

Appendix C: Stage 2 Complaints Q2 2013/2014

Service	Number of S2s	Number Justified	Number Unjustified	Number resulting in payments
Community Development	1	0	1	0
Customer Services	2	1	1	0
Development Management	2	1	1	0
Environmental Services	2	1	1	0
Housing	5	3	2	0
Parking Services	2	0	2	0
Parks and Open Spaces	1	0	1	0
Spatial Planning	1	0	1	0
TOTAL	16	6	10	0