



# Taxi Licensing Policy Review 2019

Maidstone Borough Council has responsibility for licensing Hackney Carriage and Private Hire vehicles, drivers and operators within the Borough of Maidstone. The Hackney Carriage and Private Hire Policy sets out the processes the Council will apply when exercising its responsibilities for licensing hackney carriage and private hire vehicles, drivers and operators.

The current policy was last reviewed in 2015. As a result of a recent review some changes have been proposed to the policy.

[A copy of the draft document showing tracked changes can be viewed here \(opens in a new window\).](#)

[A table listing the proposed changes can be viewed here \(opens in a new window\).](#)

This consultation seeks your feedback on the proposed changes.

Survey closes: **26th May 2019**

Survey takes around 3 minutes to complete

If you require this consultation in another format or have any queries about the consultation please email: [consultation@maidstone.gov.uk](mailto:consultation@maidstone.gov.uk)

The information provided by you in this survey will be used for research purposes. It will not be used in a manner that would allow identification of individual responses. Should you choose to sign up to any of our mailing lists this information will be treated separately and will not be linked to your survey response.

**Q1 Which of the following are you**

- Resident in Maidstone
- Taxi or Hackney Carriage Driver
- Worker in Maidstone
- Visitor to Maidstone
- Other Stakeholder e.g Parish Council - please specify below

**Q2 Do you think that the Council should have a dedicated licensing policy for the Hackney Carriage and Private Hire trade reflecting current legislation and guidance?**

- Yes
- No
- Not sure

**Q3 To what extent do you agree or disagree with the proposed changes to the Hackney Carriage and Private Hire Policy?**

[Table of proposed changes can be viewed here \(Opens in a new window\)](#)

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

**Q4 Please use the box below to tell us why you [{Q3}](#) with the proposed changes to the Hackney carriage and Private Hire Policy**

**Q5** Please use the box below for any additional comments or suggestions you have about the proposed policy or about hackney carriages and private hire taxis in Maidstone.

## About you

Maidstone Borough Council is committed to Equal Opportunities. The information you provide in this section will not be linked to any comments you make on consultations, and will not be linked to your name, address or other personal identifier. The information will be used for monitoring purposes only and processed in accordance with the Data Protection Act 2018.

More information about why we asked these questions is available on our website:  
[old.maidstone.gov.uk/\\_\\_data/assets/pdf\\_file/0010/168796/Why-we-ask-about-you-questions.pdf](http://old.maidstone.gov.uk/__data/assets/pdf_file/0010/168796/Why-we-ask-about-you-questions.pdf)  
More information about how we handle your data can be found on our website:  
[www.maidstone.gov.uk/home/privacy-and-cookies](http://www.maidstone.gov.uk/home/privacy-and-cookies)

**Q6** Please provide your home postcode

**Q7** Are you...?

- Male  
 Female  
 Other

**Q8** Which of the following age groups do you fall into?

- |                                |                                |
|--------------------------------|--------------------------------|
| <input type="checkbox"/> 18-24 | <input type="checkbox"/> 55-64 |
| <input type="checkbox"/> 25-34 | <input type="checkbox"/> 65-74 |
| <input type="checkbox"/> 35-44 | <input type="checkbox"/> 75+   |
| <input type="checkbox"/> 45-54 |                                |

**Q9** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

- Yes  
 No  
 Prefer not to say

**Q10** Do you look after, or give any help or support to family members, friends, neighbours or others because of either long-term physical or mental ill-health/disability or problems with old age?

- |  |   |
|--|---|
| <input type="checkbox"/> Yes, 1 to 19 hours  | <input type="checkbox"/> Yes, 50+ hours |
| <input type="checkbox"/> Yes, 20 to 49 hours | <input type="checkbox"/> No             |

Maidstone Borough Council carries out various consultations throughout the year. If you would like to be added to our consultation database, please provide us with your contact details and tick the box to consent. We will send you details about our consultations and opportunities to have your say as they happen. Please note we can currently only email notifications about consultations. All information provided is kept in accordance with the Data Protection Act 2018. A copy of our privacy notice can be viewed [here](#).

**Q11** I am interested in (tick all that apply)

- Getting details about Maidstone Borough Council's Consultations as they happen

Name

Email

**Thank you for taking the time to complete this survey.**

**Please return this survey to: Policy & Information Team, Maidstone Borough Council,  
Maidstone House, King Street, Maidstone, ME15 6JQ  
By the survey closing date.**