

Appendix C: 2014-2015 Q1 Stage 2 Complaints

Service	Number of S2s	Number Justified	Number Unjustified	Number resulting in payments
Community Safety	1	1	0	0
Council Tax	1	0	1	0
Development Management	8	1	7	0
Environmental Enforcement	4	1	3	0
Environmental Services	1	1	0	0
Housing Options	5	2	3	0
Parking Services	2	0	2	0
Parks and Leisure	5	4	1	0
Planning Enforcement	2	0	2	0
Policy and Communications	2	0	2	0
Spatial Policy	1	0	1	0
TOTAL	32	10	22	0