

**From:** Stephen Thomas  
**Sent:** 13 October 2021 08:46  
**To:** Steve Noble <[SteveNoble@Maidstone.gov.uk](mailto:SteveNoble@Maidstone.gov.uk)>  
**Cc:** Lorraine Neale <[LorraineNeale@maidstone.gov.uk](mailto:LorraineNeale@maidstone.gov.uk)>; Louise Davis <[LouiseDavis@Maidstone.gov.uk](mailto:LouiseDavis@Maidstone.gov.uk)>; [licensing@sevenoaks.gov.uk](mailto:licensing@sevenoaks.gov.uk)  
**Subject:** Zoo application to vary licence

Dear Steve,

Thanks for a very constructive meeting yesterday afternoon. Until Monday we were unaware there was an issue. The sound level was set in accordance with government Covid guidelines and monitored by the devices shown to you in the area. I understand you have made representations against the variation application. As a result of our discussions I am instructed to add in the following conditions:

1. A noise level for the provision of regulated entertainment in the outside area will be set by agreement with the Community Protection Team of Maidstone Borough Council and thereafter can only be varied by agreement in writing which would include e-mail.
2. The Premises Licence Holder will comply with the requirements of the Noise Management attached prepared by Noise expert Adam Brown,
3. This plan will be reviewed annually and any update lodged with the licensing authority
4. The licence holder shall make available a contact number for local residents to contact the premises to discuss any specific incidents or concerns either during or after events. This will be manned throughout the time an event takes place.

Could you kindly confirm you are in agreement with these conditions and if so notify licensing so that you can withdraw your representation

Many thanks  
Stephen

Stephen Thomas

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**From:** [publicaccess@sevenoaks.gov.uk](mailto:publicaccess@sevenoaks.gov.uk)  
**Sent:** 11 October 2021 16:16  
**To:** Licensing  
**Subject:** Comments for Licensing Application 21/02337/LAPRE

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 4:15 PM on 11 Oct 2021 from Mr Stephen Noble.

#### **Application Summary**

**Address:** 10 - 11 Market Buildings Maidstone Kent ME14 1HP  
**Proposal:** Premises Licence  
**Case Officer:** Unallocated - Maidstone

[Click for further information](#)

**Customer Details**

**Name:** Mr Stephen Noble  
**Email:** [stevenoble@maidstone.gov.uk](mailto:stevenoble@maidstone.gov.uk)  
**Address:** Community Protection Team, Maidstone Borough Council,  
Maidstone House, King Street, Maidstone ME15 6JQ

**Comments Details**

**Commenter Type:** Member of the Public  
**Stance:** Customer made comments neither objecting to or supporting the Licensing Application  
**Reasons for comment:** - Noise Disturbance  
- Prevention of Public Nuisance  
**Comments:** 4:15 PM on 11 Oct 2021 The Community Protection Team at Maidstone Borough Council have received a number of noise complaints relating specifically to amplified music being played outside in the 'garden' area to which this variation application refers.

These complaints state that loud music can be heard from early afternoon until the early hours of the morning in the garden area. The complaints suggest the level of music is so loud and of a duration, that the residents of nearby properties and local business owners are being caused unnecessary detrimental effect.

The application to vary this Premises Licence has not supplied enough information to suggest there are sufficient measures in place to prevent further noise nuisance from originating from the garden area. Although there is a suggestion of 85dba being used as a measurement for noise levels, officers have witnessed this noise nuisance and would require this noise level to be reduced as it would appear a noise nuisance would persist should these levels be maintained.

Ongoing discussions are taking place to agree conditions, however, to date these have not been formalised and so we must make representations to ensure sufficient noise measures can be agreed to prevent further noise nuisance and prevent the Premises Licence being subject to future review.

Steve Noble  
Senior Community Protection Officer  
Maidstone Borough Council