

APPENDIX B: Action being taken to address current issues

| Issue | Action required/taken | Responsible Officer | Timeframe |
|---|---|--|--------------|
| The exit to The Mall is poorly lit and encourages anti-social behaviour including urination | Improved lighting is being raised with the Mall Management by the interim Director for Regeneration and Place | Interim Director for Regeneration and Place | April 2016 |
| The subways attract anti-social behaviour including urination | The improvements to the town centre gyratory system will result in the closure of two of the subways. | Economic Development Officer | January 2017 |
| The Community Toilet Scheme requires updating to reflect the current business profile of the Town Centre | The Chair of One Maidstone, formerly Town Centre Management, to be approached regarding contact with business network | Interim Director for Regeneration and Place | April 2016 |
| The Town Centre toilets attract anti-social behaviour | Brenchley Gardens and Fairmeadow toilets operate seasonally to reduce anti-social behaviour. | Head of Environment and Public Realm/Parks Manager | Completed |
| The current cleaning schedule for Maidstone's public conveniences is not responsive to the needs of each facility and is relatively expensive the level of service provided | A commissioning exercise is to be completed in conjunction with the Parks and Open Spaces Team to determine the most appropriate method for achieving a good cleaning standard across Maidstone's public conveniences | Head of Environment and Public Realm | April 2016 |
| The Butterfly Urinal on Maidstone's High Street is not in working order and the cost for repair is greater than replacement. | The urinal has been closed since March 2015 and all utilities have been turned off. | Street Scene Officer | Completed |