

Corporate Services Overview and Scrutiny Committee

Future Work Programme 2011-2012

Date	Items to be considered
24 May 2011	<ul style="list-style-type: none"> • Election of Chairman and Vice-Chairman • Work Programming 2011/12
7 June 2011	<ul style="list-style-type: none"> • Election of Chairman and Vice-Chairman • Work Programming 2011/12
5 July 2011	<ul style="list-style-type: none"> • Election of Chairman and Vice-Chairman • The Marketing of Council Buildings • Interview with Councillor Rob Field • Annual Review of Complaints 2010-11 • Interviews with Angela Woodhouse, Head of Change and Scrutiny and Ellie Kershaw, Policy and Performance Officer • The Council as a Business – Scoping Document for Review • The Leader and Cabinet members – Written Updates
02 August 2011	<ul style="list-style-type: none"> • Complaints Policy • Interview with Angela Woodhouse, Head of Change and Scrutiny • The Council as a Business? Review • Interviews with Chief Executive and Directors and • Interim report on Staff Survey results
06 September 2011	<ul style="list-style-type: none"> • 1st quarter performance monitoring report • Interview with Ellie Kershaw, Policy and Performance Officer • Complaints Quarter 1 Report • Interview with Ellie Kershaw, Policy and Performance Officer • Corporate Improvement Plan Update • Interview with Ellie Kershaw, Policy and Performance Officer • The Council as a Business? Review • Written updates from Committee Members on best practice and evaluation of Staff Survey results
4 October 2011	<ul style="list-style-type: none"> • The Council as a Business? Review Interviews with: <ul style="list-style-type: none"> • John Taylor, Chair of the Regeneration and Economic Development Local Strategic Partnership Sub Group; • Victoria Wallace, Chief Executive Leeds Castle, • Elaine Collins, Marden Business Forum and the Network of Rural Business Forums; • Terry Collins, Marden Business Forum and the Network of Rural Business Forums; • Councillor Chris Garland, Leader of the Council; and • Councillor David Burton, Burton's Medical Equipment

Appendix A

	Limited
01 November 2011	<ul style="list-style-type: none"> • 2nd Quarter Complaints Monitoring Report Interview with Ellie Kershaw, Policy and Performance Manager • Revenues and Benefits Update Interview with Steve McGinnes, Head of Revenues and Benefits • The Budget Strategy Interview with Paul Riley, Head of Finance and Customer Services
29 November 2011 CANCELLED	<ul style="list-style-type: none"> • Budget Strategy • Community Halls Audit Interview with Sarah Robson, Community Partnerships Manager • Strategic Plan • 2nd quarter performance monitoring report • LSP thematic quarterly performance report • The Parish Scheme (Provisional)
10 January 2012	<ul style="list-style-type: none"> • The Budget Strategy Interview with Paul Riley, Head of Finance and Customer Services. • Strategic Plan Refresh Interview with Ellie Kershaw, Policy and Performance Manager. • Draft Improvement Plan Interview with Georgia Hawkes, Head of Business Improvement • LSP Written Update
7 February 2012 CANCELLED	<ul style="list-style-type: none"> • The Council as a Business? Review • LSP thematic quarterly performance report • 3rd quarter performance monitoring report • 3rd quarter complaints monitoring report
6 March 2012	<ul style="list-style-type: none"> • Equalities Objectives Interview with Ellie Kershaw, Policy and Performance Manager and Catherine Negus, Policy and Research Assistant • Quarter 3 Complaints Monitoring Report Interview with Ellie Kershaw, Policy and Performance Manager and Catherine Negus, Policy and Research Assistant • Residents Satisfaction Survey Results Interview with Roger Adley, Head of Communications
3 April 2012	<ul style="list-style-type: none"> • Update on Welfare Reform Interview with Steve McGinnes, Head of Revenues and Benefits • Update from the Leader and Cabinet Members • The Council as a Business Review