

## Scoping Template

<p><b>Name of Review:</b></p> <p><b>(Adult and Older People Services) – A review of loneliness and how to reduce it</b></p>
<p><b>What are the objectives and desired outcomes of the review</b></p> <p>To make recommendations to relevant agencies to proactively reduce loneliness in the Maidstone Borough by establishing:</p> <p>What:</p> <ul style="list-style-type: none"> <li>• Is currently being done locally (in urban areas and rural areas) to reduce loneliness;</li> <li>• Is currently being done nationally to reduce loneliness;</li> <li>• Is working;</li> <li>• Are the barriers to success;</li> </ul> <p>How:</p> <ul style="list-style-type: none"> <li>• Big is the issue for Maidstone Borough – by equality group trends;</li> <li>• Do we find the people we don't know about;</li> <li>• Do we let people know of the choices they have to reduce their loneliness;</li> </ul> <p>What:</p> <ul style="list-style-type: none"> <li>• Choices could be offered to ensure everyone has a choice that suits them</li> <li>• Can we do to promote and support older people's independence by reducing loneliness.</li> </ul> <p>The findings and recommendations from this review will support the Maidstone Health Inequalities Action Plan point:</p> <ul style="list-style-type: none"> <li>• 2.3 - support older people to live safe, independent and fulfilled lives - develop and commission work on loneliness and social isolation</li> </ul>
<p><b>What equality issues will need to be considered as part of the review – giving consideration to the 9 protected characteristics:</b></p> <ul style="list-style-type: none"> <li>• The review seeks to:             <ul style="list-style-type: none"> <li>○ Advance equality of opportunity between people who share a protected characteristic and those who do not;</li> <li>○ Foster good relations between people who share a protected characteristic and those who do not;</li> <li>○ Have a positive impact upon the lives of people, including particular communities and groups who have protected characteristics</li> </ul> </li> <li>• We will be:             <ul style="list-style-type: none"> <li>○ If necessary, using data broken down by equality groups where relevant (such as by gender, age, disability, ethnicity, sexual orientation, marital status, religion and belief)</li> <li>○ Interviewing partners, stakeholders, and councillors to get information and feedback</li> <li>○ Focussing on lonely adults and older people as this is an area of the community statistics show is an area of particular concern.</li> </ul> </li> </ul>
<p><b>Which witnesses are required?</b></p> <p>Suggestions so far:</p> <ul style="list-style-type: none"> <li>○ Joseph Rowntree Foundation</li> <li>○ Age UK</li> <li>○ Post masters</li> <li>○ Local businesses and other community hubs</li> <li>○ MBC Community Development officers</li> <li>○ KCC officers</li> <li>○ Voluntary Action Maidstone</li> </ul>

<p><b>Other ways to seek evidence? E.g. site visits, involving members of the public, consultation.</b></p> <p>For further discussion with Committee, Sarah Shearsmith and Tessa Mallett</p>
<p><b>What information/training is needed?</b></p> <p>No training identified</p> <p>Other areas to consider during this review could include:</p> <ul style="list-style-type: none"> <li>• Digital Inclusion</li> <li>• Age appropriate housing</li> <li>• Self-care</li> <li>• Fuel poverty</li> <li>• Hoarding</li> <li>• Dementia</li> </ul>
<p><b>Suggested time for review and report completion date</b></p> <p>10 February 2015</p>
<p><b>How does the review link to council priorities?</b></p> <p><b>For Maidstone to be a decent place to live</b></p> <ul style="list-style-type: none"> <li>• Residents are not disadvantaged because of where they live or who they are, vulnerable people are assisted and the level of deprivation is reduced</li> </ul> <p><b>Corporate and Customer Excellence</b></p> <ul style="list-style-type: none"> <li>• Services are customer focused and residents are satisfied with them</li> <li>• Effective, cost efficient services are delivered across the Borough</li> </ul>
<p><b>How does this item deliver CfPS effective scrutiny principles?</b></p> <ul style="list-style-type: none"> <li>• Provides 'critical friend' challenge to executive policy-makers and decision-makers</li> <li>• Enables the voice and concerns of the public</li> <li>• Is carried out by 'independent minded governors' who lead and own the scrutiny role</li> <li>• Drives improvement in public services</li> </ul>
<p><b>Any co-optees or expert witnesses?</b></p> <p>To be discussed by Committee</p>