

Appendix B: Quarter 1 2013-2014 Complaints satisfaction survey responses

Service	Total	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
Benefits	1	0	0	0	1	0
Corporate Property	1	0	0	0	0	1
Development Management	2	0	1	0	0	1
Environmental Enforcement	1	0	0	0	0	1
Housing	2	0	1	0	0	1
Waste Collection	2	0	0	1	0	1
Revenues	1	0	0	0	0	1
TOTAL	10	0	2	1	1	6