>	<10%		13/474 over 1 month old












## SEVENOAKS DISTRICT COUNCIL

Description	Quarters				Annual			
	Q1 2014/15	Q2 2014/15	Q3 2014/15	Q4 2014/15	2014/15			
	Value	Value	Value	Value	Value	Target	Status	Note
The percentage of valid personal licences processed within 2 weeks	100.00%	100.00%	100.00%	100.00%	<b>100.00%</b>	95.00%		87/87 applications
The percentage of valid temporary event notices processed within 72 hours	100.00%	100.00%	100.00%	100.00%	<b>100.00%</b>	90.00%		371/371 notices
Percentage of applications for new and variation of premises licences processed within 2 calendar months (from date of validation to issue date)	DIV/0	100%	100%	50%	<b>85.71%</b>	95%		6/7 applications
Length of time from validation to issue of HC vehicle licence - target 5 working days	93.1%	98.41%	100%	100%	<b>97.87%</b>	90%		230/235 applications
Length of time from validation to issue of PH vehicle licence - target 5 working days	80%	100%	100%	100%	<b>96.15%</b>	90%		100/104 applications
Percentage of Hackney Carriage driver licenses issued within 10 days of validation	96.00%	95.24%	100.00%	100.00%	<b>97.73%</b>	90.00%		86/88 applications
Percentage of Private Hire driver licenses issued within 10 days of validations	87.50%	92.31%	100.00%	100.00%	<b>95.75%</b>	90.00%		45/47 applications
Percentage of Private Hire Operator licenses issued within 10 days of validations	75.00%	100.00%	100.00%	100.00%	<b>95.24%</b>	90.00%		20/21 applications
The number of taxi enforcement checks completed (one per taxi vehicle)	24	26	33	27	<b>110</b>	84		
Number of monthly premises licensing enforcement visits due that were undertaken	61	62	78	72	<b>273</b>	240		
Percentage of all applications outstanding for more than one month	2.38%	2.94%	1.06%	1.85%	<b>2%</b>	<10%		5/261 over 1 month old

**TUNBRIDGE WELLS BOROUGH COUNCIL**

Description	Quarters				Annual			
	Q1 2014/15	Q2 2014/15	Q3 2014/15	Q4 2014/15	2014/15			
	Value	Value	Value	Value	Value	Target	Status	Note
Percentage of valid personal licences processed within two weeks	100%	100%	100%	100%	<b>100%</b>	95%		68/68 applications
% of valid temporary event notices processed within 72 hours	100%	100%	98.84%	100%	<b>99.73%</b>	90%		366/367 notices
% of applications for new and variation premises licences	100%	71.43%	100%	100%	<b>92%</b>	95%		23/25 applications
% of HC vehicle licences issued with 5 days	91.43%	97.37%	100%	100%	<b>97.28%</b>	90%		143/147 applications
% of PH vehicle licences issued within 5 days	79.07%	94.44%	97.56%	100%	<b>92%</b>	90%		138/150 applications
% of dual driver licences issued within 30 days	95%	100%	100%	100%	<b>98.78%</b>	90%		81/82 applications
% of PHO licences issued within 30 days	100%	100%	100%	100%	<b>100%</b>	90%		24/24 applications
No. of taxi enforcement checks completed (one per taxi vehicle)	34	23	41	31	<b>129</b>	120		
Premises licensing enforcement visits	30	41	171	49	<b>291</b>	120		
% of applications outstanding	3.05%	2.74%	4.55%	4.76%	<b>3.59%</b>	<10%		10/307 over 1 month old

## LICENSING PARTNERSHIP

Description	Quarters				Annual			
	Q1 2014/15	Q2 2014/15	Q3 2014/15	Q4 2014/15	2014/15			
	Value	Value	Value	Value	Value	Target	Status	Note
Valid Personal Licenses Processes within two weeks	100%	100%	100%	100%	<b>100%</b>	95%		261/261 applications
Valid Temporary Event Notices Processed within 72 hours	100%	100%	99.61%	100%	<b>99.91%</b>	90%		1047/1048 notices
Length of time to process an application from date of validation to issue date for new and variation of premises (not DPS)	100%	92%	100%	92.31%	<b>95.59%</b>	95%		65/68 applications
Length of time from validation to issue of HC vehicle licence (MPI) - within 5 working days	93.69%	97.44%	100%	100%	<b>97.77%</b>	90%		439/449 applications
Length of time from validation to issue of PH vehicle licence (MPI) - within 5 working days	84.13%	97.92%	97.78%	98.2%	<b>94.57%</b>	90%		489/516 applications
Length of time from validation to issue of HC and dual driver licence (MPI) - within 10 working days	96.08%	98.21%	100%	100%	<b>98.64%</b>	95%		217/220 applications
Length of time from validation to issue of PH driver licence (MPI) - within 10 working days	100%	100%	100%	100%	<b>100%</b>	95%		166/169 applications
Length of time from validation to issue of PHO licence (MPI) - within 10 working days	82.05%	81.25%	93.94%	100%	<b>88.81%</b>	90%		119/134 applications
Taxi Compliance checks completed (one per Taxi Vehicle)	63	94	178	116	<b>451</b>	384		
Premises compliance monthly visits	92	150	306	194	<b>742</b>	540		
Percentage of applications outstanding for more than one month	2.92%	3.48%	2.48%	2.25%	<b>2.8%</b>	<10%		33/1086 over 1 month old