

SPI: Quarter 2 Performance Report

Key to performance ratings

RAG Rating	
	Target not achieved
	Target slightly missed (within 10%)
	Target met
	Data Only

Direction	
	Performance has improved
	Performance has been sustained
	Performance has declined
N/A	No previous data to compare

Performance Summary

RAG Rating	Green	Amber	Red	N/A ¹	Total
KPIs	4	2	0	3	9
Direction	Up	No Change	Down	N/A	Total
Last Quarter	3	1	3	2	7
Last Year	3	1	3	2	7

- 66.7% 4 of 6 targetable quarterly key performance indicators (KPIs) reportable to the Strategic Planning and Infrastructure Committee achieved their Quarter 2 (Q2) target¹.
- Compared to last quarter (Q1 2020/21), performance for 42.9% 3 of 7 KPIs has improved, and for 42.9% 3 of 7 has declined¹.
- Compared to last year (Q2 2020/21), performance for 42.9% 3 of 7 KPIs has improved, and for 42.9% 3 of 7 has declined¹.

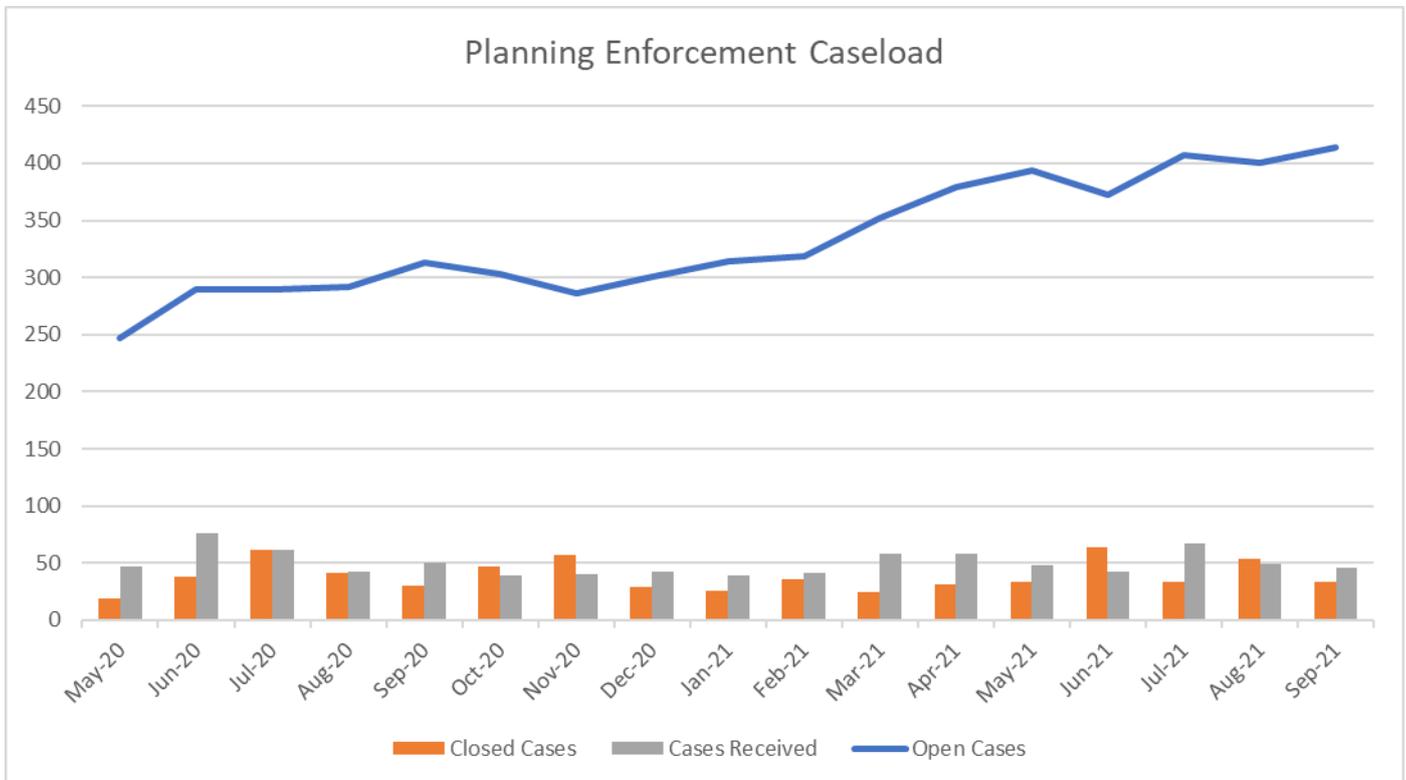
Embracing Growth & Enabling Infrastructure

Performance Indicator	Q2 2021/22				
	Value	Target	Status	Short Trend (Last Quarter)	Long Trend (Last Year)
Percentage of priority 1 enforcement cases dealt with in time	100%	95%			
Percentage of Priority 2 enforcement cases dealt with in time	87.42%	90%			
Number of enforcement complaints received	162	-			
Processing of planning applications: Major applications (NI 157a)	88.89%	90.00%			
Processing of planning applications: Minor applications (NI 157b)	96.64%	95.00%			
Processing of planning applications: Other applications (NI 157c)	99.44%	98.00%			
Number of affordable homes delivered (Gross)	117	50			
Affordable homes as a percentage of	Annual KPI				

¹ PIs rated N/A are not included in the summary calculations

Performance Indicator	Q2 2021/22				
	Value	Target	Status	Short Trend (Last Quarter)	Long Trend (Last Year)
all new homes					
Net additional homes provided (NI 154)	Annual KPI				

	Open planning enforcement cases (as of start of each month)				
	Value	Target	Status	Short Trend (Last Month)	Long Trend (Last Year)
July 2021	372				N/A
August 2021	407				N/A
September 2021	401				N/A



The **“Percentage of Priority 2 enforcement cases dealt with in time”** KPI achieved a result of 87.42%, missing its target of 90% by less than 10%. This performance looks at the period of July to September 2021. This indicators performance is down by 6.1% when comparing to the same quarter last year. Case numbers in the enforcement team remain high with Priority 2 cases making up most of these. Performance figures have improved from Q1 with the new staff settling into the role. There is an Enforcement Investigation Officer on long term sick leave who is unlikely to return to the team in the near future. However, a temporary Senior Enforcement Officer in post joined the team, he is progressing with the complex cases and reducing back of cases built up over Covid.

Whilst the number of cases closed is significantly increasing and new case numbers continue to grow, the team is still working on the backlog of cases from the lockdown period.

Another indicator, which has missed target is the “**Processing of planning applications: Major applications**”. It has achieved a result of 88.89% vs target of 90%, missing its target by less than 10%. The indicator didn’t achieve a target mainly due to significant resources being switched to assist the Local Plan's team in writing housing allocations policies in the Local Plan Review. Performance should improve in Q3 2021/22, whilst the management team will keep a close eye on emerging performance.