

Stage 1: Equality Impact Assessment

1. What are the main aims purpose and outcomes of the policy change and how do these fit with the wider aims of the organization?

The Digital Strategy focuses on 6 key areas to embed the tools and capabilities to enable us to be a digital council. The implementation of the tools and capabilities will need to be supported by changes to culture and ways of working to maximise the benefit from the use of digital technologies.

The six key focus areas are:

- Digital Customer
- Digital Place
- Digital by Design
- Digital Workforce
- Digital Infrastructure
- Data for Digital

The implementation of the Strategy covers a 3 year period

It is expected that as projects are initiated they will complete their own EqIA as required

2. How do these aims affect our duty to:

- **Eliminate unlawful discrimination, harassment and victimization and other conduct prohibited by the act.**
- **Advance equality of opportunity between people who share a protected characteristic and those who do not.**
- **Foster good relations between people who share a protected characteristic and those who do not.**

No

3. What aspects of the service change including how it is delivered or accessed could contribute to inequality?

The Strategy itself does not change how a service is delivered. It does promote the increase in digital transactions, however does not propose to remove any traditional service channels.

The Strategy is clear to include links to Digital Inclusion and support for customers who will not be able to access services through these digital channels.

4. Will the policy have an impact (positive or negative) upon the lives of people, including particular communities and groups who have protected characteristics ? What evidence do you have for this?

No

If the answer to the second question has identified potential impacts and you have answered yes to any of the remaining questions then you should carry out a full EQIA set out as stage 2 below.