

Appendix 2

Embracing Growth and Enabling Infrastructure – Possible Performance Indicators

Performance Measure	Reporting Approach	Comments/votes
The Council leads master planning and invests in new places which are well designed		
Percentage of pre-application communication	Reporting cycle to be confirmed	<i>nil</i>
Number of Planning appeals	Quarterly reporting	2
Processing of major planning applications in 13 weeks	Quarterly reporting	3
Processing of minor applications in 8 weeks	Quarterly reporting	2
Processing of other applications in 8 weeks	Quarterly reporting	3
Priority 1 cases – 100% of target response times met.	As agreed by SPST committee – Quarterly reporting	2
Priority 2 – 90% of target response times met.	As agreed by SPST committee – Quarterly reporting	2
Number of enforcement complaints	Quarterly reporting	7

Live enforcement cases	Quarterly reporting (narrative in text)	1
Key employment sites are delivered		
Projects	Quarterly reporting (TBC) (narrative in text)	
The Housing need is met including affordable housing		
The number of new homes completed against target	Quarterly reporting	5
Affordable homes as a percentage of all new homes.	Quarterly reporting	7
Sufficient infrastructure is planned to meet the demands of growth:		
Narrative of progress against the infrastructure delivery plan	Quarterly reporting (TBC) (narrative in text)	3

Safe clean and green– Possible Performance Indicators

Performance Measure	Reporting Approach	Comments/votes
People feel safe and are safe		
Percentage of unauthorised encampments removed within 5 working days	Reported quarterly	5
Perceived safety measured by Residents Survey.	Annual survey	2
Repeat incidences of domestic violence	Reported bi annually	2
A Borough that is recognised as clean and well cared for by everyone		
Perception of "Litter as measured in	Annual survey	

Residents Survey.		2
The average weight of fly tipped material collected	Quarterly reported	5
The percentage of relevant land and highways that is assessed as having acceptable levels of detritus	three times per year	1
The percentage of relevant land and highways that is assessed as having acceptable levels of litter	three times per year	2
Percentage of fly tips assessed within 2 working days	Reported quarterly	5
Percentage of fly tips with evidential value which result in enforcement action	Reported quarterly	6
Number of volunteer litter picks supported	Reporting cycle to be confirmed	2
An environmentally attractive and sustainable Borough		
Waste Production per household .	Reported quarterly	5
Recycling rates overall	Reported quarterly	4
Everyone has access to high quality parks and green spaces		
Number of people using parks and open spaces	Annual survey	5

Number of parks with green flags	Fine	2
S106 spend in parks and open spaces	Reporting cycle to be confirmed	1

Home and Communities – Possible Performance Indicators

Performance Measure	Approach	Comments/votes
A diverse range of community activities is encouraged		
The percentage of residents who believe that the local area is a place where people from different backgrounds get on well together	Collect by an annual survey.	4
Residents regularly participating in the community	Collect by annual survey	3
Number of people volunteering	Collect via Involve	3
Existing housing is safe, desirable and promotes good health and well being		
The number of Houses of Multiple Occupation brought to compliance by private rented sector licensing	Bi annually reported	3
Number of completed housing assistances	quarterly reporting	2
Percentage of approved spend for disabled facilities grant	quarterly reporting	4
Homelessness and rough sleeping are prevented		

Total number of households prevented from becoming homeless	Quarterly reporting	5
Total number of households relieved from becoming homeless	Quarterly report (different from above, this is where prevention was not successful or too late but housing was secured)	3
Percentage of successful prevention and relief cases	Quarterly report (this is the figure we expect government will measure our achievement against)	3
Number of households housed through the housing register	Quarterly reporting	4
The number of households in TA at the last night of the month	Quarterly reporting	3
Ratio of house prices to earnings.	Information only to be reported annually	3
Average/median private sector rent.	Information only to be reported twice annually	2
Community facilities and services in the right place at the right time to support communities		

A Thriving Place – Possible Performance Indicators

Performance Measure	Reporting Approach	Comments/votes
A vibrant leisure and culture offer, enjoyed by residents and attractive to visitors		
Footfall at the Museum and Visitor Information Centre	Quarterly reporting with cumulative targets	3
Tickets sold Hazlitt	Quarterly reporting	3
Users at the leisure centre	Quarterly reporting	2
Contacts to the Visitor Information centre (visits, calls, and emails)	Quarterly reporting	2
Our town and village centres are fit for the future		
Footfall in the high street	Quarterly reporting	4
Number of vacant retail units	Annual reporting	5
Skills levels and earning potential of our residents are raised		
Gross median annual earnings.	Annual reporting	2
Employment rate.	Annual reporting	3
JSA claimants	Annual reporting	1
NVQ attainment levels	Annual reporting	1
The percentage of 16 to 18 year olds who are not in education, employment or	At this stage unsure whether this data is available or not	2

training (NEET) or who have unknown destinations		
Out of work benefits	Annual reporting	1
Local commercial and inward investment is increased		
Jobs density.	Annual reporting	<i>nil</i>
Total jobs growth	Annual reporting	5
Total businesses	Annual reporting	5
Business rate income	Annual reporting	3
GVA per capita	Annual reporting	<i>nil</i>