

Heath, Michael - GT HTW

From: Traffic Regulation Orders - GT KH
Sent: 20 March 2015 14:06
To: Heath, Michael - GT HTW
Subject: FW: (TRO/Experimental/Chatham Road): Objection.
Attachments: DSCN0762.JPG; DSCN0763.JPG

From: [REDACTED]
Sent: 20 March 2015 11:34
To: Traffic Regulation Orders - GT KH
Subject: (TRO/Experimental/Chatham Road): Objection.

Dear Mr Burr

I am writing further to my previous e-mail of Thursday 12 February 2015. My objections are made in a personal capacity as a user of the cycle route.

Shortly after lodging my initial objection, Michael Heath of KCC contacted me to advise that the scheme as I had encountered it was incomplete. He explained that the intention was to prevent all HGV parking in the area to resolve associated issues of anti-social behaviour.

He further added that to mitigate the impact on cyclists the adjacent footway would be converted to a cycletrack.

Yesterday I returned to the area. The measures to prevent HGV parking appear to be complete. There has been a cut of the vegetation along the footway and signing added to indicate its shared use by equestrians, pedestrians and cyclists.

The cycle route is part of National Cycle Network Route 17, giving access for leisure riders between Maidstone and the Pilgrims Cycle Trail, an Explore Kent route. It is the principal alternative for cyclists who would otherwise use the A229 (National Speed Limit dual carriageway) and it is the prime cycle commuting route between Maidstone and the Medway Towns.

It is a significant cycle route and deserving of the highest possible standards.

LTN 2/08 8.5.2 states that "The minimum recommended width for a two-way cycletrack is 3 metres." That position is also supported by DMRB TA90/05. The existing footway is around 1 metre wide for significant parts of it's length. The condition of the footway is also extremely hazardous, I attach photographs. It is not fit for purpose.

Was a Non-Motorised User safety audit conducted before the implementation of the scheme and the conversion of the footway?

I continue to object to the scheme as it has had a significant negative impact on the safety and convenience of cyclists. Its design ignores the underlying principles of LTN 2/08, particularly the "Hierarchy of Provision".

There is considerable scope to provide provision for cyclists within the sections of carriageway removed from use by this scheme. I cannot understand why the opportunities presented by this scheme to improve the provisions for cyclists have not been taken.

Yours sincerely

[REDACTED]

On Thursday, 12 February 2015, 22:30, [REDACTED] > wrote:

Dear Mr Burr

I am writing to object to the implementation of the above order in its current form.

My objections are raised as a user of National Cycle Network Route 17 that follows Chatham Road. My objections are made in a personal capacity and do not reflect the opinions of any group.

Before the scheme was implemented cycle traffic used the northbound lane to a point immediately before the "no entry" signs and then crossed to a shared footway/cycletrack to continue north. Southbound cyclists would leave the cycletrack at the same point to join the southbound carriageway.

With the relocation of the "no entry" approximately 500 metres further south the cycle route has been severed. One of the stated aims of the experimental order is ""to preserve the amenities of the area through which the road runs ". The scheme in its present form fails to preserve the northbound route for cyclists.

Urgent arrangements need to be put in place to allow the safe passage of northbound cycle traffic through the temporary scheme. An instruction requiring cyclists to dismount and use the footway will not be acceptable.

The final scheme must make provision for northbound cycle traffic, ideally within the existing carriageway space. A contraflow lane protected by a kerb would appear suitable. Widening and resurfacing a further length of the footway to accomodate a cycletrack would not be acceptable. The resulting cycletrack would suffer from littering and it's proximity to the parked HGVs would make it's use intimidating.

I find it shocking that the experimental TRO designed to "preserve the amenities of the area through which the road runs" has entirely overlooked the needs of cyclists at this location. There needs to be a review of the process by which this scheme was approved.

Please keep me informed of any further developments and proposals with regard to this scheme.

Yours sincerely

[REDACTED]

Heath, Michael - GT HTW

From: Traffic Regulation Orders - GT KH
Sent: 19 June 2015 15:33
To: Heath, Michael - GT HTW
Subject: FW: TRO/Experimental/Chatham Road
Attachments: IMG_0266.JPG; IMG_0267.JPG

From: [REDACTED]
Sent: 19 June 2015 15:04
To: Traffic Regulation Orders - GT KH
Subject: TRO/Experimental/Chatham Road

Dear Sir/Madam,

I would like to object to the TRO (Reference - TRO/Experimental/Chatham Road) in its current form. This scheme fails to take into account cycling in any way, simply putting up signs on an incredibly inadequate footway to allow cycling is unacceptable. The space currently being used for nothing between the carriageway should be used as the cycle facility. I attach photos of my bike in the space that should be used for the cycle facility, and in the space I am expected to cycle in (cycle being a generous use of the word, since parts are are so narrow with overgrown vegetation it is impossible to cycle).

The current scheme is a complete disaster for non motorised users and so this cannot be allowed to be made permanent in its current form.

Regards,

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Heath, Michael - GT HTW

From: Traffic Regulation Orders - GT KH
Sent: 16 March 2015 15:24
To: Heath, Michael - GT HTW
Subject: FW: EXPERIMENTAL/CHATHAM ROAD / SANDLING

From: [REDACTED]
Sent: 16 March 2015 14:17
To: Traffic Regulation Orders - GT KH; [REDACTED]; messengernews@thekmggroup.co.uk
Subject: EXPERIMENTAL/CHATHAM ROAD / SANDLING

Dear Sirs,

Im afraid that this is an email of complete disgust and complaint.

My first complaint is in relation to the Camera sited on a lampost directly opposite my house that was installed recently. When I asked the installers if it were to be pointing at the entrance of Tollgate Way, as that is where it is needed and has been for many years, instead of relying on my home cctv system to protect the neighbourhood I was told, "No believe it or not it is to protect the lorries". When I picked myself up off the floor I questioned this further and was informed that the lorries are regularly broken into whilst parked so this monitors all traffic down this road so it will be easy to potentially catch the thieves, even though the camera cant even see the lorries, it will rely on a simply pick n mix of vehicles coming down the road between certain times as to which one may have just robbed the lorry.

Never mind we have been broken into 5 times in the last 10 years and so have many other houses on the estate.

And if I am honest this is protecting FOREIGN lorries mainly which adds even more salt into the wound. So its ok to protect cargo and property of people that are not even meant to park there or indeed live in this country but not ok to protect the community 20feet away from the camera.

RIDICULOUS to say the least.

Next is the bigger issue of this completely horrendous and totally stupid scheme that you have placed along the road, not only creating a formula one race track but also totally and utterly ruining the aesthetics of what was essentially a fairly quiet country road, un maintained, and yes at night was unfortunately subject to lorries parking and causing a disturbance to some of the houses but they were all gone very early in the morning and being totally honest, never really caused that much of a problem, apart from litter and some noise to the houses in close proximity.

You have now installed what you believe to be a solution which is pretty much the most ridiculous and unsympathetic to eye solution that you could have possibly dreamed up. It has totally ruined the countryside aspect of the road, it has probably devalued the houses on Chatham Road and facing the road such as mine, the boy racers are now coming tearing down the road as it has an inbuilt race track with a chicane, turning into Tollgate Way and out of tollgate way is now DANGEROUS especially if there is a car coming from each direction and then there is only just about enough room to do it and IF the bus stops at the stop its REALLY a problem!!!

Also the second part of the road where you have today started to install the other bollards which I thought I read on the notice, that it would remain with cones for a few more months to trial it and I beleive that the closing date for complaints is June or July ?? is far too Narrow, again if the bus is coming down the road you have to almost stop to let it pass, and it now prevents residents from parking out on the road also. Which if a resident wishes to have a gathering or party on the estate, generally most of the vehicles park out on the road, also in the snow MOST of the residents also park their cars out on the Chatham Road as Tollgate way gets badly affected with Ice and Snow and we are unable to get out.

The money that you are spending on this is a complete and utter waste of taxpayers money as it will not work and you will be removing them as quickly as you have installed them.

And in 13 years living here, FINALLY you decide to clear the path so it is safe and clear to walk on, now when the traffic is moved 6 feet away from it!!! but when the traffic was right next to the path you allowed people to walk on a strip of tarmac sometimes 12 inches wide with brambles and nettles etc pushing you further toward the traffic. Priceless !!!

The person(s) responsible for the design and this project are most probably the same people that designed the new road layout at the Running Horse Roundabout.

Why did you not simply add double yellow lines down both sides. Where the yellow lines were originally towards tollgate way nobody ever parked on them. The camera could have been moved up further and signs stating that if you parked on yellow lines you will receive an automatic fine. Yes problematic with Foreign drivers but most of them have company names on side of lorries.

It would generate income, rather than cost money, it would look normal instead of looking like a parade of multiplying penguins standing to attention and it would cost a lot less money.

Give resident permits to park down the house side of chatham road only and it is so so so simple.

Under the freedom of information Act I would ask for the Project Costs for the following :-

1. Old Chatham Road - CCTV Camera Installation and Monitoring
2. Old Chatham Road - Full Project Costs and Install costs in relation to the above.
3. The cost of the entire project including management fees, consultants, new signage installations, etc for the Running Horse Roundabout.

I have also copied this to the local newspapers.

I very much look forward to hearing from you shortly.

Regards

[REDACTED]

Heath, Michael - GT HTW

From: Traffic Regulation Orders - GT KH
Sent: 30 June 2015 10:03
To: Heath, Michael - GT HTW
Subject: FW: KCC Chatham Road, Boxley Experimental One Way Order 2015

From: [REDACTED]
Sent: 28 June 2015 18:22
To: Traffic Regulation Orders - GT KH; [REDACTED]
Subject: KCC Chatham Road, Boxley Experimental One Way Order 2015

Dear Mr Corcoran

I refer to the experimental order that was made on 14th January and has been implemented as a temporary scheme (Reference - TRO/ Experimental/ Chatham Road)

I have used this section of road as a cyclist on several occasions since the temporary order and scheme were implemented. In addition, my wife uses this route 3 times a week to travel to and from work.

We have both found the new arrangements for cyclists to be much less satisfactory than the previous arrangements. The implementation of the shared use footway has not been completed and has only been signed.

The condition and width of the footway is very sub-standard and actively encourages cyclists to use the carriageway in both directions.

Travelling south on the carriageway you are with the flow of traffic and can either use the main 3m wide lane that has been created (although this means potentially blocking vehicles) or cycle behind the bollards (although this presents some hazards when returning to the main running lane).

Travelling north you are confronted by the no entry signs at Tollgate Way, but physically can cycle into the area behind the bollards on the west side of the road up to the chicane and then cross to behind the bollards on the east side of the road (this is potentially hazardous). You can then join the footway as normal at the farm access and ride up behind the service station. Entry to the bollarded off sections is restricted at each end by water filled temporary road barriers, although there is evidence that other road users have moved these to create small gaps.

On Wednesday I tried to use the footway as signed for the first time travelling south. The footway is very narrow, and this was further decreased by high vegetation on the verges on each side, much of which contained nettles. This vegetation had been cut when I used the route on Friday, but is likely to reappear quickly, and with reduced verge maintenance budgets it will be some time before it is cut again. The surface condition of the footway is poor and caused me some hazard whilst I was trying to avoid being stung by nettles. Riding this would not be suitable for my wife's road bike at all.

As currently implemented it appears that the scheme is encouraging cyclists to use the carriageway, potentially to the detriment of their own safety and that of other road users. Recently my wife noted another cyclist going north using the 3m carriageway (against the one way), which was clearly unsafe, but perhaps represents a cyclist voting with their wheels.

Any road scheme needs to take into account the likely behaviour of road users. Cyclists are not saints, and will generally try and take the line of least resistance, like any other road user.

On this basis it strikes me that the shared use footway needs to be implemented in full, with a surface condition and width that is appropriate.

Alternatively, proper provision needs to be made for cyclists on the carriageway in both directions. There are long lengths of carriageway behind the new bollards that are safe for cyclists to use, but some thought would need to be given to how to enter and exit from these, and how to cross quickly and safely from the west to the east side of the road. It is probable that this would be a much cheaper option than a full footway reconstruction and widening over a considerable length.

Arrangements that treat cyclists as second class citizens requiring them to have to continually give way to other road users or use sub-standard facilities are unlikely to work, and may lead to potential hazards if this is not considered properly when this temporary scheme is implemented permanently.

National Cycle Network Route 17 is basically the main road for cyclists travelling to and from Maidstone from the Medway Towns. Encouraging the take up of cycling requires more consideration to be given to cyclists and their needs. This scheme is no different than many I have observed where cyclists are an afterthought, and not enough consideration has been given to the psychology of how cyclists are likely to behave. Unless this is a feature of the final scheme then the situation on Chatham Road will remain of potential hazard to cyclists.

I understand from reading the temporary TRO that the period for representations ends on 15th July. Please take this as a formal objection to the order as currently implemented on the basis of the lack of satisfactory provision for cyclists.

I look forward to receiving your confirmation that my objection has been received and an indication of KCC's intentions with regard to the provision for cyclists as part of any permanent scheme.

I have copied this email to my wife, and also to [REDACTED] who I understand has made direct representations on this issue to John Burr (Director of Highways and Transportation).

Yours sincerely

[REDACTED]

16/09/2015

Enquiry Trace Form - Preview

Enquiry: 160118

Logged by: CRMWEBFORM

on 17/06/2015 22:08

Service: Cycleway

Classification: Fault - Requires programming

Subject: Request For New Cycleway

Desc.: New bollards have been installed on this section of Old Chatham Road, to create a large section of road not doing anything. However cycling and horses have been put onto a pavement completely unsuitable for cycling, even by British standards. The newly bollarded off section should be used for cycling, rather than being completely wasted space.

Street: CHATHAM ROAD (24200293), BOXLEY, KENT

Street Address: CHATHAM ROAD

Area: Maidstone

Location: Between Tollgate Way and the Petrol Station

Ward: Boxley

Street Notes:

Contact: John Coupe

Telephone: [REDACTED]

Email: [REDACTED]

Customer: 160118

Time: 17/06/2015 22:08

Method: Web Form Map

Name: [REDACTED]

Telephone: [REDACTED]

Address: [REDACTED]

Email: [REDACTED]

Current Status:

No.	Effective	Status	Officer	Follow up Date
4	24/06/2015 13:58:43	Enquiry Resolved With Customer	Michael Heath	

Notes: Dear [REDACTED]

Our Ref CSM 160118 - Chatham Road, Boxley

You contacted Kent County Council with regard to NCN Cycle Route 17 at Chatham Road.

Your enquiry is that the path is not fit for purpose, the surface is poor and is too narrow.

The current configuration of Chatham Road is an interim measure for the duration of the experimental One-Way Traffic Regulation Order, the cycle path and use by equestrians was considered at the earliest stages of this proposal. The measures implemented to accommodate both of these groups represent the minimum to facilitate their usage for the duration of the experiment.

Once a final solution to the problems caused by the overnight lorry parking has been agreed, we will be looking to develop a permanent scheme which will address the issues that you have raised.

Yours sincerely

Michael Heath
Traffic Engineer

Status history:

No.	Effective	Status	Officer	Notes
3	19/06/2015 14:54	ENQ - Enquiry Reassigned	Michael Heath	please advise. thanks
2	19/06/2015 14:54	ENQ - Enquiry Acknowledged	SAFETY CRITICAL SCHEMES	
1	17/06/2015 22:08	Enquiry Logged	SAFETY CRITICAL SCHEMES	

Attributes:

Parameter	Value
1st Point Resolution Cont Cent	Not Known (NK)
Repeat Caller	0. Not Applicable (0000)
Quality of Contact Centre Note	0. Please Select (NS)
Quality of Contact Details	0. Please Select (NS)
Quality of Description	0. Please Select (NS)
Quality of Location	0. Please Select (NS)
Quality of Service/Subject	0. Please Select (NS)
Quality of H&T Notes	0. Please Select (NS)

Enquiry: 160276	Logged by: CRMWEBFORM	on 18/06/2015 18:04
Service: Cycleway	Classification: Fault - Requires programming	
Subject: Request For New Cycleway		
Desc.: New bollards have been installed on a section of Old Chatham Road, to create a large section of road not doing anything. However cycling and horses have been put onto a pavement completely unsuitable for cycling, even by British standards. The newly bollarded off section should be used for cycling, rather than being completely wasted space.		
Street: CHATHAM ROAD (24200293), BOXLEY, KENT		
Street Address: CHATHAM ROAD	Area: Maidstone	
Location: Between Tollgate Way and the Petrol Station	Ward: Boxley	
Street Notes:	Contact: [REDACTED]	
	Telephone: [REDACTED]	

Customer: 160276	Time: 18/06/2015 18:04	Method: Web Form Map
Name: [REDACTED]	Telephone: [REDACTED]	
Address: [REDACTED]		

Current Status:			
No.	Effective	Status	Officer
4	19/06/2015 15:48:52	Enquiry Resolved With Customer	Michael Heath
<p>Notes: called number not recognised: You contacted Kent County Council with regard to NCN Cycle Route 17 at Chatham Road.</p> <p>Your enquiry is that the path is not fit for purpose, the surface is poor and is too narrow.</p> <p>The current configuration of Chatham Road is an interim measure for the duration of the experimental One-Way Traffic Regulation Order, the cycle path and use by equestrians was considered at the earliest stages of this proposal. The measures implemented to accommodate both of these groups represent the minimum to facilitate their usage for the duration of the experiment.</p> <p>Once a final solution to the problems caused by the overnight lorry parking has been agreed, we will be looking to develop a permanent scheme which will address the issues that you have raised.</p>			

Status history:			
No.	Effective	Status	Officer
3	19/06/2015 14:06	ENQ - Enquiry Reassigned	Michael Heath
2	19/06/2015 14:06	ENQ - Enquiry Acknowledged	SAFETY CRITICAL SCHEMES
1	18/06/2015 18:04	Enquiry Logged	SAFETY CRITICAL SCHEMES

Attributes:	
Parameter	Value
1st Point Resolution Cont Cent	Not Known (NK)
Repeat Caller	0. Not Applicable (0000)
Quality of Contact Centre Note	0. Please Select (NS)
Quality of Contact Details	0. Please Select (NS)
Quality of Description	0. Please Select (NS)
Quality of Location	0. Please Select (NS)
Quality of Service/Subject	0. Please Select (NS)
Quality of H&T Notes	0. Please Select (NS)
Quality of H&T Officer Service	0. Please Select (NS)
PRO First Point Resolution	0. Please Select (NS)
PRO Location Insufficient	0. Please Select (NS)
PRO Site not KCC	0. Please Select (NS)
PRO Insufficient Information	0. Please Select (NS)
PRO Jobs in WAMS not attached	0. Please Select (NS)

Revised Status:
Name : **Signed :** **Date :** **Time :**

16/09/2015

Enquiry Trace Form - Preview

Enquiry: 160221

Logged by: CRMWEBFORM

on 18/06/2015 13:27

Service: Cycleway

Classification: Fault - Requires programming

Subject: Request For New Cycleway

Desc.: New bollards have been installed on this section of Old Chatham Road, to create a large section of inaccessible road. However cycles and horses have been directed to a pavement completely unsuitable for cycling, even by British standards. The newly bollarded off section should be used for cycling, rather than being completely wasted space.

Street: CHATHAM ROAD (24200293), BOXLEY, KENT

Street Address: CHATHAM ROAD

Area: Maidstone

Location: Between Tollgate Way and the Petrol Station

Ward: Boxley

Street Notes:

Contact: [REDACTED]

Telephone: [REDACTED]

Customer: 160221

Time: 18/06/2015 13:27

Method: Web Form Map

Name: [REDACTED]

Telephone: [REDACTED]

Address: [REDACTED]

Current Status:

No.	Effective	Status	Officer	Follow up Date
5	24/06/2015 14:58:36	Enquiry Resolved With Customer	Michael Heath	

Notes: spoke to a lady who answered the phone and advised this is a temp measure - see details below:
You contacted Kent County Council with regard to NCN Cycle Route 17 at Chatham Road.

Your enquiry is that the path is not fit for purpose, the surface is poor and is too narrow.

The current configuration of Chatham Road is an interim measure for the duration of the experimental One-Way Traffic Regulation Order, the cycle path and use by equestrians was considered at the earliest stages of this proposal. The measures implemented to accommodate both of these groups represent the minimum to facilitate their usage for the duration of the experiment.

Once a final solution to the problems caused by the overnight lorry parking has been agreed, we will be looking to develop a permanent scheme which will address the issues that you have raised.

Status history:

No.	Effective	Status	Officer	Notes
4	19/06/2015 15:48	ENQ - Enquiry Reassigned	Michael Heath	called and left msg will try again
3	19/06/2015 14:15	ENQ - Enquiry Reassigned	Michael Heath	Another one for you Michael, please advise
2	19/06/2015 14:15	ENQ - Enquiry Acknowledged	SAFETY CRITICAL SCHEMES	
1	18/06/2015 13:27	Enquiry Logged	SAFETY CRITICAL SCHEMES	

Attributes:

Parameter	Value
1st Point Resolution Cont Cent	Not Known (NK)
Repeat Caller	0. Not Applicable (0000)
Quality of Contact Centre Note	0. Please Select (NS)
Quality of Contact Details	0. Please Select (NS)
Quality of Description	0. Please Select (NS)
Quality of Location	0. Please Select (NS)
Quality of Service/Subject	0. Please Select (NS)
Quality of H&T Notes	0. Please Select (NS)
Quality of H&T Officer Service	0. Please Select (NS)
PRO First Point Resolution	0. Please Select (NS)
PRO Location Insufficient	0. Please Select (NS)

16/09/2015

Enquiry Trace Form - Preview

Enquiry: 160192	Logged by: CRMWEBFORM	on 18/06/2015 11:43
Service: Cycleway	Classification: Fault - Routine 28 day	
Subject: Cracks/Erosion To Cycleway		
Desc.: New bollards have been installed on this section of Old Chatham Road, to create a large section of road not doing anything. However cycling and horses have been put onto a pavement completely unsuitable for cycling, even by British standards. The newly bollarded off section should be used for cycling, rather than being completely wasted space.		

Street: CHATHAM ROAD (24200293), BOXLEY, KENT	Area: Maidstone
Street Address: CHATHAM ROAD	Ward: Boxley
Location: Between Tollgate Way and the Petrol Station	Contact: [REDACTED]
Street Notes:	Telephone: [REDACTED]
	Email: [REDACTED]

Customer: 160192	Time: 18/06/2015 11:43	Method: Web Form Map
Name: [REDACTED]	Telephone: [REDACTED]	
Address: [REDACTED]	Email: [REDACTED]	

Current Status:

No.	Effective	Status	Officer	Follow up Date
8	17/07/2015 13:08:19	Enquiry Resolved With Customer	Michael Heath	
Notes: called and discussed				

Status history:

No.	Effective	Status	Officer	Notes
7	30/06/2015 13:38	ENQ - Enquiry Reassigned	Michael Heath	Hi Michael, please advise customer as how long these bollards will be here and if they are a temporary fix regarding the lorries, also if this is this case is there any chance of the space being used for horses and cyclists? Thank you.
6	23/06/2015 12:44	INSP - Inspection Required	Claire Chewter	please inspect,(job no 81000493) mapping not working.
5	19/06/2015 13:50	INSP - Inspection Required	Samantha Stevens	please inspect,(job no 81000493) mapping not working.
4	19/06/2015 13:38	ENQ - Enquiry Reassigned	Countywide West	FAO Michael Heath (Job 81000493?)
3	19/06/2015 13:29	ENQ - Enquiry Acknowledged	HMC West Maidstone	
2	19/06/2015 13:21	ENQ - Enquiry Acknowledged	HMC West Maidstone	
1	18/06/2015 11:43	Enquiry Logged	HMC West Maidstone	

Attributes:

Parameter	Value
1st Point Resolution Cont Cent	Not Known (NK)
Repeat Caller	0. Not Applicable (0000)
Quality of Contact Centre Note	0. Please Select (NS)
Quality of Contact Details	0. Please Select (NS)
Quality of Description	0. Please Select (NS)
Quality of Location	0. Please Select (NS)
Quality of Service/Subject	0. Please Select (NS)
Quality of H&T Notes	0. Please Select (NS)
Quality of H&T Officer Service	0. Please Select (NS)
PRO First Point Resolution	0. Please Select (NS)
PRO Location Insufficient	0. Please Select (NS)
PRO Site not KCC	0. Please Select (NS)
PRO Insufficient Information	0. Please Select (NS)
PRO Jobs in WAMS not attached	0. Please Select (NS)

Revised Status:

Name : Signed : Date : Time :

Enquiry: 160116 Logged by: CRMWEBFORM on 17/06/2015 21:40

Service: Cycleway Classification: Fault - Requires programming
 Subject: Request For New Cycleway

Desc.: New bollards have been installed on this section of Old Chatham Road, to create a large section of road not doing anything. However cycling and horses have been put onto a pavement completely unsuitable for cycling, even by British standards. The newly bollarded off section should be used for cycling, rather than being completely wasted space.

Street: CHATHAM ROAD (24200293), BOXLEY, KENT
 Street Address: CHATHAM ROAD Area: Maidstone
 Location: Between Tollgate Way and the Petrol Station Ward: Boxley
 Street Notes: Contact: [REDACTED]
 Telephone: [REDACTED]

Customer: 160116 Time: 17/06/2015 21:40 Method: Web Form Map
 Name: [REDACTED] Telephone: [REDACTED]
 Address: [REDACTED]

Current Status:

No.	Effective	Status	Officer	Follow up Date
3	19/06/2015 15:49:59	Enquiry Resolved With Customer	SAFETY CRITICAL SCHEMES	
<p>Notes: called no. unavailable: You contacted Kent County Council with regard to NCN Cycle Route 17 at Chatham Road.</p> <p>Your enquiry is that the path is not fit for purpose, the surface is poor and is too narrow.</p> <p>The current configuration of Chatham Road is an interim measure for the duration of the experimental One-Way Traffic Regulation Order, the cycle path and use by equestrians was considered at the earliest stages of this proposal. The measures implemented to accommodate both of these groups represent the minimum to facilitate their usage for the duration of the experiment.</p> <p>Once a final solution to the problems caused by the overnight lorry parking has been agreed, we will be looking to develop a permanent scheme which will address the issues that you have raised.</p>				

Status history:

No.	Effective	Status	Officer	Notes
2	19/06/2015 15:09	ENQ - Enquiry Acknowledged	SAFETY CRITICAL SCHEMES	
1	17/06/2015 21:40	Enquiry Logged	SAFETY CRITICAL SCHEMES	

Attributes:

Parameter	Value
1st Point Resolution Cont Cent	Not Known (NK)
Repeat Caller	0. Not Applicable (0000)
Quality of Contact Centre Note	0. Please Select (NS)
Quality of Contact Details	0. Please Select (NS)
Quality of Description	0. Please Select (NS)
Quality of Location	0. Please Select (NS)
Quality of Service/Subject	0. Please Select (NS)
Quality of H&T Notes	0. Please Select (NS)
Quality of H&T Officer Service	0. Please Select (NS)
PRO First Point Resolution	0. Please Select (NS)
PRO Location Insufficient	0. Please Select (NS)
PRO Site not KCC	0. Please Select (NS)
PRO Insufficient Information	0. Please Select (NS)
PRO Jobs in WAMS not attached	0. Please Select (NS)

Revised Status:

Name : Signed : Date : Time :

Enquiry: 160115

Logged by: CRMWEBFORM

on 17/06/2015 21:31

Service: Cycleway

Classification: Fault - Requires programming

Subject: Request For New Cycleway

Desc.: New bollards have been installed on this section of Old Chatham Road, to create a large section of road that is not being used for any purpose. However cycling and horses have been put onto a pavement completely unsuitable for cycling, even by British standards, as it is narrow, poorly surfaced and overgrown. The newly bollarded off section should be used for cycling, rather than being completely wasted space.

Street: CHATHAM ROAD (24200293), BOXLEY, KENT

Street Address: CHATHAM ROAD

Location: Between Tollgate Way and the Petrol Station

Street Notes:

Area: Maidstone

Ward: Boxley

Contact: [REDACTED]

Telephone: [REDACTED]

Email: [REDACTED]

Customer: 160115

Time: 17/06/2015 21:31

Method: Web Form Map

Name: [REDACTED]

Address: [REDACTED]

Telephone: [REDACTED]

Email: [REDACTED]

Current Status:

No.	Effective	Status	Officer	Follow up Date
5	24/06/2015 14:02:24	Enquiry Resolved With Customer	SAFETY CRITICAL SCHEMES	
Notes: Dear [REDACTED] Our Ref CSM 160115 - Chatham Road, Boxley You contacted Kent County Council with regard to NCN Cycle Route 17 at Chatham Road. Your enquiry is that the path is not fit for purpose, the surface is poor and is too narrow. The current configuration of Chatham Road is an interim measure for the duration of the experimental One-Way Traffic Regulation Order, the cycle path and use by equestrians was considered at the earliest stages of this proposal. The measures implemented to accommodate both of these groups represent the minimum to facilitate their usage for the duration of the experiment. Once a final solution to the problems caused by the overnight lorry parking has been agreed, we will be looking to develop a permanent scheme which will address the issues that you have raised. Yours sincerely Michael Heath Traffic Engineer				

16/09/2015

Enquiry Trace Form - Preview

Enquiry: 160113 Logged by: CRMWEBFORM on 17/06/2015 21:17

Service: Cycleway

Classification: Fault - Requires programming

Subject: Request For New Cycleway

Desc.: New bollards have been installed on this section of Old Chatham Road, to create a large section of road not doing anything. However cycling and horses have been put onto a pavement completely unsuitable for cycling, even by British standards. The newly bollarded off section should be used for cycling, rather than being completely wasted space.

Street: CHATHAM ROAD (24200293), BOXLEY, KENT

Street Address: CHATHAM ROAD

Area: Maidstone

Location: Between Tollgate Way and the Petrol Station

Ward: Boxley

Street Notes:

Contact: [REDACTED]
Telephone: [REDACTED]

Customer: 160113 Time: 17/06/2015 21:17 Method: Web Form Map

Name: [REDACTED]
Address: [REDACTED]

Telephone: [REDACTED]

Current Status:

No.	Effective	Status	Officer	Follow up Date
3	19/06/2015 15:22:37	Enquiry Resolved With Customer	SAFETY CRITICAL SCHEMES	
<p>Notes: called and spoke to cust. advised the below: You contacted Kent County Council with regard to NCN Cycle Route 17 at Chatham Road.</p> <p>Your enquiry is that the path is not fit for purpose, the surface is poor and is too narrow.</p> <p>The current configuration of Chatham Road is an interim measure for the duration of the experimental One-Way Traffic Regulation Order, the cycle path and use by equestrians was considered at the earliest stages of this proposal. The measures implemented to accommodate both of these groups represent the minimum to facilitate their usage for the duration of the experiment.</p> <p>Once a final solution to the problems caused by the overnight lorry parking has been agreed, we will be looking to develop a permanent scheme which will address the issues that you have raised.</p>				

Status history:

No.	Effective	Status	Officer	Notes
2	19/06/2015 15:10	ENQ - Enquiry Acknowledged	SAFETY CRITICAL SCHEMES	
1	17/06/2015 21:17	Enquiry Logged	SAFETY CRITICAL SCHEMES	

Attributes:

Parameter	Value
1st Point Resolution Cont Cent	Not Known (NK)
Repeat Caller	0. Not Applicable (0000)
Quality of Contact Centre Note	0. Please Select (NS)
Quality of Contact Details	0. Please Select (NS)
Quality of Description	0. Please Select (NS)
Quality of Location	0. Please Select (NS)
Quality of Service/Subject	0. Please Select (NS)
Quality of H&T Notes	0. Please Select (NS)
Quality of H&T Officer Service	0. Please Select (NS)
PRO First Point Resolution	0. Please Select (NS)
PRO Location Insufficient	0. Please Select (NS)
PRO Site not KCC	0. Please Select (NS)
PRO Insufficient Information	0. Please Select (NS)
PRO Jobs in WAMS not attached	0. Please Select (NS)

Revised Status:

Name : Signed : Date : Time :

Enquiry: 160107	Logged by: CRMWEBFORM	on 17/06/2015 19:31	
Service: Cycleway Subject: Request For New Cycleway Desc.: New bollards have been installed on this section of Old Chatham Road, to create a large section of road not doing anything. However cycling and horses have been put onto a pavement completely unsuitable for cycling, even by British standards. The newly bollarded off section should be used for cycling, rather than being completely wasted space.		Classification: Fault - Requires programming	
Street: CHATHAM ROAD (24200293), BOXLEY, KENT Street Address: CHATHAM ROAD Location: Between Tollgate Way and the Petrol Station Street Notes:		Area: Maidstone Ward: Boxley Contact: [REDACTED] Telephone: [REDACTED] Email: [REDACTED]	
Customer: 160107	Time: 17/06/2015 19:31	Method: Web Form Map	
Name: [REDACTED] Address: [REDACTED]		Telephone: [REDACTED] Email: [REDACTED]	
Current Status:			
No. Effective	Status	Officer	Follow up Date
3 24/06/2015 14:46:00	Enquiry Resolved With Customer	SAFETY CRITICAL SCHEMES	
Notes: Dear [REDACTED] Our Ref CSM 160107 - Chatham Road, Boxley You contacted Kent County Council with regard to NCN Cycle Route 17 at Chatham Road. Your enquiry is that the path is not fit for purpose, the surface is poor and is too narrow. The current configuration of Chatham Road is an interim measure for the duration of the experimental One-Way Traffic Regulation Order, the cycle path and use by equestrians was considered at the earliest stages of this proposal. The measures implemented to accommodate both of these groups represent the minimum to facilitate their usage for the duration of the experiment. Once a final solution to the problems caused by the overnight lorry parking has been agreed, we will be looking to develop a permanent scheme which will address the issues that you have raised. Yours sincerely Michael Heath Traffic Engineer Safety Schemes			
Status history:			
No. Effective	Status	Officer	Notes
2 19/06/2015 15:01	ENQ - Enquiry Acknowledged	SAFETY CRITICAL SCHEMES	
1 17/06/2015 19:31	Enquiry Logged	SAFETY CRITICAL SCHEMES	
Attributes:			
Parameter	Value		
1st Point Resolution Cont Cent	Not Known (NK)		
Repeat Caller	0. Not Applicable (0000)		
Quality of Contact Centre Note	0. Please Select (NS)		
Quality of Contact Details	0. Please Select (NS)		
Quality of Description	0. Please Select (NS)		
Quality of Location	0. Please Select (NS)		
Quality of Service/Subject	0. Please Select (NS)		

16/09/2015

Enquiry Trace Form - Preview

Enquiry: 17039480	Logged by: Blessing Edekovwere	on 06/03/2015 16:47
Service: Complaint	Classification: Complaint - 3 day and 20 day	
Subject: About Decision or Policy		
Desc.: Customer is concerned that the work been carried out on the A229 Chatham Road will affect their parking. It will affect the parking btw Tollgate Way to Tyland Lane. Customer would like the road work to be reviewed.		

Street: CHATHAM ROAD (24200293), BOXLEY, KENT	Area: Maidstone
Street Address: CHATHAM ROAD	Ward: Boxley
Location: A229 Chatham Road	
Street Notes:	

Customer: 17034351	Time: 06/03/2015 16:47	Method: Telephone
Name: [REDACTED]	Telephone: [REDACTED]	
Address: [REDACTED]		

Current Status:

No.	Effective	Status	Officer	Follow up Date
7	09/04/2015 14:01:58	Enquiry Resolved With Customer	KHS Business Perf	
Notes: See previous notes				

Status history:

No.	Effective	Status	Officer	Notes
6	09/04/2015 13:30	ENQ - Enquiry Reassigned	KHS Business Perf	I've tried to contact the customer, unfortunately I've only been able to leave a message. But I have explained the background to these works and they have my name and mmobile number if required
5	09/03/2015 09:04	ENQ - Enquiry Reassigned	Michael Heath	
4	09/03/2015 08:31	ENQ - Enquiry Reassigned	R/WORKS CO-ORD TUN/TON/MAIDST	Could you please arrange for someone to contact the customer to discuss his issues. Could you then update the CSM notes with the outcome and reassign to KHS Business Perf. Thanks
3	09/03/2015 08:31	ENQ - Enquiry Acknowledged	KHS Business Perf	
2	06/03/2015 16:43	Enquiry Logged	KHS Business Perf	
1	06/03/2015 16:43	Enquiry Logged	KHS Business Perf	

Attributes:

Parameter	Value
1st Point Resolution Cont Cent	Not Known (NK)
Equality Impact	No (2.)
Type of Complaint	1. Prior to Stage 1 (PRS1)
Team Complaint is About	05. Traffic Schemes and MHF (TSMF)
Complaint Outcome	1. Not Upheld (CNUP)
Response Quality	0. Satisfactory Response (NA)
Area of Complaint	1. KCC H&T (KHS)
Repeat Caller	0. Not Applicable (0000)
Quality of Contact Centre Note	0. Please Select (NS)
Quality of Contact Details	0. Please Select (NS)
Quality of Description	0. Please Select (NS)
Quality of Location	0. Please Select (NS)
Quality of Service/Subject	0. Please Select (NS)
Quality of H&T Notes	0. Please Select (NS)
Quality of H&T Officer Service	0. Please Select (NS)

Revised Status:

Name : Signed : Date : Time :

16/09/2015

Enquiry Trace Form - Preview

Enquiry: 160403	Logged by: CRMWEBFORM	on 19/06/2015 14:51
Service: Cycleway	Classification: Fault - Requires programming	
Subject: Request For New Cycleway		
Desc.: New bollards have been installed on this section of Old Chatham Road, to create a large section of road not doing anything.		
At the same time, cycling, walking and horse-riding have been put onto a narrow strip of footway completely unsuitable for cycling. The newly bollarded off section should be used for cycling, rather than being completely wasted space.		

Street: CHATHAM ROAD (24200293), BOXLEY, KENT	Area: Maidstone
Street Address: CHATHAM ROAD	Ward: Boxley
Location: Between Tollgate Way and the Petrol Station	Contact: [REDACTED]
Street Notes:	Telephone: [REDACTED]
	Email: [REDACTED]

Customer: 160403	Time: 19/06/2015 14:51	Method: Web Form Map
Name: [REDACTED]	Telephone: [REDACTED]	
Address: [REDACTED]	Email: [REDACTED]	

Current Status:

No.	Effective	Status	Officer	Follow up Date
5	24/06/2015 14:54:47	Enquiry Resolved With Customer	SAFETY CRITICAL SCHEMES	
<p>Notes: Dear [REDACTED]</p> <p>Our Ref CSM 160403 - Chatham Road, Boxley</p> <p>You contacted Kent County Council with regard to NCN Cycle Route 17 at Chatham Road.</p> <p>Your enquiry is that the path is not fit for purpose, the surface is poor and is too narrow.</p> <p>The current configuration of Chatham Road is an interim measure for the duration of the experimental One-Way Traffic Regulation Order, the cycle path and use by equestrians was considered at the earliest stages of this proposal. The measures implemented to accommodate both of these groups represent the minimum to facilitate their usage for the duration of the experiment.</p> <p>Once a final solution to the problems caused by the overnight lorry parking has been agreed, we will be looking to develop a permanent scheme which will address the issues that you have raised.</p> <p>Yours sincerely</p> <p>Michael Heath Traffic Engineer</p>				

Enquiry: 160287	Logged by: CRMWEBFORM	on 18/06/2015 22:14
Service: Cycleway	Classification: Fault - Requires programming	
Subject: Request For New Cycleway		
Desc.: This is a promoted cycle trail from Kent CC (http://explore-kent-bucket.s3-eu-west-1.amazonaws.com/uploads/2015/03/03123421/pilgrims-cycle-trail.pdf), and National Cycle Route 17.		
I cycled through earlier this year, before the changes, feeling very nervous. The new setup (to discourage lorry parking) looks really bad for cyclists.		

Street: CHATHAM ROAD (24200293), BOXLEY, KENT	Area: Maidstone
Street Address: CHATHAM ROAD	Ward: Boxley
Location: Between Tollgate Way and the Petrol Station	Contact: [REDACTED]
Street Notes:	Telephone: [REDACTED]
	Email: [REDACTED]

Customer: 160287	Time: 18/06/2015 22:14	Method: Web Form Map
Name: [REDACTED]	Telephone: [REDACTED]	Email: [REDACTED]
Address: [REDACTED]		

Current Status:

No.	Effective	Status	Officer	Follow up Date
3	19/06/2015 15:39:28	Enquiry Resolved With Customer	SAFETY CRITICAL SCHEMES	

Notes: called and spoke to cust. advised the below: You contacted Kent County Council with regard to NCN Cycle Route 17 at Chatham Road.

Your enquiry is that the path is not fit for purpose, the surface is poor and is too narrow.

The current configuration of Chatham Road is an interim measure for the duration of the experimental One-Way Traffic Regulation Order, the cycle path and use by equestrians was considered at the earliest stages of this proposal. The measures implemented to accommodate both of these groups represent the minimum to facilitate their usage for the duration of the experiment.

Once a final solution to the problems caused by the overnight lorry parking has been agreed, we will be looking to develop a permanent scheme which will address the issues that you have raised.

Status history:

No.	Effective	Status	Officer	Notes
2	19/06/2015 14:02	ENQ - Enquiry Acknowledged	SAFETY CRITICAL SCHEMES	
1	18/06/2015 22:14	Enquiry Logged	SAFETY CRITICAL SCHEMES	

Attributes:

Parameter	Value
1st Point Resolution Cont Cent	Not Known (NK)
Repeat Caller	0. Not Applicable (0000)
Quality of Contact Centre Note	0. Please Select (NS)
Quality of Contact Details	0. Please Select (NS)
Quality of Description	0. Please Select (NS)
Quality of Location	0. Please Select (NS)
Quality of Service/Subject	0. Please Select (NS)
Quality of H&T Notes	0. Please Select (NS)
Quality of H&T Officer Service	0. Please Select (NS)
PRO First Point Resolution	0. Please Select (NS)
PRO Location Insufficient	0. Please Select (NS)
PRO Site not KCC	0. Please Select (NS)
PRO Insufficient Information	0. Please Select (NS)
PRO Jobs in WAMS not attached	0. Please Select (NS)

Revised Status:
Name : **Signed :** **Date :** **Time :**

16/09/2015

Enquiry Trace Form - Preview

Enquiry: 160185	Logged by: CRMWEBFORM	on 18/06/2015 11:20
Service: Cycleway	Classification: Fault - Routine 28 day	
Subject: Safety Concerns On Cycleway		
Desc.: Bollards obstructing use of road by all users, forcing National Cycleway users, pedestrians and horse riders to use narrow, overgrown, unsurfaced footpath while roadway has space for access for all.		

Street: CHATHAM ROAD (24200293), BOXLEY, KENT	Area: Maidstone
Street Address: CHATHAM ROAD	Ward: Boxley
Location: Between Tollgate Way and the Petrol Station	Contact: [REDACTED]
Street Notes:	Telephone: [REDACTED]

Customer: 160185	Time: 18/06/2015 11:20	Method: Web Form Map
Name: [REDACTED]	Telephone: [REDACTED]	
Address: [REDACTED]		

Current Status:

No.	Effective	Status	Officer	Follow up Date
4	19/06/2015 15:51:26	Enquiry Resolved With Customer	Michael Heath	

Notes: called no. unavailable: You contacted Kent County Council with regard to NCN Cycle Route 17 at Chatham Road.

Your enquiry is that the path is not fit for purpose, the surface is poor and is too narrow.

The current configuration of Chatham Road is an interim measure for the duration of the experimental One-Way Traffic Regulation Order, the cycle path and use by equestrians was considered at the earliest stages of this proposal. The measures implemented to accommodate both of these groups represent the minimum to facilitate their usage for the duration of the experiment.

Once a final solution to the problems caused by the overnight lorry parking has been agreed, we will be looking to develop a permanent scheme which will address the issues that you have raised.

Status history:

No.	Effective	Status	Officer	Notes
3	19/06/2015 14:17	ENQ - Enquiry Reassigned	Michael Heath	please advise. thanks
2	19/06/2015 14:17	ENQ - Enquiry Acknowledged	SAFETY CRITICAL SCHEMES	
1	18/06/2015 11:20	Enquiry Logged	SAFETY CRITICAL SCHEMES	

Attributes:

Parameter	Value
1st Point Resolution Cont Cent	Not Known (NK)
Repeat Caller	0. Not Applicable (0000)
Quality of Contact Centre Note	0. Please Select (NS)
Quality of Contact Details	0. Please Select (NS)
Quality of Description	0. Please Select (NS)
Quality of Location	0. Please Select (NS)
Quality of Service/Subject	0. Please Select (NS)
Quality of H&T Notes	0. Please Select (NS)
Quality of H&T Officer Service	0. Please Select (NS)
PRO First Point Resolution	0. Please Select (NS)
PRO Location Insufficient	0. Please Select (NS)
PRO Site not KCC	0. Please Select (NS)
PRO Insufficient Information	0. Please Select (NS)
PRO Jobs in WAMS not attached	0. Please Select (NS)

Revised Status:

Name : Signed : Date : Time :

16/09/2015

Enquiry Trace Form - Preview

Enquiry: 160111	Logged by: CRMWEBFORM	on 17/06/2015 20:11
Service: Cycleway	Classification: Fault - Requires programming	
Subject: Request For New Cycleway		
Desc.: Bollarded-off section should be made cycleway - it has an excellent surface and would give a v good level of service for people who cycle (or would like to cycle).		

Street: CHATHAM ROAD (24200293), BOXLEY, KENT	Area: Maidstone
Street Address: CHATHAM ROAD	Ward: Boxley
Location: Between Tollgate Way and the Petrol Station	Contact: [REDACTED]
Street Notes:	Telephone: [REDACTED]

Customer: 160111	Time: 17/06/2015 20:11	Method: Web Form Map
Name: [REDACTED]	Telephone: [REDACTED]	
Address: [REDACTED]		

Current Status:

No.	Effective	Status	Officer	Follow up Date
5	13/07/2015 10:51:44	Enquiry Resolved With Customer	Michael Heath	

Notes: spoke with customer and explained this cycle path will be subject to a future LTP bid for improvements

Status history:

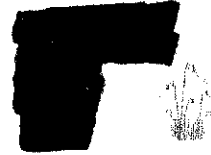
No.	Effective	Status	Officer	Notes
4	24/06/2015 14:51	ENQ - Enquiry Reassigned	Michael Heath	hi michael, this customer wants you to speak to your colleagues in public health and address the fact that walking and cycling should be a priority in order to keep people healthy.
3	19/06/2015 15:41	ENQ - Enquiry Acknowledged	SAFETY CRITICAL SCHEMES	left6 message will call bk
2	19/06/2015 15:10	ENQ - Enquiry Acknowledged	SAFETY CRITICAL SCHEMES	
1	17/06/2015 20:11	Enquiry Logged	SAFETY CRITICAL SCHEMES	

Attributes:

Parameter	Value
1st Point Resolution Cont Cent	Not Known (NK)
Repeat Caller	0. Not Applicable (0000)
Quality of Contact Centre Note	0. Please Select (NS)
Quality of Contact Details	0. Please Select (NS)
Quality of Description	0. Please Select (NS)
Quality of Location	0. Please Select (NS)
Quality of Service/Subject	0. Please Select (NS)
Quality of H&T Notes	0. Please Select (NS)
Quality of H&T Officer Service	0. Please Select (NS)
PRO First Point Resolution	0. Please Select (NS)
PRO Location Insufficient	0. Please Select (NS)
PRO Site not KCC	0. Please Select (NS)
PRO Insufficient Information	0. Please Select (NS)
PRO Jobs in WAMS not attached	0. Please Select (NS)

Revised Status:

Name : Signed : Date : Time :



21/3/15

Dear Sir/Madam

I am writing to oppose the new experimental traffic order / parking restrictions on Old Chetham Road, Sandling, near Maidstone, between Cassington Garage & Tyland Lane.

It must of cost a lot of money to put in all those bollards, money that could of been spent improving roads, in preparation for all the new houses in the area.

What was wrong with the lorryes parking there? Out of way of traffic, easy exit, not too near houses (if that was problem, why not parking restrictions just by houses). The North end is not near anyone.

I regularly cycle, ride a horse or walk past and never had a problem with the lorryes. Now walkers are unable to park & walk the Boxley / Pilgrims Way area.

Surely it is better to have lorryes & others able to park on old Chetham Road

and having a rest/sleep/meal than
going over driving time and causing
a accident. There is not many places to
stop on journeys, this seems idea area.

With the bollards like they are it feels
as though driving on wrong side of
road round a bend - bit dangerous.

Please reconsider parking restrictions
and allow lorries/cars to park on
Old Chestern Road again.

Yours faithfully

[REDACTED]

[REDACTED] [REDACTED] [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

24th March 2015

Cllr Matthew Balfour
County Hall
Maidstone
Kent
ME14 1XX

Dear Cllr. Balfour

Experimental Traffic Regulation Order preventing Parking on old Chatham Road, Aylesford between Cossington Garage and Tyland Lane

We object to this Order.

Lorry drivers must be allowed rest periods (otherwise they break the law and may fall asleep while driving).

This section of semi-redundant road seems a suitable rest place

- easily accessible from the main road
- near only a very few dwellings
- serviced by Cossington Garage for snacks etc.

Preventing lorries parking here will only make them have to park somewhere else less suitable

We observe that there is very little littering here, and no unpleasant smell. If the problems cited by residents are due to the need for toilet facilities, perhaps Cossington Garage might be asked to provide a 24 hour toilet (with suitable discreet signs).

Also this semi-redundant section of the Chatham Road has provided a popular and suitable place for people to park cars close to the North Downs Way and other paths in the AONB while walking or cycling (recently produced walk leaflets from Boxley Parish Council start the walks from here).

We request that this Experimental TRO be removed before the summer holiday season.

Yours sincerely

[REDACTED]