



**Kent  
Police**

**Protecting and serving** the people of Kent

**APPENDIX 5**

**PC 11187 WILLIAMS  
Police Licensing Officer  
Maidstone  
West Division**

E-m

Date: 14/03/2023

Ref:

Dear Mr DYER

RE: Zoo Bar, Maidstone

On Thursday 9<sup>th</sup> March 2023, I attended the night-time economy meeting forum along with various members and venues.

The night-time economy forum was setup to address members concerns, issues and positives in making the town a safer place. This forum was also to bring partnership working together involving Kent Police, Maidstone Borough Council, OneMaidstone, volunteers including Urban Blue and street pasters.

I have been in attendance to all the 2022 forums and the current 2023. At no stage have you or a representative attended the forums.

The following conditions are present and **must be complied with at all times** that licensable activities are taking place authorised by the premises licence.

- **A representative of the Premises Licence Holder will actively participate in the Nite Net radio system and will also be a member of the Night Time Economy Forum attending on average 4 meetings a year and ensuring that a record is kept to establish that those minutes have been read and as necessary actioned.**

**Section 136 of the Licensing Act 2003 details unauthorised licensable activities.**

Licensable activities must not take place unless all conditions are being adhered to, failure to comply at all times will constitute a breach of your premises licence.

On this occasion a record will be made and should this occur again a form of prosecution may take place or an application may be made to review your premises licence.

If you have any further questions in relation to this visit please do not hesitate in contacting myself.

Regards,

PC 11187 James WILLIAMS

Licensing Officer





E-mail

Date: 31/07/2023

Ref:

RE: Zoo Bar, Maidstone

Dear Mr DYER

I have worked closely with yourself and your venue with the aim of reducing incidents of crime and disorder connected to your venue. Over this time we have addressed areas of concern especially after a serious GBH where a member of public was glassed causing their ear to hang off on New Years Day 2022. Due to this serious assault, you submitted a minor variation via my recommendations in order to promote the licensing objectives, the implemented measures included further security/marshals and how glassware is supplied and collected.

However, since you implemented the changes, the venue has continued to experience incidents of disorder which seem to happen after 03:00hrs. I am aware that your staff try to deal with the incidents however this now seems to be becoming more frequent with the latest incident being Sunday 30<sup>th</sup> July 2023 which involved a large group of males fighting in the High Street.

As a premises licence holder, you have a duty to promote the licensing objectives.

- The Prevention of Crime and Disorder
- Public Safety
- Public nuisance
- Protect children from harm

Given the work already undertaken and the ongoing incidents I feel that it is necessary to implement further measures and believe the only viable option would be a reduction in the

hours for licensable activities. In order to meet this I would like to see an application for a minor variation to reduce your licensed activities to 09:00hrs to 03:00hrs.

Should further such incidents occur at your venue without interventions being put in place then Kent Police may seek to review the premises licence in order to ensure that the venue is promoting the licensing objectives as required by the Licensing Act 2003.

If you have any further questions in relation to the content of this letter please do not hesitate in contacting myself.

Regards,

PC 11187 James WILLIAMS  
Strategic Prevention Command  
Licensing Hub





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**APPENDIX 22**

**PC 11187 WILLIAMS**

**Strategic Prevention Command  
Licensing Hub**

E-ma

Date: //2023

Ref:

Dear Mr DYER

RE: Zoo, Maidstone

On Tuesday 14<sup>th</sup> of November 2023, I asked you to provide CCTV footage in relation to an incident that occurred on Sunday 12<sup>th</sup> of November at your premises. The incident was in relation to a member of the public laying on the floor. I reviewed the CCTV footage you sent, and the member of public is ejected from the venue whereby he falls over the gate and his head collides with the wall. I observed the member of door staff was not wearing any reflective armband that would clearly identify them.

The following conditions are present and **must be complied with at all times** that licensable activities are taking place authorised by the premises licence.

- **All security staff will display their name badges by way of a reflective armband.**

Licensable activities must not take place unless all conditions are being adhered to, failure to comply at all times will constitute a breach of your premises licence.

On this occasion a record will be made and should this occur again a form of prosecution may take place or an application may be made to review your premises licence.

If you have any further questions in relation to this visit please do not hesitate in contacting myself.

Regards,

PC 11187 James WILLIAMS

Licensing Hub





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**APPENDIX 26**

**PC 11187 WILLIAMS**

**Strategic Prevention Command**

E

Date: 08/12/2023

Ref:

Dear Mr DYER

RE: Zoo, Maidstone

On Friday 1<sup>st</sup> December 2023, I was viewing CCTV in relation to incidents over the weekend of 26<sup>th</sup> of November. I saw an incident with a female around 02:55hrs at your venue. The female appeared to cause a disturbance with door staff and was then carried off by her hands and feet. The female was left on the street and was clearly under the influence of drink or drugs. She eventually wandered off unsteady on her feet and was clearly vulnerable. The female then wanders down the high street and lays in front of traffic.

The venue has a duty to safeguard customers and call for medical attention even if they decline. As you can appreciate this female was vulnerable, anything could have occurred putting her safety at risk. As soon as the female was off your premises it took members of the public to step in, to assist.

**It is an offence under Section 141 of the Licensing Act 2003 to sell or attempt to sell alcohol to a person who is drunk, or allow alcohol to be sold to such a person.**

On this occasion a record will be made and should this occur again a form of prosecution may take place or an application may be made to review your premises licence.

If you have any further questions in relation to this visit please do not hesitate in contacting myself.

Regards,

PC 11187 James WILLIAMS

Licensing Hub





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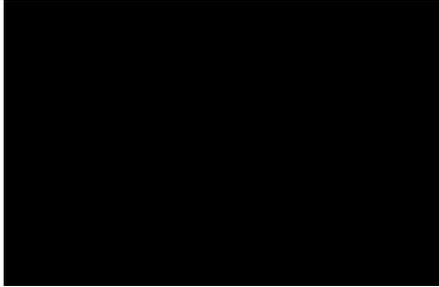
**APPENDIX 28**

**PC 11187 WILLIAMS**

**Strategic Prevention Command**

**Licensing Hub**

Mr Christopher Dyer



Date: 13/12/2023

Ref:

Dear Mr DYER

RE: Zoo, Maidstone

On Thursday 7<sup>th</sup> of December 2023, I asked you to provide CCTV footage in relation to an incident that occurred on Saturday 2<sup>nd</sup> of December at your premises. The incident was in relation to a customer assaulting a member of staff. I reviewed the CCTV footage you sent, the customer appears under the influence of drink or drugs and is ushered away by a member of door staff.

- **It is an offence under Section 141 of the Licensing Act 2003 to sell or attempt to sell alcohol to a person who is drunk, or allow alcohol to be sold to such a person.**

- 

The manager then becomes involved and is pushed by the customer and then the manager pushes the customer back causing her to fall to the group.

I observed that the member of door staff was not wearing any reflective armband that would clearly identify them.

The following conditions are present and **must be complied with at all times** that licensable activities are taking place authorised by the premises licence.

- **All security staff will display their name badges by way of a reflective armband.**

Licensable activities must not take place unless all conditions are being adhered to, failure to comply at all times will constitute a breach of your premises licence.

On this occasion a record will be made and should this occur again a form of prosecution may take place or an application may be made to review your premises licence.

If you have any further questions in relation to this visit please do not hesitate in contacting myself.

Regards,

PC 11187 James WILLIAMS

Licensing Hub

