

Appendix C: 2013-2014 Q3 Stage 2 Complaints

Service	Number of S2s	Number Justified	Number Unjustified	Number resulting in payments
Bereavement Services	1	0	1	0
Community Safety	1	0	1	0
Council Tax	6	1	5	0
Customer Services	1	0	1	0
Development Management	8	2	6	0
Electoral Registration	1	0	1	0
Environmental Enforcement	1	1	0	0
Environmental Services	2	2	0	1
Housing Options	4	2	2	0
Parking Services	4	2	2	1
Parks and Leisure	7	5	2	0
Planning Enforcement	2	1	1	0
Spatial Planning	1	0	1	0
TOTAL	39	16	23	2