








**Second Quarter Performance Monitoring  
2020/21**

## Key to performance ratings

RAG Rating	
	Target not achieved
	Target slightly missed (within 10%)
	Target met
	Data Only























Direction	
	Performance has improved
	Performance has been sustained
	Performance has declined
N/A	No previous data to compare

## Performance Summary

RAG Rating	Green	Amber	Red	N/A <sup>1</sup>	Total
KPIs	4	2	0	1	7
Direction	Up	No Change	Down	N/A	Total
Last Quarter	3	1	3	0	7
Last Year	2	1	4	0	7

- 66.7% (4 of 6) targetable quarterly key performance indicators (KPIs) reportable to the Strategic Planning and Infrastructure Committee achieved the Quarter 2 target<sup>1</sup>.
- Compared to last quarter (Q1 2020/21), performance for 42.9% (3 of 7) KPIs has improved, 14.3% (1 of 7) KPIs has been sustained, and for 42.9% (3 of 7) KPIs has declined<sup>1</sup>.
- Compared to last year (Q2 2019/20), performance for 28.6% (2 of 7) KPIs has improved, 14.3% (1 of 7) KPIs has been sustained, and for 57.1% (4 of 7) KPIs has declined<sup>1</sup>.








## Embracing Growth & Enabling Infrastructure

Performance Indicator	Q2 2020/21				
	Value	Target	Status	Short Trend (Last Quarter)	Long Trend (Last Year)
Percentage of priority 1 enforcement cases dealt with in time	100%	95%			
Percentage of Priority 2 enforcement cases dealt with in time	94.84%	90%			
Number of enforcement complaints received	155				
Number of affordable homes delivered (Gross)	70	45			
Processing of planning applications: Major applications (NI 157a)	87.50%	92.00%			
Processing of planning applications: Minor applications (NI 157b)	96.81%	99.00%			
Processing of planning applications: Other applications (NI 157c)	99.60%	99.00%			

<sup>1</sup> PIs rated N/A are not included in the summary calculations

Performance Indicator	Q2 2020/21				
	Value	Target	Status	Short Trend (Last Quarter)	Long Trend (Last Year)
Affordable homes as a percentage of all new homes	Annual KPI				
Net additional homes provided (NI 154)	Annual KPI				

Please note, August 2020 will be the first month that data is recorded for the new 'Open planning enforcement cases' KPI. A monthly figure will be captured at the beginning of every month, depicting how many open planning enforcement cases there were at that time.

	Open planning enforcement cases (as of start of each month)				
	Value	Target	Status	Short Trend (Last Month)	Long Trend (Last Year)
July 2020	No data			N/A	N/A
August 2020	289			N/A	N/A
September 2020	292				N/A

Under 'Embracing Growth & Enabling Infrastructure', all targetable quarterly KPIs were met bar two which missed their targets by less than 10%. Please note one KPI is information-only.

The '**Processing of planning applications: Major applications (NI 157a)**' KPI achieved a figure of 87.50% in Q2 2020/21 against a target of 92.00%, comparable with 100.00% last quarter and 90.00% last year. In this quarter, 14 out of 16 major planning applications were determined in a timely manner. The amount of applications determined this quarter are over 50% higher than the same period last year and last quarter. The team responsible for this KPI state that the quarterly target being missed is mainly attributable to an overturn application at committee where the applicants were not prepared to negotiate an extended period due to their application being refused.

The '**Processing of planning applications: Minor applications (NI 157b)**' KPI achieved a figure of 96.81% in Q2 2020/21 against a target of 99.00%, comparable with 99.10% last quarter and 100.00% the same time last year. In this quarter, 94 minor planning applications were determined, where 91 were determined in a timely manner. The manager responsible for this KPI highlighted that the target set is ambitious. Determining 91 out of 94 applications within agreed timescales, set against the current climate, is still delivering a good performance, accepting that this is below the target.