

Appendix 5: Comparison Data		Harrogate	Colchester	Mid Sussex	Ashford	Maidstone	Chelmsford	Huntingdonshire	Brentwood
Performance indicators									
NI 195 scores for 2008-9			Litter 6.6%, Detritus 13.3%, Graffiti 6%, Fly posting 1%	Litter 3%, Detritus 18%, Graffiti 0%, Fly posting 0%	Not undertaken	Litter 0.33% , Detritus 3% , Graffiti 0% , Fly posting 0%	Litter , Detritus , 9%, Graffiti , Fly posting (combined 9%)	litter 3%,detritus 9%, Graffiti 1% and Flyposting 0%	litter %,detritus %, Graffiti % and Flyposting %
m		(6.78) n/a	(8.92) 5.47	(8.00) 7.45	(8.39) 9.1	(10.77) 11.21* (C72/2001 census)	(7.45) 7.24	7.16	(11.87)
Place survey satisfaction		69.1	58.2	67.8	57.5	59.5	62.5	66.6	69.6
Resources									
In house or external service provider		In house	In-house	External	External	Internal	Internal	Internal	
Number of operational street cleaning supervisors		2	1.4	1	2	4	2	1.5	
Number of operational street cleaning operatives		26	35	20	17	36.5	18	29	
					(Kent squad counted as 0.5 FTE overall)				
Average number of operatives deployed in main town centre area(s)									
•	Weekdays	4.5	3.5	3	2.2	7	2.5	5	
•	Saturdays	4	3.5	3	2.5	7	3.5	5	
•	Sundays	3	3.5	1.33	1.5	4	3.5	1.2	
•	Evenings (after 6pm)	0	3	0	0	2(Thurs,Fri, Sat)	0	0	
% staff with a full driving licence		Not known			89%	75%	93.50%	55%	
Number of vehicles:									
•	Small vans/pick ups	4	1	8	4	12	2	2	
•	Vans/pick-ups 3.5 - 5.5 tonnes	0	6	0	5		12	9	
•	Trucks over 6.0 tonnes	0	1	0	0	2	3	0	
•	Pedestrian mechanical sweepers (e.g. Applied Green Machine)		2	0	0	4	5	0	
•	Precinct sweepers (e.g. Scarab Minor)	1	6	2	1	6	2	3	
•	Large channel sweeper (e.g. Johnson 600)	4	1	2	2	2	2	2	
•	Other (please describe)	1 x pavement washer			1x Graffiti Washer				
total mechanical sweepers		5	9	4	3	12	9	5	0
Ways of working									
Do operatives tend to have a dedicated "patch" to look after for the majority of their working week?		Yes	Yes	Yes	No	No	No	Yes	
Are street cleaning operations combined with grounds maintenance operations?		No	No	No	No	No	No	No	
Are street cleaning operations combined with waste collection operations?		No	Yes	No	No	No	No	No	
Are operatives generally multi –skilled, carrying out a variety of functions such as street cleaning, toilet cleaning, weed control etc?		No	No	Yes	No	No	No	Yes	
What are your normal hours of operation?									
•	Monday-Friday	0600-14.00 (13.00 Fri)	07.00-15.00	06.00-15.00	05.00-18.00	06.00-14.00	06.00-18.00	06:00-15:00	
•	Saturday	O/T 07.00 -13.00 (More in town centre)		06.00-10.00	05.00-18.00	05.00-16.00	06.00-18.00	06:00-15:00	
•	Sunday	O/T 07.00 -13.00 (More in town centre)		06.00-10.00	05.00-11.00	06.00-16.00	06.00-16.00	06:00-09:00	
Normal weekly hours for a street cleaning operative?		37	37	39	44	37	37	37	
		Weekend work	Variable	7	Varies	6.5	Negligible	Between 0 and 8	
Do any operatives work on weekends or evenings as part of their normal weekly working hours?		No	No	No	Yes	No	Yes (5)	Weekends as above	